



A suite of card payment solutions that allows your business to accept payments by phone, post, email and fax – and even create your own online shop.

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Imagine being open for business 24 hours a day with your own online shop, or tapping into thousands of potential new customers across Australia and worldwide.

Now you can, with eVolve, our user-friendly card payment solution. eVolve allows you to process card payments in real time with your own virtual terminal. That means you can accept customer payments in more ways than before, by phone, post, email and fax – or even online, through the eVolve iSHOP.

With eVolve iSHOP, you can create a customised online shop in days, not months. You'll be amazed how easy and inexpensive it is to start selling online.

Fast, affordable and secure, eVolve is the complete online solution to help your business grow.

## Why choose eVolve?

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<b>Options for every business</b>	Whether you just want to take orders over the phone, or you're creating a fully-functional online shop, eVolve has a cost-effective package to suit you. And because they're completely compatible, it's easy to change packages to suit your evolving needs.
<b>Streamlined administration</b>	eVolve is supported by a feature-rich back office portal that makes it easy to track transactions, download settlement reports, manage refunds and even search transactions in real time while on the phone with your customer.
<b>Support for all major cards</b>	eVolve supports all major credit and charge cards, including Visa, MasterCard, American Express and Diners – so you can accept payments from thousands of potential new customers across Australia.
<b>Secure solution</b>	Your eVolve service is hosted by the Commonwealth Bank on a platform that complies with the Payment Card Industry Data Security Standard (PCIDSS), so you can be sure that your customer information is safe.
<b>Affordable online capability</b>	Until now, building an online presence was a major development project, potentially taking months of your time and thousands of dollars in web design, integration and software. But eVolve iSHOP has changed all that, simplifying the process and making online capability much more affordable.  Because we take care of web hosting, your payment gateway, and your order management systems, it's surprisingly quick and inexpensive to set up. And when your iSHOP is up and running, you'll benefit from our competitive merchant rates.

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## Choose an option to suit your business

Option	Features	Who does it suit?
<b>eVolve SINGLE</b>	<p>A virtual terminal that enables you to process transactions in real time, 24 hours a day.</p> <ul style="list-style-type: none"> <li>• Fast, web-based interface.</li> <li>• On-the-spot authorisation.</li> <li>• Accepts all major card types.</li> <li>• Supports sales by phone, fax, mail, email and over the counter.</li> </ul>	<ul style="list-style-type: none"> <li>• Small businesses and home businesses.</li> <li>• Large call centres with multiple operators taking transactions over the phone.</li> <li>• Mobile teams making sales on the road with a wireless device.</li> </ul>
<b>eVolve MULTI</b>	<p>The easy way to process multiple card payments in minutes.</p> <ul style="list-style-type: none"> <li>• Fast, web-based interface.</li> <li>• Upload batch files from your accounting system or simply use the Batch Manager feature.</li> <li>• Accepts all major card types.</li> <li>• Supports sales by phone, fax, mail and email.</li> </ul>	<ul style="list-style-type: none"> <li>• Businesses that sell products by subscription or instalment plan.</li> </ul>
<b>eVolve iSHOP</b>	<p>Create an online shop, with a website, product catalogue, shopping cart, payment page, order and stock management tools.</p> <ul style="list-style-type: none"> <li>• Fully integrated and hosted solution.</li> <li>• Easy-to-use design and content wizards.</li> <li>• Customise to your brand.</li> <li>• Accepts all major card types.</li> </ul>	<ul style="list-style-type: none"> <li>• Small or medium-sized businesses who want to build a fully featured online shop.</li> </ul>
<b>eVolve Back Office</b>	<p>Included with all eVolve packages, the Back Office portal makes administration and managing payments easy.</p> <ul style="list-style-type: none"> <li>• Download settlement and reconciliation reports.</li> <li>• Manage refunds securely.</li> <li>• Search transactions in real time.</li> <li>• Manage multiple users.</li> <li>• Access online training and support.</li> </ul>	<ul style="list-style-type: none"> <li>• Provided with every business that has an eVolve service.</li> </ul>

## Your instant online shop

Three easy steps are all it takes to create an eVolve iSHOP:

- 1. Upload your content.** Add your contact details, logo, product information, graphics and pricing.
- 2. Choose a design.** Create a professional shopfront instantly by choosing from a wide range of templates, then customise it with our intuitive interface. Or upload an existing style sheet for consistency with your current website.
- 3. Set up your shopping cart.** Configure your shopping cart by selecting the fields your customers will need to complete when they buy. You can even create a Members Only section with special offers for your most important customers.

### Find out more

Contact your  
Business Banker



Call 1800 730 554  
24 hours a day,  
7 days a week



Or visit  
[www.commbank.com.au/evolve](http://www.commbank.com.au/evolve)

**Important information.** As this advice has been prepared without considering your objectives, financial situation or needs, you should, before acting on the advice, consider its appropriateness to your circumstances. • Terms and conditions issued by Commonwealth Bank of Australia ABN 48 123 123 124 for eVolve are available on application or by phoning 1800 730 554 and should be considered before making any decision about these products. Bank fees and charges are payable. • If you have a complaint, the Bank's dispute resolution process can be accessed on 13 2221.