

Contact details for popular billers to help switch your direct debits and credits

Ready to switch regular payments to your new Commonwealth Bank account? To give you a head start, here are the contact details for some of the most popular billers used by our customers.

You can contact them directly and give them your new account details, or ask us to do it for you.

If you need more information, find out more about [account switching](#) or read our [Frequently Asked Questions](#).

Utilities

AGL ENERGY

www.agl.com.au

Find out how to create or update a payment arrangement [here](#) or [log in](#) to AGL Energy Online to update your direct debit details.

Call 13 12 45

ALINTA

www.alinta.net.au or www.alintadirect.com.au

Call 13 37 02

CLICK ENERGY

www.clickenergy.com.au

Call 1800 77 59 29 or email service@clickenergy.com.au

COUNTRY ENERGY

www.countryenergy.com.au

Call 13 23 56

ENERGY AUSTRALIA

www.energyaustralia.com.au

Complete and post the SmarterPay Details form, available on the website.

For more information call 13 15 35 (NSW) or 13 15 02 (ACT, QLD or VIC).

ERGON ENERGY

www.ergon.com.au

Call 13 10 46

ORIGIN ENERGY

www.originenergy.com.au

Call 13 24 61 for general queries or 1300 658 783 for credit card payments

RED ENERGY

www.redenergy.com.au

Call 13 18 06

TRUENERGY

www.truenergy.com.au

Call 13 34 66

Telecommunications

AAPT LIMITED

www.aapt.com.au
Call 13 50 05

DODO AUSTRALIA

www.dodo.com
Call 13 36 36 (13 Dodo)

IINET

www.iinet.net.au or support@iinet.net.au
Call 13 22 58

OPTUS

www.optus.com.au
Customers with eligible services can update their details online using My Account.
Call 1300 478 249

TELSTRA

www.telstra.com.au
Update your details online using My Account

TPG

www.tpg.com.au
Call 13 14 23

VIRGIN MOBILE

www.virginmobile.com.au
Update your details online using My Account
Call 1300 304 090

VODAFONE

www.vodafone.com.au
Log on to My Vodafone and click Direct Debit
Call 1300 650 410 or free call 1555 from Vodafone mobiles

WESTNET

www.westnet.com.au
Log on to My Account with your Westnet username and password.
Call 1300 855 006

IPRIMUS

www.iprimus.com.au
Download and return the Direct Debit Form for Consumer or Business.

Insurance

AAMI

www.aami.com.au
Update your details online using My Policy or make Payments online.
Call 13 22 44

ALLIANZ

www.allianz.com.au

Call 13 26 64

APIA

www.apia.com.au

Call 1300 301 799

AUSTRALIAN UNITY

www.australianunity.com.au

Call 13 29 39

AXA GROUP

www.axa.com.au

Call 13 72 92

BUPA

www.bupa.com.au

Call 13 41 35

BUZZ INSURANCE

www.thebuzzinsurance.com.au

Update your details online using MyBuzz.

COMMINSURE

www.comminsure.com.au

Call:

13 24 23 Home Insurance

13 24 23 Car Insurance

13 10 56 Credit Card Insurance

13 10 56 Loan Protection

13 10 56 Comprehensive Life Insurance

1300 131 103 Simple Life Insurance

CGU

www.cgu.com.au

Call 13 15 32

GIO GENERAL

www.gio.com.au

Call 13 10 10

JUST CAR

www.justcarinsurance.com.au

Call 13 13 26

MAXXIA

www.maxxia.com.au

Call 13000 123 123

MLC LIFE

www.mlc.com.au

Call 13 26 52

NRMA

www.nrma.com.au

www.nrma.com.au/qld

Call 13 21 32

ONEPATH LIFE LIMITED

www.onepath.com.au

Call 13 36 65

QBE INSURANCE

www.qbe.com.au

Call 13 37 23

RAA INSURANCE

www.raa.com.au

Call 1300 724 312 with your payment reference number or policy number and your account details.

RAC INSURANCE

rac.com.au

Call 13 17 03

RACQ INSURANCE

www.racq.com.au

Call 13 19 05

RACV INSURANCE

www.racv.com.au

Call 13 72 28

SGIC

www.nrma.com.au/sa

Call 13 32 33

SGIO

www.sgio.com.au

Call 13 32 33

SHANNONS INSURANCE

www.shannons.com.au

Call 13 46 46

SUNCORP METWAY

www.suncorp.com.au

Call 13 11 55

SWAN INSURANCE

www.swanninsurance.com.au

Call 1300 307 926

ZURICH

www.zurich.com.au

Call 13 26 87

Health Insurance

AHM

www.ahm.com.au

Call 13 42 46

AUSTRALIAN UNITY

www.australianunity.com.au

Call 13 29 39

BUPA

www.bupa.com.au

Call 13 41 35

HBA, MBF and Mutual Community now form part of BUPA.

CBHS HEALTH FUND

www.cbhs.com.au

Call 1300 654 123

DEFENCE HEALTH

www.defencehealth.com.au

Call 1800 335 425

GMHBA

www.gmhba.com.au

Call 1300 44 64 22

HBF

www.hbf.com.au

Call 13 34 23

HCF

www.hcf.com.au

Call 13 13 34

MEDIBANK PRIVATE

www.medibank.com.au

Call 13 23 31

NIB

www.nib.com.au

Call 13 14 63

Financial Services

ADELAIDE BANK

www.adelaidebank.com.au

Call 1300 652 220

AMERICAN EXPRESS AUSTRALIA

www.americanexpress.com/australia

Log on to Online Services, click **Direct Debit** and complete the form.

Call 1300 732 235

AMP LIFE LIMITED

www.amp.com.au

Log on to My Portfolio, go to the **Manage My Account** page and click **Contributions**.

Call 13 12 67

ANZ

www.anz.com/personal

Call 13 13 14

www.anz.com/personal/credit-cards

Call 13 22 73

You can authorise regular repayments to your credit card using the CardPay Direct form.

BANK OF QUEENSLAND

www.boq.com.au

Call 1300 55 72 72

BANK OF SOUTH AUSTRALIA

www.banksa.com.au

Call 13 13 76

BANKWEST

www.bankwest.com.au

Call 13 17 18

BENDIGO BANK

www.bendigobank.com.au

Call 1300 236 344

UBANK

www.ubank.com.au

Call 13 30 80

CITIBANK

www.citibank.com.au

Call 13 24 84

COLES GROUP CARDS

www.colesgroupcard.com.au

Call 1300 366 625

COMMONWEALTH BANK OF AUSTRALIA

www.commbank.com.au

Call 13 22 21

CPS CREDIT UNION

www.communitycps.com.au

Call 13 25 85

CREDIT CORP GROUP

www.creditcorp.com.au

Call 1800 221 414

CREDIT UNION AUSTRALIA

www.cua.com.au

Call 13 32 82

ESANDA FINANCE

www.esanda.com

Call 13 23 73

ETRADE AUSTRALIA

<https://invest.etrade.com.au/Home.aspx>

Call 1300 658 355

FOX SYMES DEBT RELIEF SERVICES

www.foxsymes.com.au

Call 1300 361 204

GE MONEY

www.gemoney.com.au

Call:

1300 973 422 Personal Loans

1300 650 921 Home Loans

1300 137 759 Motor Loans

GREATER BUILDING SOCIETY

greater.com.au

Call:

1300 651 400 Customer Service

1300 721 253 Loan Enquiries

HSBC BANK

www.hsbc.com.au

Call 1300 308 008

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ingdirect.com.au/index.htm

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KEYSTART LOANS

www.keystart.com.au

Call:

1300 578 278 Metropolitan loans

1800 158 200 Country loans

LIBERTY FINANCE

www.liberty.com.au

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MACQUARIE BANK

www.macquarie.com.au

Call 1800 806 310

MECU BANKING

www.bankmecu.com.au

Call 13 28 88

MEMBERS EQUITY

www.membersequity.com.au

Call 13 15 63

NATIONAL AUSTRALIA BANK

www.nab.com.au

Call 13 22 65

UBANK

www.ubank.com.au

Call 13 30 80

NEWCASTLE PERMANET BUILDING SOCIETY

www.newcastlepermanent.com.au

Call 13 19 87

POLICE ASSOCIATION CREDIT CO-OP

www.policecredit.com.au

Call 13 63 73

SMART SALARY

www.smartsalary.com.au

Call 1300 476 278

ST GEORGE BANK

www.stgeorge.com.au

Call 13 33 30

SUNCORP

www.suncorp.com.au

Call 13 11 55

VIC TEACHERS CREDIT UNION

www.victeach.com.au

Call 1300 654 822

WESTPAC

www.westpac.com.au

Call 13 20 32

WOOLWORTHS EVERYDAY MONEY

www.everydaymoney.com.au

Call 1300 10 1234

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www.bmw.com.au

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www.toyota.com.au/finance

Call 13 72 00

VOLKSWAGEN FINANCIAL SERVICES

www.volkswagenfinance.com.au

Call 1300 734 567

Government

AUSTRALIAN TAXATION OFFICE

www.ato.gov.au

Call 13 28 65

DEFENCE HOUSING AUSTRALIA

www.dha.gov.au

Call 13 93 42

DEPARTMENT OF VETERANS AFFAIRS

www.dva.gov.au

Call 13 32 54

MEDICARE

www.humanservices.gov.au

Call 13 20 11

CENTRELINK

www.humanservices.gov.au

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ABERDEEN ASSET MANAGEMENT

www.aberdeenasset.com.au

Call 1800 636 888

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www.advance.com.au

Call 1800 819 935

ASTERON LIFE LIMITED

www.asteronlife.com.au

Call 1800 819 499

AUSTRALIAN UNITY FUNDS MANAGEMENT

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www.bt.com.au

Call 1300 653 553

CHALLENGER FINANCIAL SERVICES GROUP

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www.clearview.com.au

Call 13 29 77

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www.colonialfirststate.com.au

Call 13 13 36

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Call 1800 241 996

COMPUTERSHARE INVESTOR SERVICES

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Call 1300 555 159

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www.fiducian.com.au

Call 1300 853 743

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Call 1800 813 500

IOOF

www.ioof.com.au

Call 13 13 69

LINK MARKET SERVICES

www.linkmarketservices.com.au

Call 1300 554 474 (toll free)

MLC LIMITED

www.mlc.com.au

Call 13 26 52

ONEPATH LIFE LIMITED

www.onepath.com.au

Call 13 36 65

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www.perpetual.com.au

Call 1800 022 033

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www.statesuper.nsw.gov.au

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1300 652 113 Pensioners

1300 130 094 Deferred Benefits

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COMMUNITY AND PUBLIC SECTOR UNION

www.cpsu.org.au

Call 1300 137 636

COMPASSION AUSTRALIA

<http://www.compassion.com.au>

Call: 1300 22 44 53

FOXTEL

www.foxtel.com.au

Call 13 19 99

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QUEENSLAND NURSES UNION

www.qnu.org.au

Call:

07 3099 3210 Brisbane

1800 177 273 Outside Brisbane

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www.aussiefarmers.com.au

Call 1300 645 562

WORLDVISION OF AUSTRALIA

www.worldvision.com.au

Call 13 32 40

Transport**CITYLINK MELBOURNE LIMITED**

www.citylink.com.au

Call 13 26 29

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www.tollpay.com.au

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www.myki.com.au

Call 13 69 54 (13 MYKI)

QUEENSLAND MOTORWAYS

www.qldmotorways.com.au

Call 13 33 31

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