

What terminal do you have?	What to check.	What item you'll need.
EFTPOS PLUS Impact printer	Prints a <b>single</b> 2 ply receipt, with a carbon copy which is handed to the customer.	Printer Ribbon 112 Tally Roll 116
EFTPOS PLUS Thermal printer	Prints <b>2 receipts</b> separately, one labelled 'Merchant Copy' the other labelled 'Customer Copy'. Keypad has <b>'WAG'</b> shown on the underside.	Tall Roll 117
EFTPOS PLUS (XPOS)	The printer has the manufacturer's name <b>'Keycorp'</b> shown on the underside.	Tally Roll 118
EFTPOS PLUS (XPOS Star Printer)	The printer has the manufacturer's name <b>'Star'</b> shown on the underside.	Tally Roll 119
EFTPOS PLUS (5110)	This is a black Ingenico terminal with a built-in printer.	Tally Roll 120
EFTPOS LITE Terminal	This terminal is either the Intellect 210P or Ingenico 5110.	Tally Roll 120
EFTPOS T&E (T7P)	This is a combined terminal and printer unit with the manufacturer's name <b>'Hypercom'</b> shown on the underside.	Printer Ribbon 113 Tally Roll 121
EFTPOS T&E (T7 and T7E)	These terminals have a separate printer with the manufacturer's name <b>'Hypercom'</b> shown on the underside.	Printer Ribbon 114 Fan Folded Paper 122
EFTPOS T&E (ICE 5500PLUS)	This is a combined terminal and printer unit with a separate PINpad and the manufacturer's name <b>'Hypercom'</b> shown on the underside.	Tally roll 117
EFTPOS MOBILE – removable printer cover	Both Integrated and Non-Integrated have a red paper feed button on the side of the terminal.	Integrated: Tally Roll 123 Non-Integrated: Tally Roll 124
EFTPOS MOBILE GPRS	This terminal has the label <b>'Keycorp K78-205'</b> shown on the underside.	Tally Roll 125
EFTPOS MOBILE (7910)	This is a combined terminal and printer with Ingenico GPRS printed on the front.	Tally Roll 120

## Standard Orders

Is your stationery order always the same? Creating a standard order saves you entering the same items each time. You simply set up your order by selecting the items you want and the quantities, before reviewing and saving.

# Order your stationery the fast and easy way



## AUTOMATED PHONE ORDERING SERVICE

Our automated ordering system enables you to order your stationery swiftly, 24 hours a day, 7 days a week.

The Interactive Voice Response (IVR) system is simple-to-use, and your orders will be dispatched within 2 working days!

You'll be given an order number for reference and the cost will be included on your monthly statement.

**Please place this brochure in your store near your telephone so your staff know how to order your stationery correctly.**

Phone **1800 007 251**

**CommonwealthBank**



Commonwealth Bank of Australia  
ABN 48 123 123 124

**CommonwealthBank**



## ORDERING STATIONERY IS EASY



### Before ordering, please ensure you:

- Know your 16-digit Merchant Number, which can be found on your Monthly Merchant Statement and the relevant 3-digit item code(s) to be able to place an order.
- Are aware of the appropriate pack quantity. For example, most tally rolls come in packs of 5, therefore ordering 1 x item 117 = 5 tally rolls, ordering 5 x item 117 = 25 tally rolls.
- Order the tally roll appropriate to your product version, as other rolls may not fit your printer.
- With the new stationery service, once an order has been confirmed you will have 60 minutes to amend or cancel the order.

### To order your stationery just follow these nine easy steps.

- 1 Phone **1800 007 251**.
- 2 Key in your 16-digit Merchant Number, then press # hash key.
- 3 Press number "1" to order stationery or Press "3" to obtain a price list by fax.
- 4 Press number "1" to create a new order.
- 5 Enter the IVR code for the item for the stationery item e.g. 112 (printer ribbon for EFTPOS PLUS).
- 6 Press "1" to confirm the item number was entered correctly.
- 7 Enter the required quantity for the item code entered.  
Press "2" to complete this order.
- 8 Press "3" to add another item if required and follow steps 5 to 7 until order is complete.  
Press "1" to confirm this order.
- 9 Press "2" to confirm this order AND receive a fax confirmation.  
Press "7" to delete order and start again.

Phone **1800 007 251**

Your Merchant  
Number

5	3	5	3	1	0	9									
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### PRICE LIST

Item Code	Item	Quantity per Pack	Price per Pack*
<b>Manual Items</b>			
101	Credit Card Merchant Sales Voucher	100 vouchers	\$7.00
102	Credit Card Merchant Credit Voucher	50 vouchers	\$4.93
103	Credit Card Merchant Summary Voucher	100 vouchers	\$5.54
104	Credit Card Merchant Summary Envelope	50 envelopes	\$5.65
105	LockBag Envelope	20 envelopes	\$3.81
106	Credit Card Summary Mail/Telephone Envelope	50 envelopes	\$5.65
107	Credit Card Summary Mail/Telephone Order Pad	1 pad	\$5.56
<b>EFTPOS Items</b>			
108	EFTPOS Downtime Transaction Voucher	100 vouchers	\$4.53
109	EFTPOS Merchant Summary Voucher	50 vouchers	\$3.30
110	EFTPOS Merchant Summary Envelope	100 envelopes	\$4.84
111	EFTPOS/Credit Card Transaction Record	50 vouchers	\$3.84
<b>Printer Ribbons</b>			
112	EFTPOS PLUS (suits two ply paper printer only)	1 ribbon	\$4.47
113	EFTPOS T&E (for use with T7P)	1 ribbon	\$4.47
114	EFTPOS T&E (for use with T7 & T7E – separate printer)	1 ribbon	\$6.28
<b>Tally Rolls</b>			
116	EFTPOS PLUS Impact printer (two ply)	5 rolls	\$5.35
117	EFTPOS PLUS Thermal printer (single ply)	5 rolls	\$7.43
118	EFTPOS PLUS (XPOS)	5 rolls	\$7.43
119	EFTPOS PLUS (XPOS Star Printer)	5 rolls	\$17.85
120	EFTPOS PLUS (5110)	5 rolls	\$5.00
120	EFTPOS LITE	5 rolls	\$5.00
121	EFTPOS T&E (T7P)	5 rolls	\$5.57
122	EFTPOS T&E (T7 & T7E – separate printer)	4 rolls	\$6.67
117	EFTPOS T&E (ICE 5500PLUS)	5 rolls	\$7.43
120	EFTPOS Mobile (7910)	5 rolls	\$5.00
123	EFTPOS MOBILE Integrated (removable printer cover)	10 rolls	\$11.57
124	EFTPOS MOBILE Non-Integrated (removable printer cover)	10 rolls	\$11.57
125	EFTPOS MOBILE GPRS (hinged printer cover)	5 rolls	\$5.00
<b>Other Items</b>			
126	EFTPOS Card Reader – Cleaning Card	1 card	\$2.00
127	Procedures Guide and Price List	1 item	Nil
134	Merchant Agreement	1 item	Nil

\* All prices quoted are GST inclusive and a \$5.50 postage fee will apply per order.

Prices shown are as at 1 December 2008.