



Contact details for popular billers to help switch your direct debits and credits.

Ready to switch regular payments to your CommBank Mastercard/Visa card? To give you a head start, here are the contact details for some of the most popular service providers used by our customers. You can contact them directly and give them your new card details. Keep an eye out on your internet banking to make sure everything is being processed as it should.

Utilities

AGL ENERGY

agl.com.au

Find out how to create or update a payment arrangement here or log in to AGL Energy Online to update your direct debit details.

Call **13 12 45**

ALINTA

alintaenergy.com.au or alintadirect.com.au

Call **13 37 02**

CLICK ENERGY

clickenergy.com.au

Call **1800 77 59 29** or email service@clickenergy.com.au

ENERGY AUSTRALIA

energyaustralia.com.au

Complete and post the SmarterPay Details form, available on the website.

For more information call **13 15 35** (NSW) or **13 15 02** (ACT, QLD or VIC).

ERGON ENERGY

ergon.com.au

Call **13 10 46**

ORIGIN ENERGY

originenergy.com.au

Call **13 24 61** for general queries or **1300 658 783** for credit card payments.

RED ENERGY

redenergy.com.au

Call **13 18 06**

Telecommunications

AAPT LIMITED

aapt.com.au

Call **1300 786 786**

DODO AUSTRALIA

dodo.com

Call **13 36 36** (13 Dodo)

IINET

iinet.net.au or support@iinet.net.au

Call **13 22 58**

IPRIMUS

iprimus.com.au

Download and return the Direct Debit Form for Consumer or Business.

OPTUS

optus.com.au

Customers with eligible services can update their details online using My Account.

Call **1300 478 249**

TELSTRA

telstra.com.au

Update your details online using My Account.

TPG

tpg.com.au

Call **13 14 23**

VIRGIN MOBILE

virginmobile.com.au

Update your details online using My Account.

Call **1300 555 100**

VODAFONE

vodafone.com.au

Log on to My Vodafone and click Direct Debit.

Call **1300 650 410** or free call **1555** from Vodafone mobiles

WESTNET

westnet.com.au

Log on to My Account with your Westnet username and password.

Call **1300 855 006**

Insurance

AAMI

aami.com.au

Update your details online using My Policy or Make Payments online.

Call 13 22 44

ALLIANZ

allianz.com.au

Call 13 26 64

APIA

apia.com.au

Call 13 50 50

AUSTRALIAN UNITY

australianunity.com.au

Call 13 29 39

BUPA

bupa.com.au

Call 13 41 35

COMMINSURE

comminsure.com.au

Call:

13 24 23 Home Insurance

13 24 23 Car Insurance

13 10 56 Credit Card Insurance

13 10 56 Loan Protection

13 10 56 Comprehensive Life Insurance

1300 131 103 Simple Life Insurance

CGU

cgu.com.au

Call 13 15 32

GIO GENERAL

gio.com.au

Call 13 10 10

JUST CAR

justcarinsurance.com.au

Call 13 13 26

MAXXIA

maxxia.com.au

Call 13000 123 123

MLC LIFE

mlc.com.au

Call 13 26 52

NRMA

nrma.com.au

nrma.com.au/qld

Call 13 21 32

ONEPATH LIFE LIMITED

onepath.com.au

Call 13 36 65

QBE INSURANCE

qbe.com.au

Call 13 37 23

RAA INSURANCE

raa.com.au

Call 1300 724 312 with your payment reference number or policy number and your account details.

RAC INSURANCE

rac.com.au

Call 13 17 03

RACQ INSURANCE

racq.com.au

Call 13 19 05

RACV INSURANCE

racv.com.au

Call 13 72 28

SGIC

nrma.com.au/sa

Call 13 32 33

SGIO

sgio.com.au

Call 13 32 33

SHANNONS INSURANCE

shannons.com.au

Call 13 46 46

SUNCORP METWAY

suncorp.com.au

Call 13 11 55

SWANN INSURANCE

swanninsurance.com.au

Call 1300 307 926

ZURICH

zurich.com.au

Call 13 26 87

Health Insurance

AHM

ahm.com.au

Call 13 42 46

AUSTRALIAN UNITY

australianunity.com.au

Call 13 29 39

BUPA

bupa.com.au

Call **13 41 35**

HBA, MBF and Mutual Community now form part of BUPA.

CBHS HEALTH FUND

cbhs.com.au

Call **1300 654 123**

DEFENCE HEALTH

defencehealth.com.au

Call **1800 335 425**

GMHBA

gmhba.com.au

Call **1300 44 64 22**

HBF

hbf.com.au

Call **13 34 23**

HCF

hcf.com.au

Call **13 13 34**

MEDIBANK PRIVATE

medibank.com.au

Call **13 23 31**

NIB

nib.com.au

Call **13 14 63**

Financial Services

ADELAIDE BANK

adelaidebank.com.au

Call **1300 652 220**

AMERICAN EXPRESS AUSTRALIA

americanexpress.com/australia

Log on to Online Services, click Direct Debit and complete the form.

Call **1300 732 235**

AMP LIFE LIMITED

amp.com.au

Log on to My Portfolio, go to the Manage My Account page and click Contributions.

Call **13 12 67**

ANZ

anz.com/personal

Call **13 13 14**

anz.com/personal/credit-cards

Call **13 22 73**

You can authorise regular repayments to your credit card using the CardPay Direct form.

BANK AUSTRALIA

bankaust.com.au

Call **13 28 88**

BANKFIRST

bankfirst.com.au

Call **1300 654 822**

BANK OF QUEENSLAND

boq.com.au

Call **1300 55 72 72**

BANK OF SOUTH AUSTRALIA

banksa.com.au

Call **13 13 76**

BANKWEST

bankwest.com.au

Call **13 17 18**

BANKVIC

bankvic.com.au

Call **13 63 73**

BENDIGO BANK

bendigobank.com.au

Call **1300 236 344**

CITIBANK

citibank.com.au

Call **13 24 84**

COLES GROUP CARDS

colesgroupcard.com.au

Call **1300 366 625**

COMMONWEALTH BANK OF AUSTRALIA

commbank.com.au

Call **13 2221**

CREDIT CORP GROUP

creditcorp.com.au

Call **1800 221 414**

CREDIT UNION AUSTRALIA

cua.com.au

Call **13 32 82**

ESANDA FINANCE

esanda.com

Call **13 23 73**

FOX SYMES DEBT RELIEF SERVICES

foxsymes.com.au

Call **1300 361 204**

GREATER BUILDING SOCIETY

greater.com.au

Call:

1300 651 400 Customer Service

1300 721 253 Loan Enquiries

HSBC BANK

hsbc.com.au

Call **1300 308 008**

ING DIRECT

ingdirect.com.au

Call **13 34 64**

KEYSTART LOANS

keystart.com.au

Call:

1300 578 278 Metropolitan loans

1800 158 200 Country loans

LIBERTY FINANCE

liberty.com.au

Call **13 11 33**

MACQUARIE BANK

macquarie.com.au

Call **1800 806 310**

MEMBERS EQUITY

membersequity.com.au

Call **13 15 63**

NATIONAL AUSTRALIA BANK

nab.com.au

Call **13 22 65**

NEWCASTLE PERMANENT BUILDING SOCIETY

newcastlepermanent.com.au

Call **13 19 87**

SMART SALARY

smartsalary.com.au

Call **1300 476 278**

ST GEORGE BANK

stgeorge.com.au

Call **13 33 30**

SUNCORP

suncorp.com.au

Call **13 11 55**

UBANK

ubank.com.au

Call **13 30 80**

WESTPAC

westpac.com.au

Call **13 20 32**

WOOLWORTHS EVERYDAY MONEY

cards.woolworths.com.au

Call **1300 10 1234**

Car Finance

BMW AUSTRALIA FINANCE

bmw.com.au

Call **03 9264 4422**

CAPITAL FINANCE AUSTRALIA LIMITED

capitalfinance.com.au

Call **1300 300 309**

TOYOTA FINANCIAL SERVICES

toyota.com.au/finance

Call **13 72 00**

VOLKSWAGEN FINANCIAL SERVICES

volkswagenfinance.com.au

Call **1300 734 567**

Government

AUSTRALIAN TAXATION OFFICE

ato.gov.au

Call **13 28 65**

CENTRELINK

humanservices.gov.au

DEFENCE HOUSING AUSTRALIA

dha.gov.au

Call **13 93 42**

DEPARTMENT OF VETERANS AFFAIRS

dva.gov.au

Call **13 32 54**

MEDICARE

humanservices.gov.au

Call **13 20 11**

Super and Investments

ABERDEEN ASSET MANAGEMENT

aberdeenasset.com.au

Call **1800 636 888**

ADVANCE ASSET MANAGEMENT

advance.com.au

Call **1800 819 935**

ASTERON LIFE LIMITED

asteronlife.com.au

Call **1800 819 499**

AUSTRALIAN UNITY FUNDS MANAGEMENT

australianunityinvestments.com.au

Call 13 29 39

BT LIFE

bt.com.au

Call 1300 653 553

CHALLENGER FINANCIAL SERVICES GROUP

challenger.com.au

Call 13 35 66

CLEARVIEW FINANCIAL MANAGEMENT

clearview.com.au

Call 13 29 77

COLONIAL FIRST STATE

colonialfirststate.com.au

Call 13 13 36

COMMONWEALTH FINANCIAL PLANNING

commbank.com.au/personal/financial-planning

Call 1800 241 996

COMPUTERSHARE INVESTOR SERVICES

computershare.com

Call 1300 555 159

FIDUCIAN PORTFOLIO SERVICES

fiducian.com.au

Call 1800 653 263

INVESCO AUSTRALIA

invesco.com.au

Call 1800 813 500

IOOF

ioof.com.au

Call 13 13 69

LINK MARKET SERVICES

linkmarketservices.com.au

Call 1300 554 474 (toll free)

MLC LIMITED

mlc.com.au

Call 13 26 52

ONEPATH LIFE LIMITED

onepath.com.au

Call 13 36 65

PERPETUAL TRUSTEES VIC

perpetual.com.au

Call 1800 022 033

STATE SUPER SAS TRUSTEE

statesuper.nsw.gov.au

1300 130 096 State Super Scheme (SSS)

1300 130 095 State Authorities Super Scheme (SASS)

1300 130 097 Police Superannuation Scheme (PSS)

1300 652 113 Pensioners

1300 130 094 Deferred Benefits

Subscriptions and Memberships

COMMUNITY AND PUBLIC SECTOR UNION

cpsu.org.au

Call 1300 137 636

COMPASSION AUSTRALIA

compassion.com.au

Call 1300 22 44 53

FOXTEL

foxtel.com.au

Call 13 19 99

Update your details online using My Account.

QUEENSLAND NURSES UNION

qnu.org.au

Call:

07 3099 3210 Brisbane

1800 177 273 Outside Brisbane

WORLDVISION OF AUSTRALIA

worldvision.com.au

Call 13 32 40

Transport

EWAY – TOLLPAY

tollpay.com.au

Call 1300 555 833

Update your details with E-way online or email

info@seta.com.au

E-TOLL MOTOR REGISTRY NSW

rms.nsw.gov.au

Call 13 18 65

LINKT

linkt.com.au

Call 13 26 29

PUBLIC TRANSPORT VICTORIA

ptv.vic.gov.au

Call 13 69 54 (13 MYKI)