

## **Video transcript: Real Time Banking**

IT'S MORNING. A WOMAN WALKS DOWN THE HALL AND FLICKS ON A LIGHT SWITCH. IT TAKES THE LIGHT A COUPLE OF SECONDS TO COME ON, AND SHE LOOKS A BIT PUZZLED.

VO: A woman flicks a switch. (BEAT) But the lights take a while to shine.

SHE ARRIVES AT A MIRROR, ABOUT TO BRUSH HER TEETH. IT TAKES A COUPLE OF SECONDS FOR HER REFLECTION TO ARRIVE AND CATCH UP TO HER.

VO: Her reflection is a few steps behind too.

SHE WALKS TO HER CAR AND GETS INSIDE. ON THE GROUND WE SEE IT TAKES HER SHADOW A COUPLE OF SECONDS TO CATCH UP TO HER.

VO: And her shadow's not exactly keeping up.

SHE PASSES A PHONE BOOTH. HER REFLECTION TRIES TO CATCH UP TO HER.

VO: Still a bit late.

SHE WALKS INTO HER OFFICE BUILDING AND SEES A CROWD OF CO-WORKERS GATHERED AROUND A BIRTHDAY CAKE. THEY'RE WEARING HATS, READY TO SHOUT OUT "SURPRISE!" BUT THEY DON'T. INSTEAD, THEIR FACES HAVE BLANK EXPRESSIONS.

VO: Delays like these don't happen at the Commonwealth Bank.  
Every day, every transaction you make shows up immediately.

THE WOMAN LOOKS AT THEM, A BIT CONFUSED, THEN HER MOBILE PHONE LIGHTS UP. SHE CHECKS HER PHONE AND SEES A DEPOSIT HAS JUST BEEN ADDED TO HER COMMONWEALTH BANK ACCOUNT, WITH A MESSAGE THAT SAYS "HAPPY BIRTHDAY, LUV MUM".

VO: When money goes in and out of your account, you see the details that second.

THE WOMAN LOOKS UP FROM HER PHONE, AND THE CROWD OF CO-WORKERS YELLS OUT "SURPRISE!" STREAMERS FALL DOWN FROM THE CEILING. A BOTTLE OF CHAMPAGNE IS POPPED. THE PARTY BEGINS.

VO: Because nobody likes to wait. (BEAT) Especially if there's cake.

LOGO AND LINE APPEAR.

COMMONWEALTH BANK. DETERMINED TO BE DIFFERENT.

LEGAL:

Now available on most transaction and deposit accounts.