

CommBank Yello Ticketing Offers Terms and Conditions

- a. Eligibility criteria and terms and conditions apply. Must be an eligible CommBank Yello customer. To access the offer, please use the latest version of the CommBank app. Offers are available for a limited time, ticket quantities are limited and ticket transaction limits may apply. CommBank and partners reserve the right to vary, update or remove offers at any time. Offer Terms & Conditions apply.
- b. Eligible CommBank Yello customers can access CommBank Yello benefits and offers. In relation to the offer of tickets to events the following customer rules apply:
 - i. You have the opportunity to secure tickets that have been made available to eligible CommBank Yello customers during a selected period;
 - ii. There is no entitlement to obtain preferential seating;
 - iii. All ticket types are included in the offer, including a selection of available seating throughout the venue, plus “General Admission Standing” tickets where applicable.
 - iv. Tickets are allocated on the earlier basis of either a first come, first served basis until the allocation is exhausted; or when the specified end time of the offer occurs, whichever occurs first.
- c. CommBank do not charge an additional fee for obtaining reserved tickets.
- d. Ticketing agencies may determine its own fees and charges in relation to tickets. Ticketing agency terms & conditions apply. Customers should be aware that standard handling, booking or transaction fees may apply from individual ticketing agents.
- e. CommBank Yello products and services are only eligible to CommBank Yello customers who meet the program eligibility criteria in the ‘CommBank Yello Terms and Conditions’. For more information on CommBank Yello and eligibility criteria, see commbank.com.au/commbankyello.
- f. CommBank does not guarantee but uses reasonable endeavours to ensure that the details contained in an offer are correct at the time of publication.
- g. CommBank will not be liable for the accuracy or completeness of any claims made by third party retailers and/or agencies concerning their goods or services nor are we liable in any way for the performance of those goods or services, except to the extent caused by our negligence, fraud, or wilful misconduct or that of our agents.
- h. Offers are subject to terms and conditions of the relevant participating merchants or promoters providing the Offer which are available on participating merchants websites.
- i. CommBank does not provide any of the goods or services relating to the Offer.
- j. CommBank does not make representations or warranties in respect of the offer, goods or services.
- k. Relevant ticketing agencies and/or promoters are solely responsible for offer redemption and fulfilment, to the extent within their reasonable control.
- l. In the case of a cancellation, the relevant ticketing agency and/or promoter of the event are solely responsible for any refunds, exchanges or make good of the ticket purchase price in accordance with applicable laws, codes of conduct and the relevant ticketing agency terms and conditions.
- m. CommBank is responsible for any failure of offer access, eligibility verification or redemption that arises from the CommBank app, CommBank systems or CommBank communications.