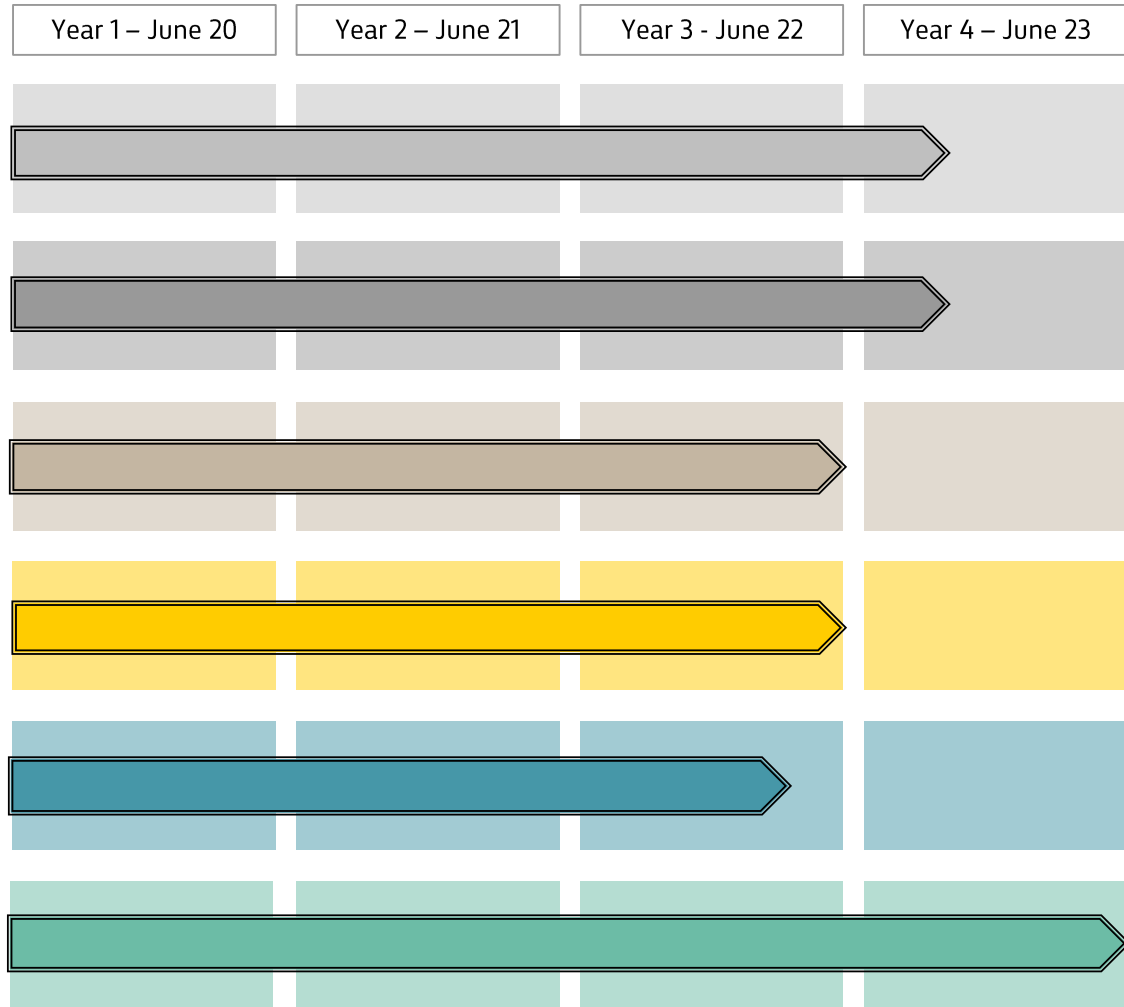


Enforceable Undertaking offered to the Australian Information Commissioner

Summary and Timetable of Agreed Work Plan
15 May 2020



*CBA Banking Services means any business conducted by CBA, or by a subsidiary of CBA, that provides banking or financial products and services to consumers in Australia, excluding any financial planning services not provided under the Commonwealth Financial Planning brand or any products or services provided by, or operations conducted under, the ‘Bankwest’ brand; and any products or services provided, or operations conducted, by a CBA Excluded Subsidiary**

**any CBA subsidiary incorporated outside Australia; CBA subsidiary not 100% owned by CBA; Residential Mortgage Group Limited & subsidiaries; Australian Investment Exchange Limited; and AHL Holdings Pty Ltd & subsidiaries.

