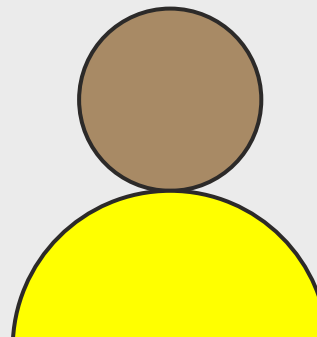
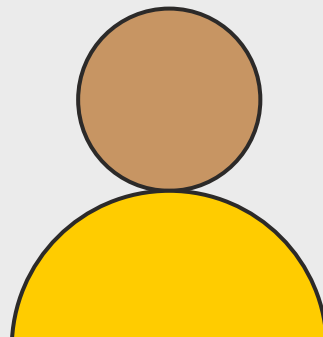
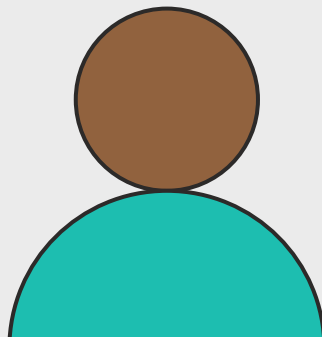
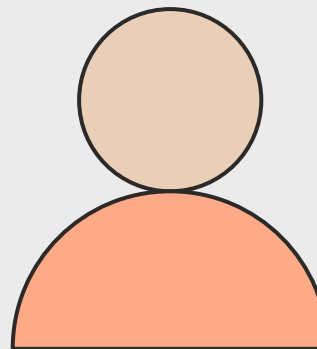
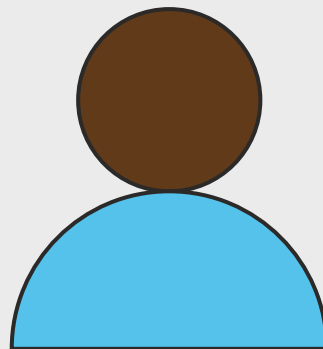
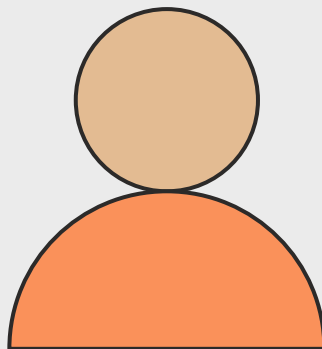




Commonwealth
Bank

Community Connector Card guide

Easy Read version



What is in this guide

About this guide	3
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Community Connector Card activity	6
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Contact information	15

About this guide



**Commonwealth
Bank**

This guide is from Commonwealth Bank.



We wrote this guide to tell you about our
Community Connector Card activity.



Good Shepherd
Australia New Zealand

We made our Community Connector Card
activity together with Good Shepherd.



Our Community Connector Card activity
helps you plan for emergency events and
natural disasters with your community.



Emergency events or natural disasters happen a lot in Australia.

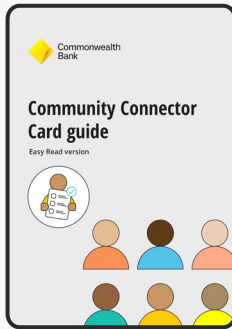


You can use our Community Connector Card activity to help you:

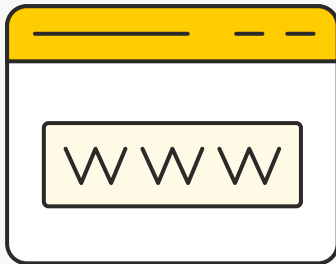
- prepare for emergencies
- respond to emergencies
- connect with your community.



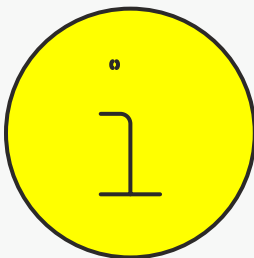
This guide is an Easy Read summary.
Summary means we only include
our most important ideas.



You can use this guide to help you do our Community Connector Card activity sheet.



You can find our Community Connector Card activity sheet [on our website](#).



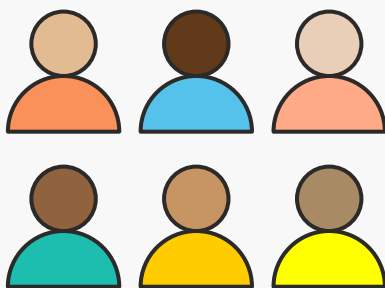
You can find our contact information on page 15 at the end of this guide.

Community Connector

Card activity



Our Community Connector Card activity should be done with other people.

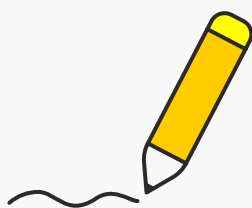


Other people might be:

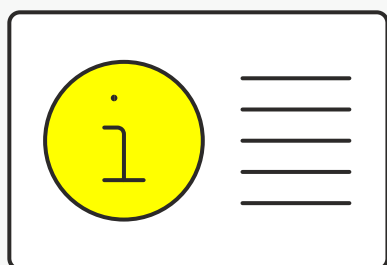
- your neighbours
- your family
- people you work with
- your friends
- your school
- your sports club
- your religion or faith group.



People in your community know a lot about how to help everyone stay safe in an emergency or very bad weather.



You can use your knowledge to fill in the cards.



The cards will help you find important information in an emergency.



Our Community Connector Card activity sheet has 8 cards to fill in.

Follow the steps in this guide to fill them in.

Step 1



Talk with your community about what to put on each card. You should do this:

- before an emergency
- during an emergency
- after an emergency.



Here are some ideas to help you get started.

Emergency contacts



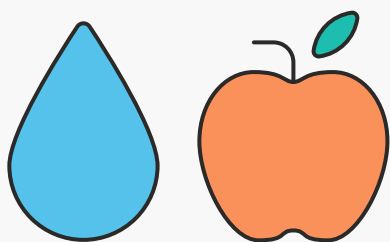
You could fill in contact numbers for your:

- utilities, like electricity, gas, and water.
- emergency contacts, like a carer or family member.



Accommodation and shelter locations

You can talk about safe places to go in an emergency, like a local shelter.



You can find out where to get emergency resources, like water and food.

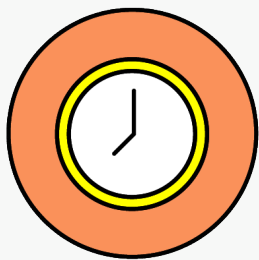


Current local challenges and historic local events

You can talk about things that have happened where you live, like the main street flooding.



You can also talk about other emergencies that have happened where you live.



History means things that have happened before.

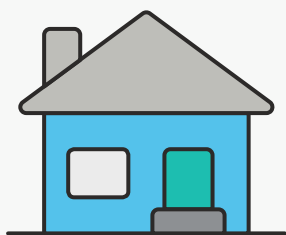


You can talk about how people usually stay safe when natural disasters happen.

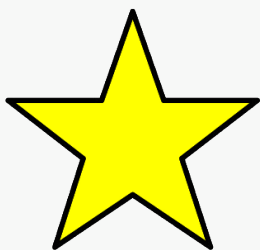


Domestic and family violence services

You can talk about support services.

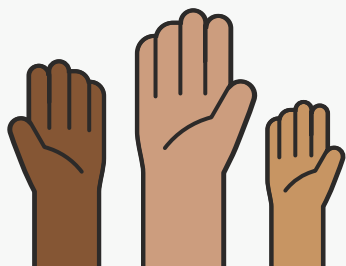


You can find out where to stay if violence happens during an emergency.



Local champions

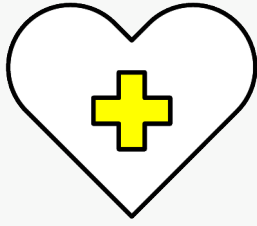
You can talk about the people that can give a lot of support in an emergency.



We call these people local champions because they know a lot of people who might be able to help.



Your local champions could be anyone, like a business owner, faith leader, or politician.



Mental health and wellbeing

You can talk about where to get health and wellbeing support.



You can find out who to talk to if you need help with your mental health because of an emergency.

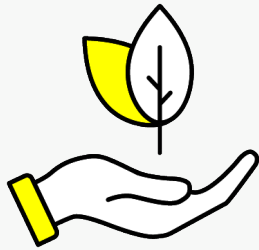


Help with money

You can talk about how to get financial support, like a grant.



You can find out what banks are in your community.



Other supports and services

You can talk about what else should be on your connector cards.



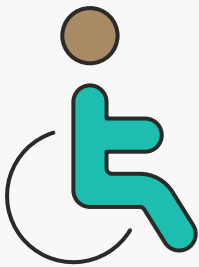
You can find out contact numbers for important services like:

- legal aid
- food banks
- National Relay Service (NRS)
- Translating and Interpreting Service (TIS).



Step 2

Make sure you think about other people in your community.

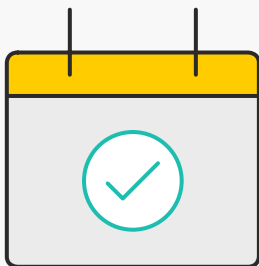


Think about who might need extra help in an emergency, like people with disability or who don't speak English.



Step 3

Save or print your Community Connector Card so it is easy to access.



Every 6 months, you should check and make sure the information is still correct.

Contact information



You can contact us for more information.
There are many ways to contact us.



Message

You can message us from the Help section in your CommBank app.



Call

132 221



Use the Translating and Interpreting Service (TIS)

Call 131 450 and ask to speak to
Commonwealth Bank on 132 221.



Use the National Relay Service (NRS)

Visit the [National Relay Service](https://www.nationalrelayservice.gov.au) website.

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