Debt Investor Update

CormonwealthBank

For the half year ended 31 December 2012



Disclaimer

The material that follows is a presentation of general background information about the Group's activities current at the date of the presentation, 13 February 2013. It is information given in summary form and does not purport to be complete. It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice when deciding if an investment is appropriate.

Cash Profit

The Management Discussion and Analysis discloses the net profit after tax on both a 'statutory basis' and a 'cash basis'. The statutory basis is prepared in accordance with the Corporations Act 2001 and the Australian Accounting Standards, which comply with International Financial Reporting Standards (IFRS). The cash basis is used by management to present a clear view of the Group's underlying operating results, excluding a number of items that introduce volatility and/or one off distortions of the Group's current period performance. These items, such as hedging and IFRS volatility, are calculated consistently year on year and do not discriminate between positive and negative adjustments. A list of items excluded from statutory profit is provided in the reconciliation of the net profit after tax ("cash basis") on page 3 of the Profit Announcement (PA) and described in greater detail on page 15 of the PA and can be accessed at our website http://www.commbank.com.au/about-us/shareholders/financial-information/results/

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CBA Overview

\checkmark	Largest Australian Bank by market capitalisation	Result – 6 month
		Cash earnings (\$m)
√	AA- / Aa2 / AA- Credit Ratings (S&P, Moodys, Fitch)	ROE (Cash)
\checkmark	Basel III CET1 Internationally harmonised 10.6%	Cash EPS (Cents)
 Total assets of \$721bn 		DPS (Cents)
	Total assets of \$721bn	Cost-to-Income (Cash)
\checkmark	~14.5 million customers	NIM (bpts)
~	51,000 staff	Capital 8
✓ Over 1,100 branches,	Over 1,100 branches, leading online platforms	Capital - CET1 (Basel III In
		Capital - Tier 1 (Basel II)

- #1 in household deposits
- #1 in home lending
- ✓ #1 Retail wealth platform FirstChoice

Result – 6 months to 31 Dec 2012¹

Cash earnings (\$m)	3,780	6%
ROE (Cash)	18.1%	(110) bpts
Cash EPS (Cents)	235.5	4%
DPS (Cents)	164	20%
Cost-to-Income (Cash)	45.1%	(70) bpts
NIM (bpts)	210	(2) bpts

Capital & Funding

Capital - CET1 (Basel III Int'I)	10.6%	130 bpts
Capital - Tier 1 (Basel II)	10.5%	60 bpts
LT wholesale funding WAM (yrs)	3.7	0.1
Deposit funding	63%	100bpts
Liquids (\$bn)	128	11%

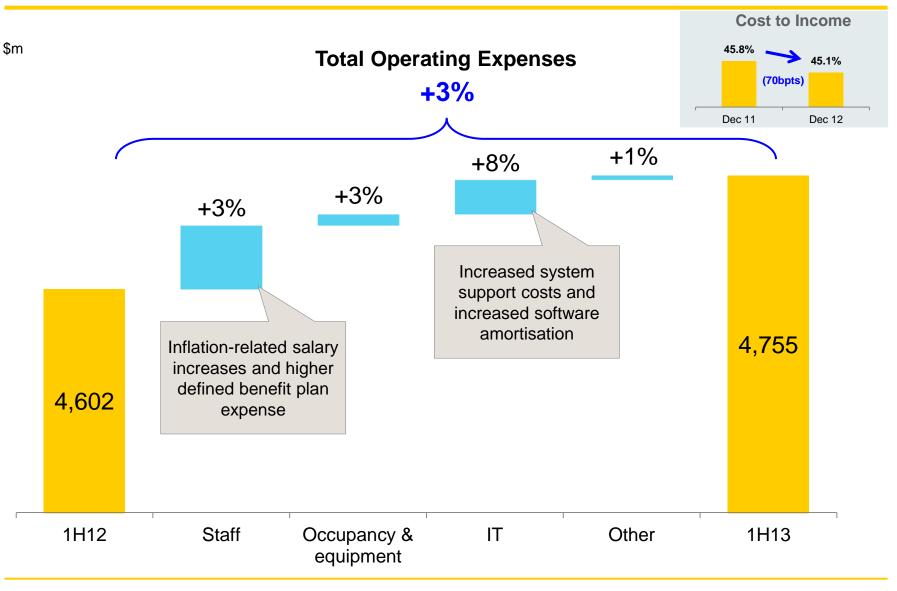
NPAT performance – 6 months to 31 Dec 2012

Cash NPAT

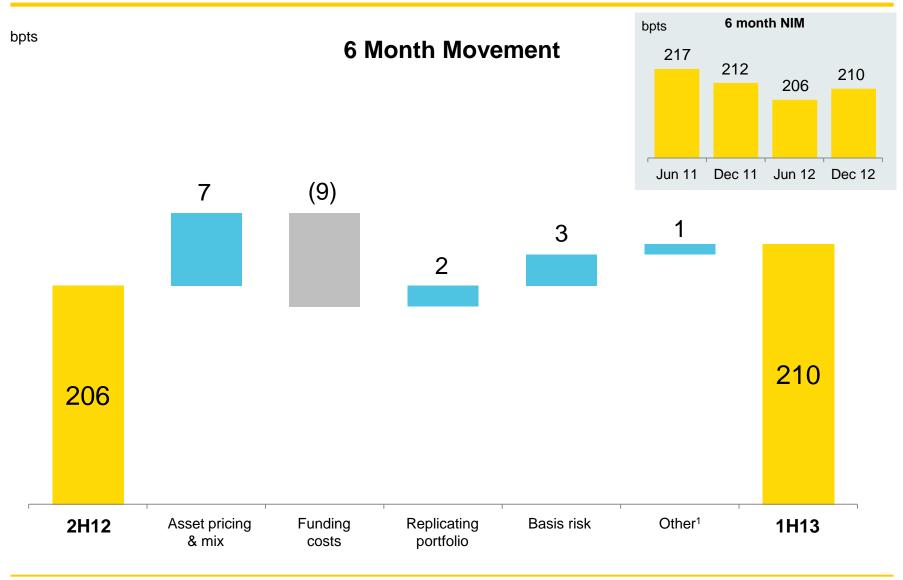
 Income Expenses Deposit inc +13% 	11% 11% 15% 15% 15% 15%	 Operating CVA turna NII	performance ↑15% round +\$82m ↓7%	MarginC:I ratioLIE	 ↑10bpts ↓140 bpts ↑ \$14m
\$m 1,506	 Business loans Expenses EML (4%) 	¹ ↑3.5% flat ↓15% +6%	■ Net Op. income ↑1	10% •	Income↑2%Expenses√3%LIE (23 bpts)↑\$48m
Retail Banki Services	735 ng Business & Private Ban			+7% 393 NZ ³	(5%) 258 Bankwest



Expenses - continued cost discipline



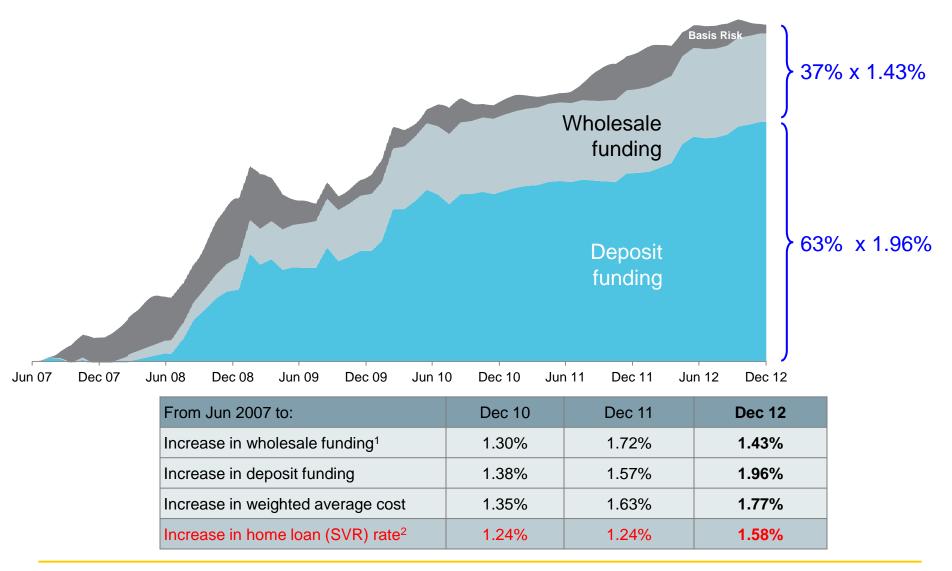
Group NIM



1 Includes Treasury, New Zealand and other unallocated items.

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Increase in retail funding costs since Jun 07



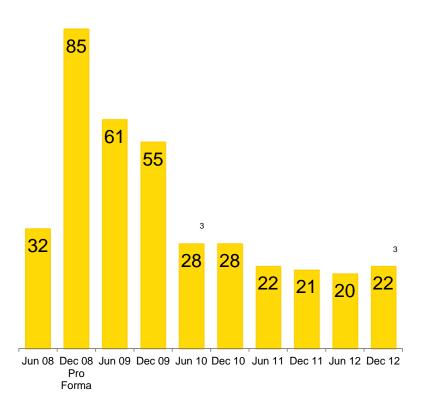
1 Includes basis risk.

2 Outside of movements in the RBA cash rate.

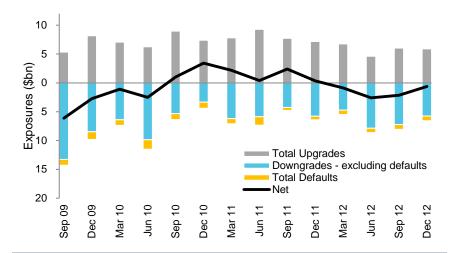
Sound credit quality

Loan Impairment Expense (Cash) to Gross Loans

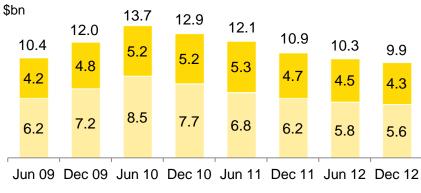
CBA Group¹ Six months annualised (basis points)



PD Ratings Migration Risk-Rated Portfolio²



Troublesome and Impaired Assets



Commercial troublesome

Group impaired

1 Includes ASB, and Bankwest from December 08. December 08 includes Bankwest on a pro forma basis. Basis points as a percentage of average Gross Loans and Acceptances.

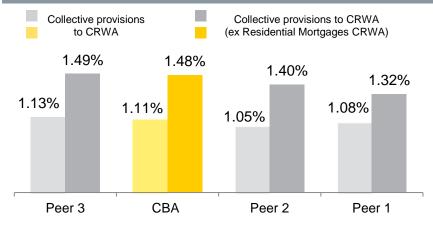
2 Excludes Banks and Sovereigns

3 Statutory LIE for June 2010 40 bpts and for December 2012 25 bpts.



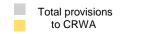
Sound credit quality

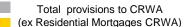
Collective Provisions to Credit RWA

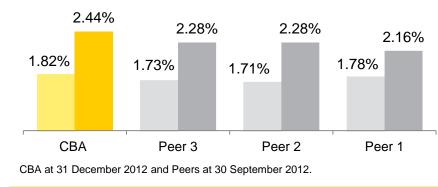


CBA at 31 December 2012 and Peers at 30 September 2012.

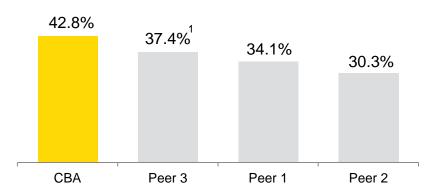
Total Provisions² to Credit RWA







Individual Provisions to Impaired Assets

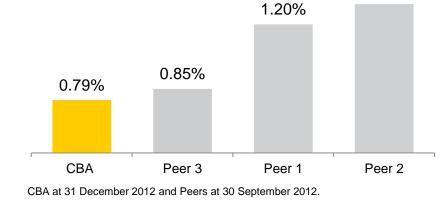


CBA at 31 December 2012 and Peers at 30 September 2012.

Impaired Assets to GLAs³

1.31%

CormonwealthBar



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1 Impairment Provisions to Impaired Assets.

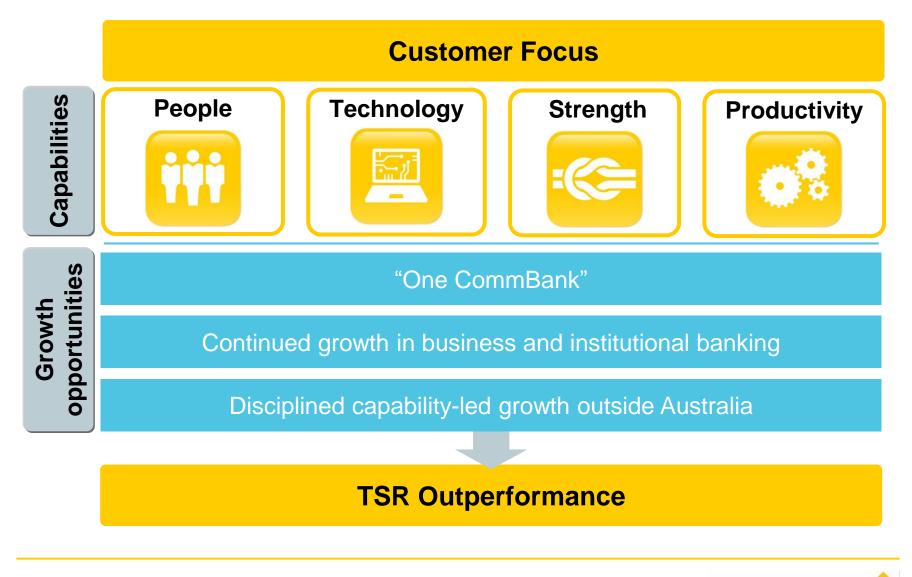
2 Provisions do not include General Reserve for Credit Losses, equity reserves or other similar adjustments.

3 Gross Loans and Acceptances.

Provisioning

	In	dividual	Provisio	ns			Colle	ective I	Provisio	ns
\$m	1					\$m		E	conomic overla unchanged	ау
							3,043	2,984	2,837	2,858
	2,125	2,097	2,008		Overlay		1,049	970	847	892
			2,000	1,845			598	528	473	470
	979	999	934	780	Bankwest		390			
	177	218	227	199	Consumer		808	890	898	853
	969	880	847	866						
_					Commercial	_	588	596	619	643
	Jun 11	Dec 11	Jun 12	Dec 12		I	Jun 11	Dec 11	Jun 12	Dec 12

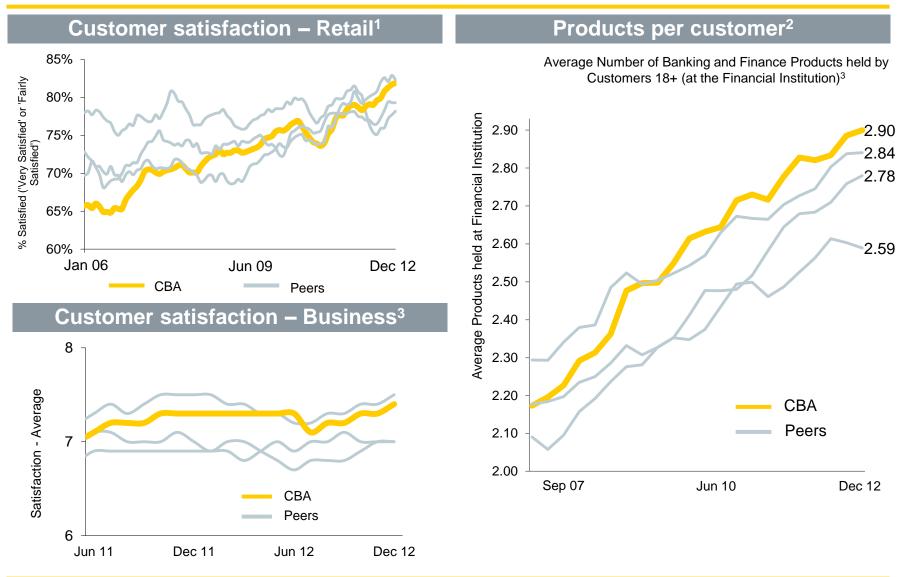
Our Strategy



Strategy highlights this period

Customer Focus	 Sustained improvements in customer satisfaction Further gains in products per customer
People	 Continued commitment to no offshoring From diversity to full inclusion Absolute commitment to talent development
Technology	 Core Banking close to completion Continued innovation – products, services and delivery
Strength	 Conservative settings retained Strong capital, funding, liquidity and provisioning
Productivity	 Embedding productivity culture Cost-to-Income improved to 45.1% (from 45.8%)

Customer focus



Technology – transformational change

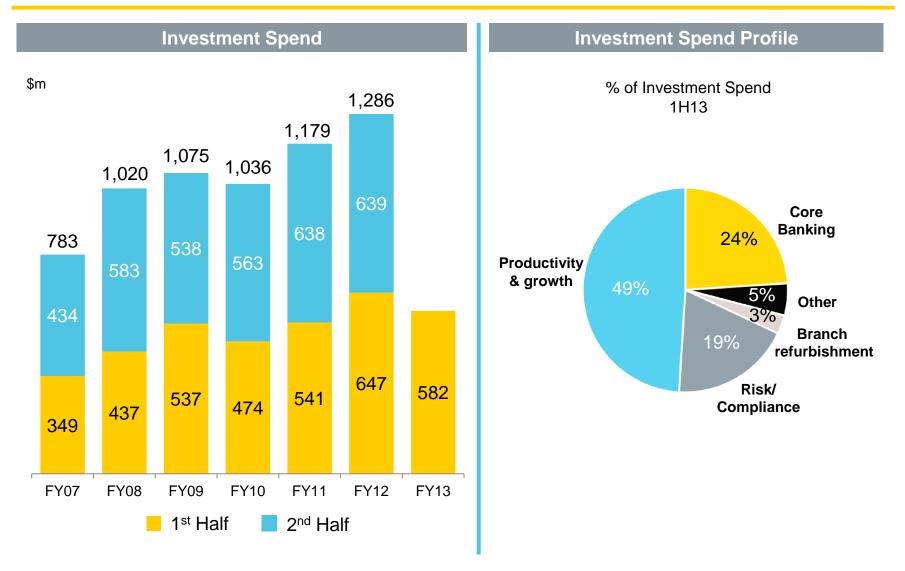
- Revitalising front-line customer interfaces
- Delivering best-in-class online, mobile and social platforms
- Innovating in the back-end (Core, cloud, information as a service, data centres)
- More reliable services in face of increasing change and complexity

Moving capital closer to the customer

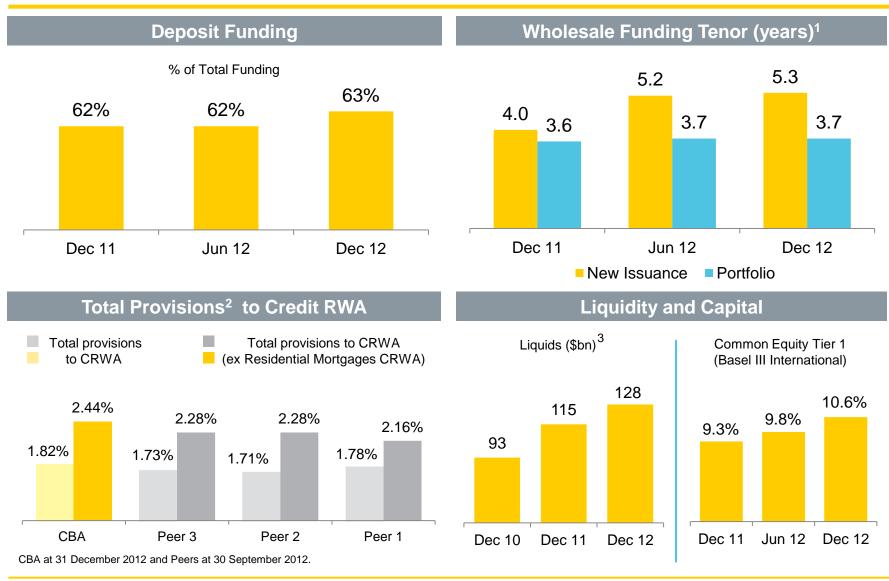
SIX YEARS AGO	NOW
 50% of IT spend on infrastructure 	 26% of IT spend on infrastructure, 74% focused on customer service and value
23 data centres	 2 data centres
 70 sev 1 issues annually 	< 7 sev 1 issues annually
 1,200 changes into production monthly 	 3,000 changes into production monthly (new services and enhancements)



Investment Spend



Strength



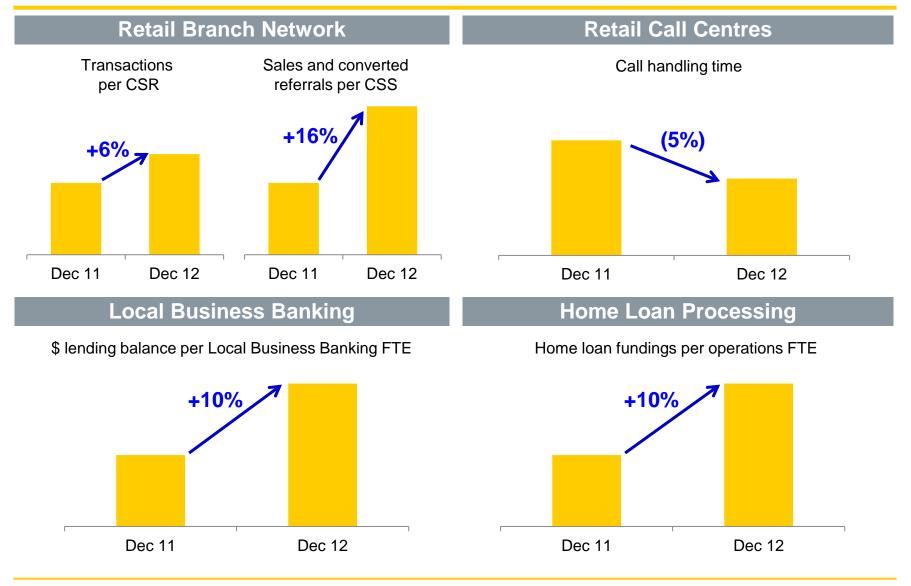
1 Weighted Average Maturity of long term wholesale debt. Includes all deals with first call or contractual maturity of 12 months or greater.

2 Provisions do not include General Reserve for Credit Losses, equity reserves or other similar adjustments.

3 Liquids reported post applicable haircuts.

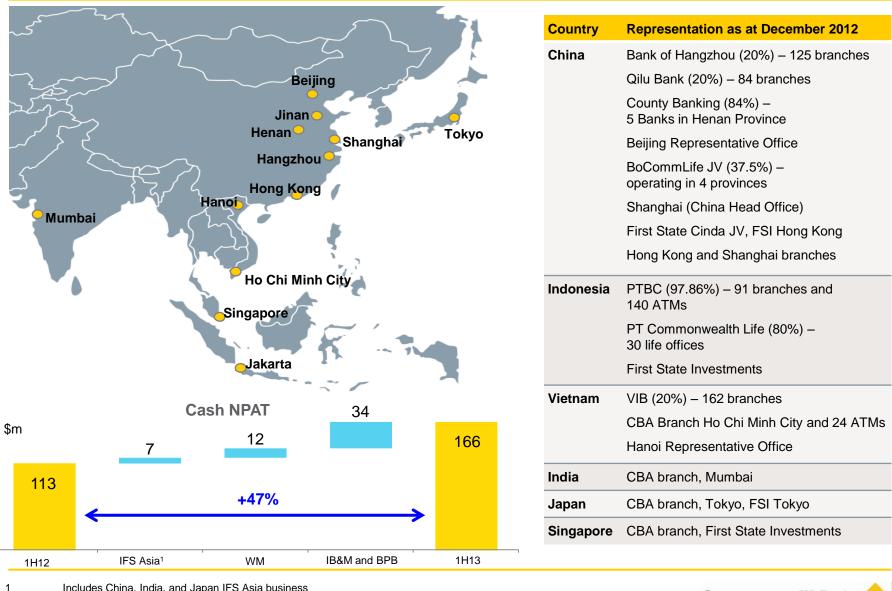
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Embedding a productivity¹**culture**



1 Refer notes page at back of presentation for definition of productivity metrics.

CBA in Asia



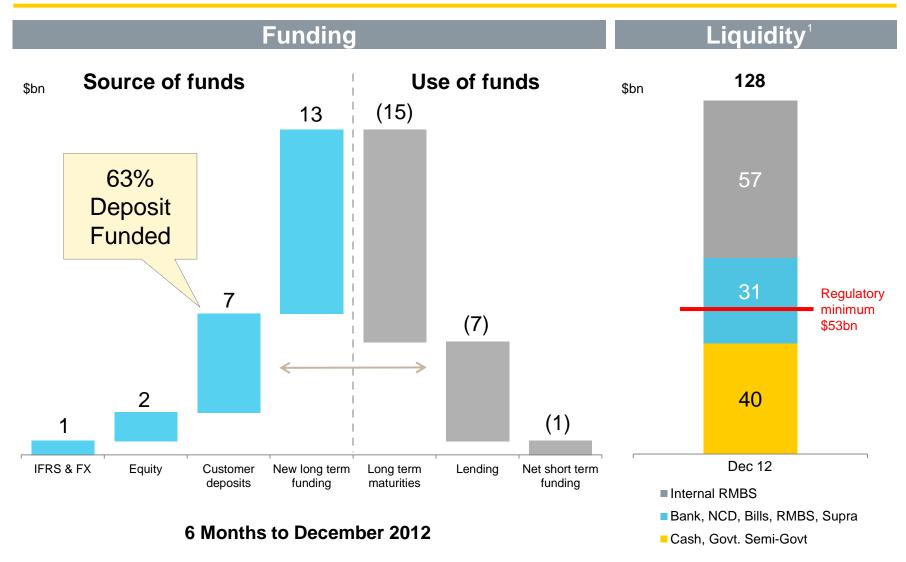
Current operating environment

- Some improvements in global macro economy
- Increased stability and lower volatility
- Positive for global debt and equity markets
- Going forward
 - Still some downside risk which dictates continued caution
 - Slow but steady rebuild of confidence

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Funding & Liquidity

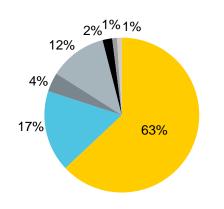


1 Group liquid holdings as at 31 December 2012. Liquids reported post applicable haircuts.

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Funding – Portfolio

Funding Composition



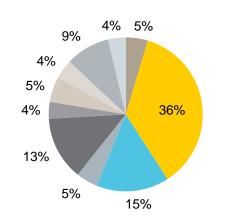
Customer Deposits

- ST Wholesale Funding
- LT Wholesale Funding maturing < 12 months</p>
- LT Wholesale Funding maturing >= 12 months
- Covered Bonds

■ RMBS

Hybrids

Wholesale Funding by Product

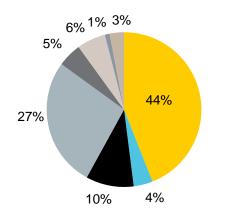


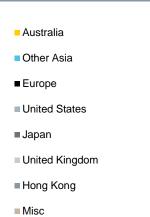
Structured MTN
Vanilla MTN
Commercial Paper
Debt Capital
CDs
Securitisation
Covered Bonds
Bank Acceptance

FI Deposits

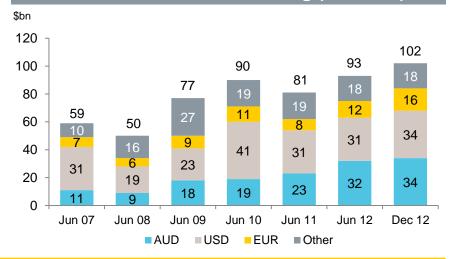
Other

Wholesale Funding by Currency





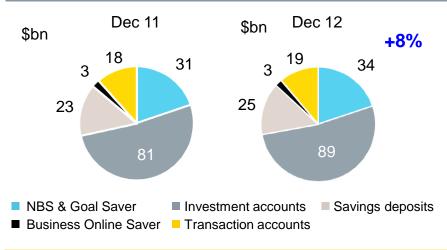
Term Debt Issues Outstanding (>12mths)¹

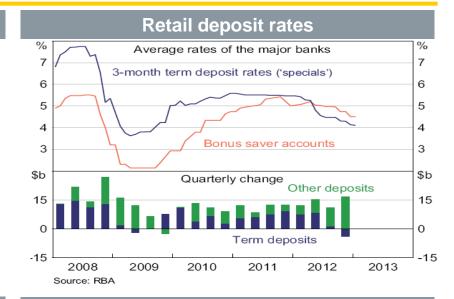


Funding – Deposits

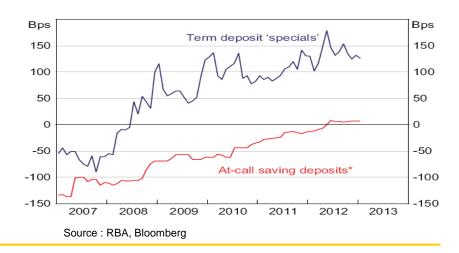
Australian deposits \$bn **Total Deposits** (excl CD's) 336 297 241 168 204 163 156 117 168 134 87 85 CBA Peer 3 Peer 2 Peer 1 Household deposits Other deposits Source : APRA

Retail Banking Services deposit mix



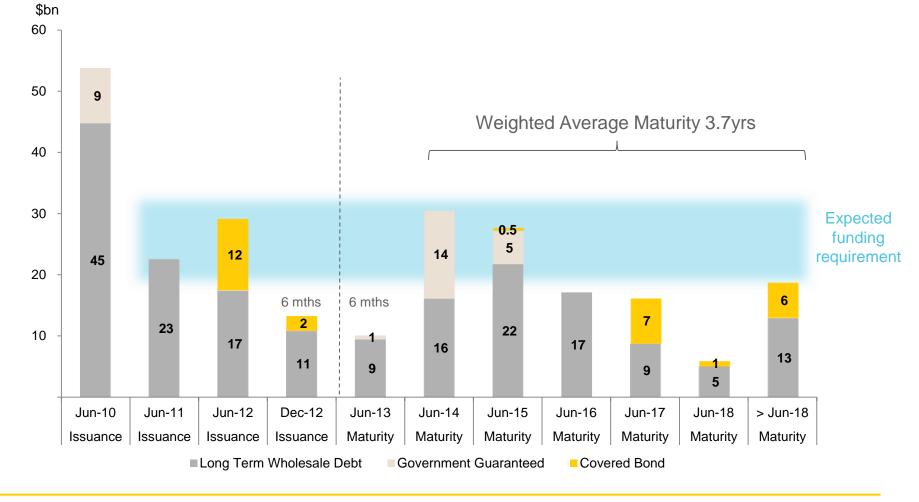


Deposit spreads over money market rates



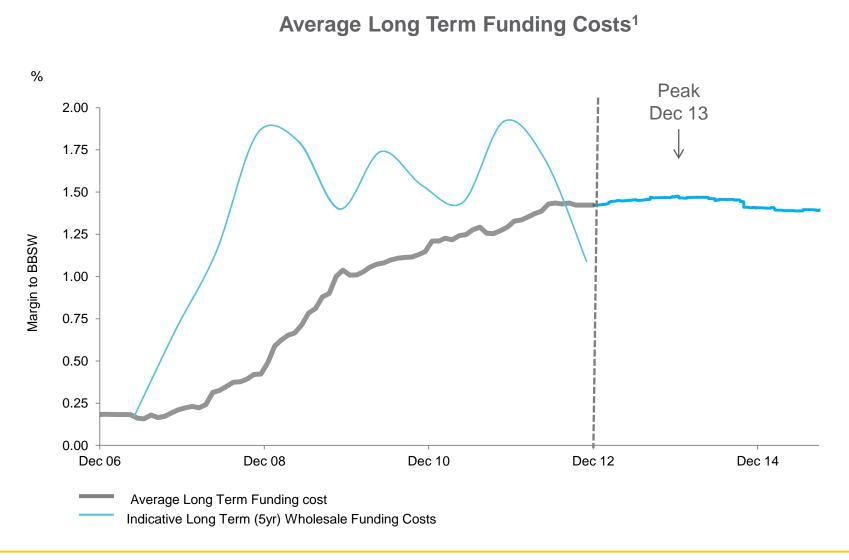
Funding – Long Term Issuance and Maturity¹

- Funding strategy driven by market and investor diversity, appropriate maturity profile and overall cost
- Term wholesale funding requirement has eased materially since FY 2010



1 Maturity profile includes all long term wholesale debt. Weighted Average Maturity of 3.7 years includes all deals with first call or maturity of 12 months or greater.

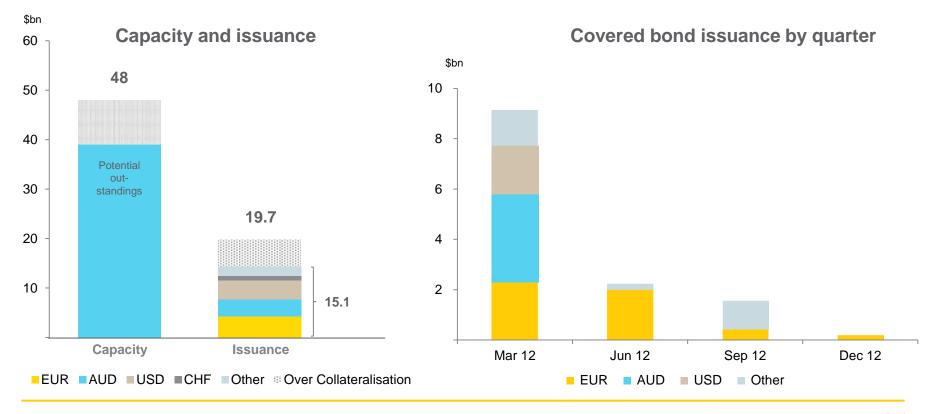
Funding cost increases





Funding – Covered Bonds

- Banking Act amendment of Oct 2011 set a legislative limit of 8% of Australian assets
- Limits equates to ~30% of LT wholesale debt
- Multi-jurisdiction programme
- Covered bonds offer alternative issuance options, especially during periods of market dislocation
- Issuance of covered bonds most likely to favour longer tenors

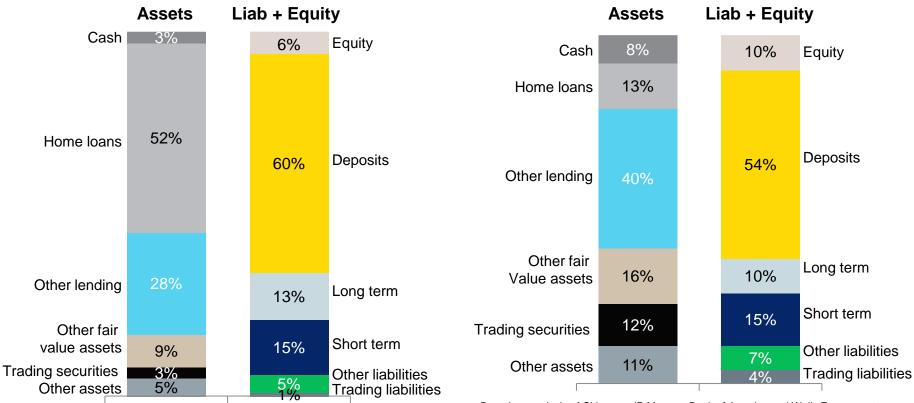


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Balance Sheet Comparison

Commonwealth Bank

U<u>SA</u>



CBA balance sheet as at 31 December 2012. Based on statutory balance sheet excluding derivative assets and liabilities. Based on analysis of Citigroup, JP Morgan, Bank of America and Wells Fargo as at 30 September 2012. Average of four banks.

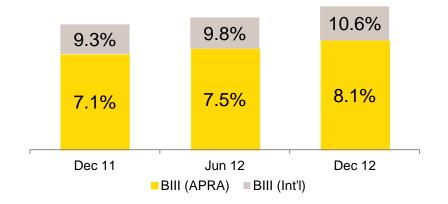


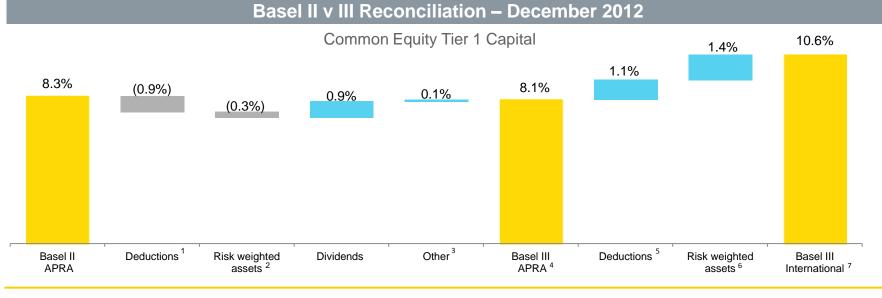
Capital

- Strong capital position across all measures
- Basel III Int'l CET1 10.6% (APRA 8.1%) at top end of peers
- Significant improvement in the period driven by
 - strong earnings; and
 - Bankwest's move to Advanced Accreditation
- Well placed for implementation of Basel III on both an APRA and Internationally harmonised basis
- \$2bn PERLS VI Oct 2012 First fully compliant Basel III Tier 1 hybrid









1 Deductions include equity investment, expected loss and deferred tax asset.

- Includes adjustments for Asset Value Correlation and Credit Valuation Adjustment.
- 3 Includes reserves now eligible for inclusion in Common Equity.

2

4

Basel III methodology for APRA final capital standards was released in September 2012.

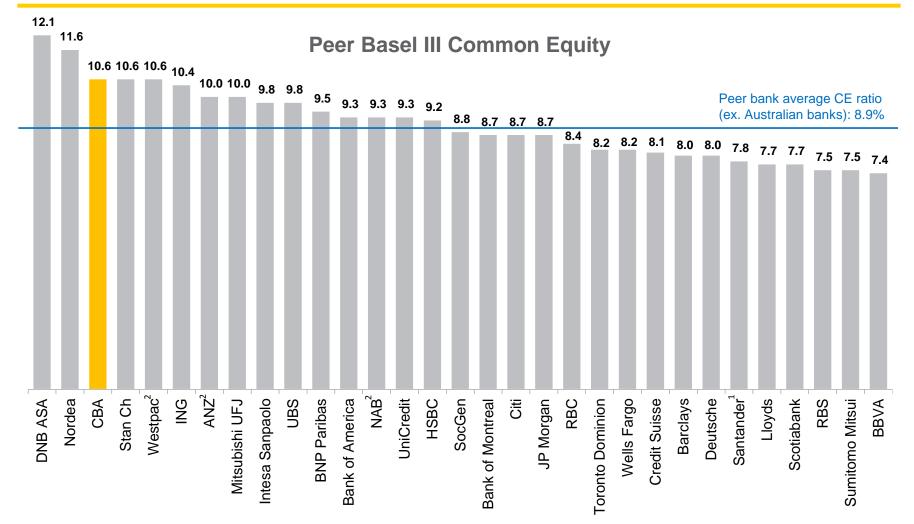
5 Add back deductions including equity investments and deferred tax assets that meet Basel Committee concessional threshold limits.

6 Includes moving APRA's downturn LGD residential mortgage floor from 20% to International floor of 10% and removal of IRRBB RWA.

7 Basel III methodology developed by the Basel Committee on Banking Supervision in December 2010 (revised June 2011).



Strong relative capital position

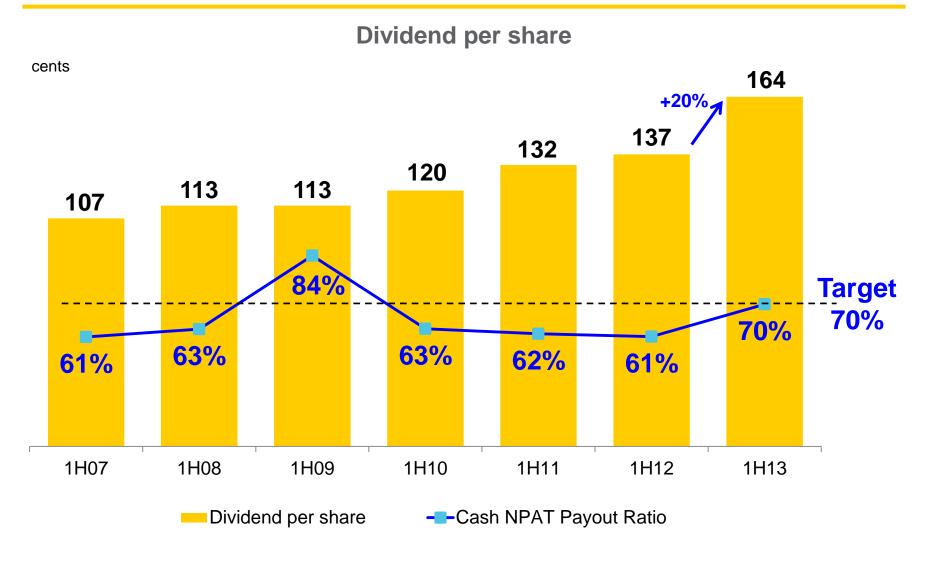


Source: Morgan Stanley. Based on last reported Common Equity ratios up to 8 February 2013 assuming Basel III capital reforms fully implemented. Peer group comprises listed commercial banks with total assets in excess of A\$400 billion and who have disclosed fully implemented Basel III ratios or provided sufficient disclosure for a Morgan Stanley Equity Research estimate.

1 Based on Morgan Stanley Equity Research estimates. For all other banks the ratios have been derived directly from company disclosures.

2 Domestic peer figures as at September 2012.

Interim Dividend



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	Regulatory Credit Exposure Mix				
	СВА	Peer 1	Peer 2	Peer 3	
Residential Mortgages	57%	40%	42%	56%	
Corporate, SME & Specialised Lending	27%	35%	40%	31%	
Bank	5%	7%	9%	4%	
Sovereign	7%	10%	6%	5%	
Qualifying Revolving	3%	3%	2%	3%	
Other Retail	1%	5%	1%	1%	
Total Advanced	100%	100%	100%	100%	

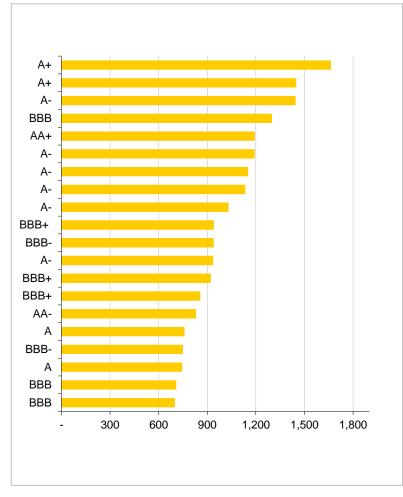
Source: Pillar 3 disclosures for CBA as at December 2012 and Peers as at September 2012. Excludes Standardised exposures, Other Assets and Securitisation (representing 5% of CBA, 6% of Peer 1, 14% of Peer 2 and 4% of Peer 3). Exposure mix is re-baselined to total 100%.

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Sector Exposures

Commercial Exposures by Sector ¹							
\$bn	AAA to AA-	A+ to A-	BBB+ to BBB-	Other	Dec 12		
Banks	38.5	38.6	4.8	0.7	82.6		
Finance Other	8.6	9.4	2.0	7.0	27.0		
Property	0.1	5.7	11.0	36.0	52.8		
Sovereign	55.7	1.9	0.5	0.1	58.2		
Manufacturing	0.0	2.3	5.8	7.2	15.3		
Retail/Wholesale Trade	0.4	1.1	6.0	12.6	20.1		
Agriculture	0.0	0.4	2.6	14.0	17.0		
Energy	0.4	1.6	5.0	1.0	8.0		
Transport	0.3	2.0	6.7	4.0	13.0		
Mining	1.6	1.8	3.3	3.3	10.0		
All other (ex consumer)	2.5	3.9	15.3	35.3	57.0		
Total	108.1	68.7	63.0	121.2	361.0		

Top 20 Commercial Exposures² (\$m)

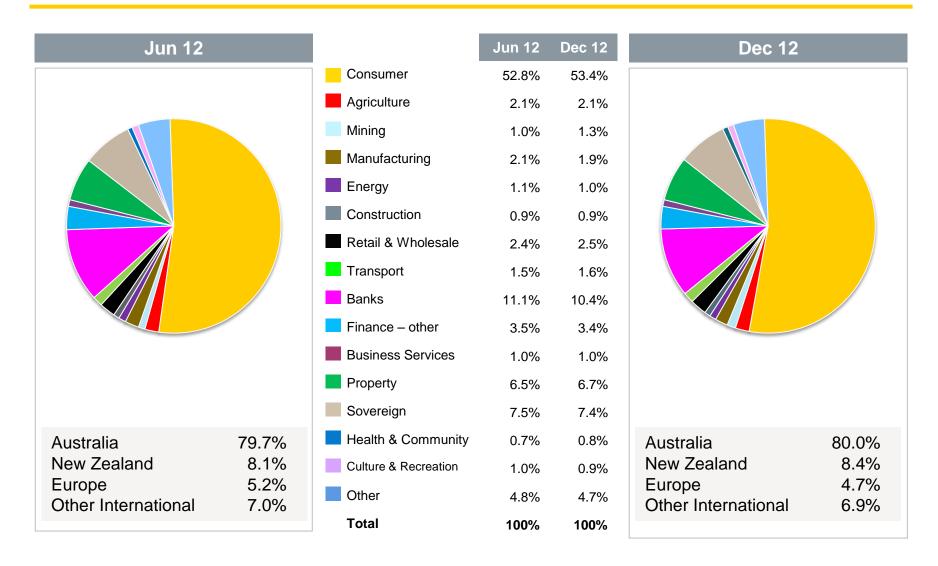


1 Gross credit exposure before collateralisation = balance for uncommitted facilities and greater of limit or balance for committed facilities. Includes ASB and Bankwest, and excludes settlement exposures.

2 CBA grades in S&P Equivalents. Includes ASB and Bankwest. Total approved exposure.

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Credit Exposure¹ **by Industry**



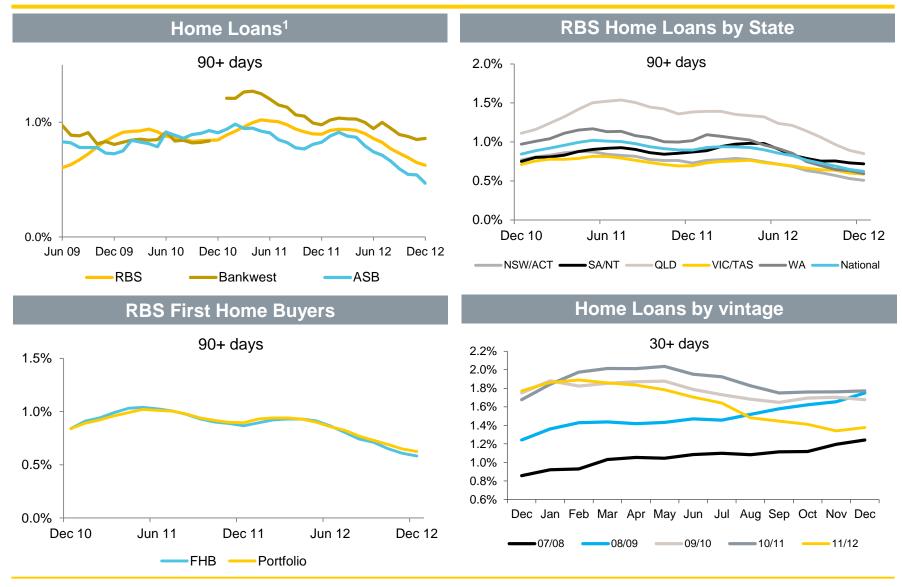
1 Total committed credit exposure (TCE) = balance for uncommitted facilities or greater of limit or balance for committed facilities. Calculated before collateralisation. Includes ASB and Bankwest. Excludes settlement risk.

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Home Loan Portfolio Profile

	Dec 11	Jun 12	Dec 12		Dec 11	Jun 12	Dec 12
Total Balances - Spot (\$bn) ¹	346	353	359	Total Balances – Avg (\$bn) ¹	341	345	356
Total Accounts (m)	1.4	1.4	1.4	Portfolio Dynamic LVR (%) ³	48	48	49
Fundings (\$bn) ²	28	26	29	Customers in advance (%) ⁴	82	82	81
Variable Rate (%)	86	87	87	Payments in advance (#) ⁵	7	7	7
Owner-Occupied (%)	57	58	58	Low Doc - % of book	2.9	2.7	2.2
Investment (%)	33	33	34	FHB - % of new fundings	13	14	14
Line of Credit (%)	10	9	8	FHB - % of balances	15	15	15
Interest Only (%)	29	29	30	LMI - % of book	26	25	25
Proprietary - % of balances	62	62	62	LDP - % of book	5	5	5
Broker (%) - % of balances	38	38	38	 All figures relate to the RBS home loan portfolio (excluding recent acquisition of a tranche of Aussie Home Loans) except where noted. 1. Numbers are for the Group (including BW, ASB and securitised loans). 2. 6 month period. 3. Portfolio dynamic LVR = current balance/current valuation. Current period balance and valuations as at Sep 12. 4. Methodology changed, defined as any payment ahead of monthly minimum repayment 5. Defined as number of payments ahead of scheduled repayments. 6. December 2011 and June 2012 figures restated due to a change in treatment of VLOC top-up loans. 			
Avg Loan Size (\$'000) ⁶	235	233	243				
Annualised Run-Off (%) ²	17	17	18				
Serviceability buffer (%)	1.50	1.50	1.50				

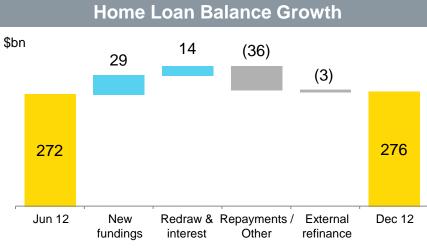
Home Loan Arrears



1 Bankwest arrears updated to reflect change in arrears methodology.

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Home Lending Growth Profile



5% % of Total Balances Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec CY 2006 CY 2009 CY 2010 CY 2010 CY 2011 Excludes Bankwest

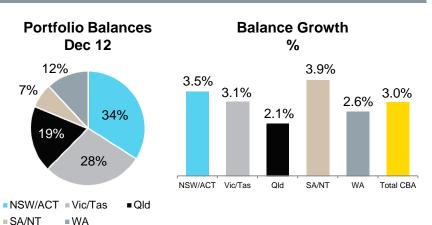
Excludes Bankwest

Growth by Channel (%)

	Dec 12 Mvt annualised	% of New Fundings	% of Balances
Broker	5.0%	38%	38%
Branch	2.1%	48%	43%
Premium	1.3%	14%	19%
Total	3.0%	100%	100%
System*	3.7%		

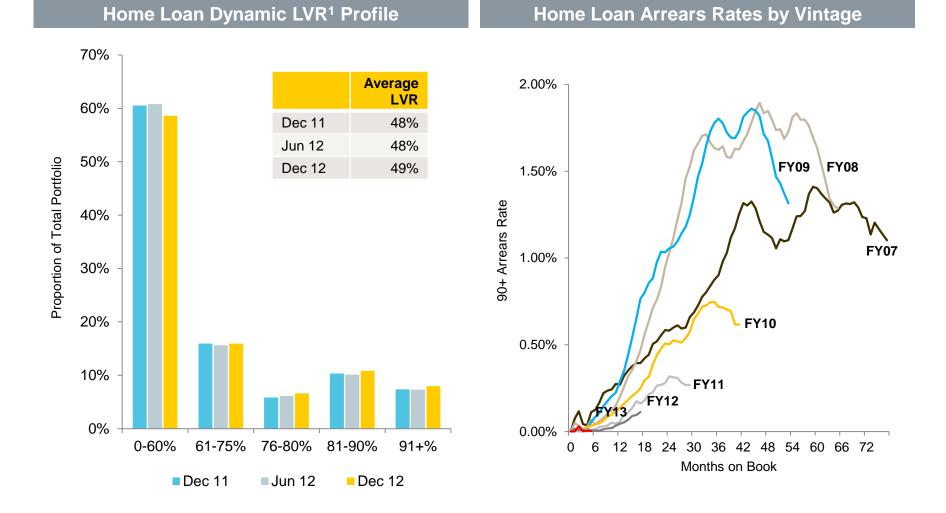
Excludes Bankwest

State Breakdown



6 months to Dec 12 annualised. Excludes Bankwest.

RBS Home Loans – LVR and Arrears by Vintage



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RBS Home Loans – Stress Test

Observations

- Worse case: 32% house price decline, 11.5% unemployment, 3 year timeframe.
- House prices and PDs are stressed at regional level.
- Total potential losses of \$1.8bn for the uninsured portfolio only over 3 years.
- Potential claims on LMI of \$2.1bn¹ over 3 years.
- Existing Accounts change in potential loss for accounts that have remained on book between January 2012 and June 2012. The increase is mostly due to early arrears (1-29 days) increasing slightly resulting in a higher PD and higher predicted losses on existing accounts.

Key Assumptions

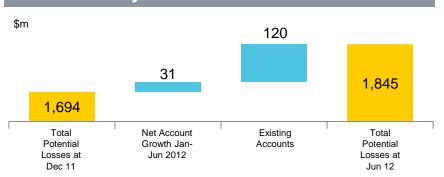
	Year 1	Year 2	Year 3
Unemployment	7.0%	10.5%	11.5%
Hours under-employed ¹	11.4%	15.8%	18.4%
Cumulative House Prices	-15%	-32%	-32%
Cash Rate	3.00%	1.00%	1.00%

1 The total number of hours not worked relative to the size of the workforce.

Key Outcomes

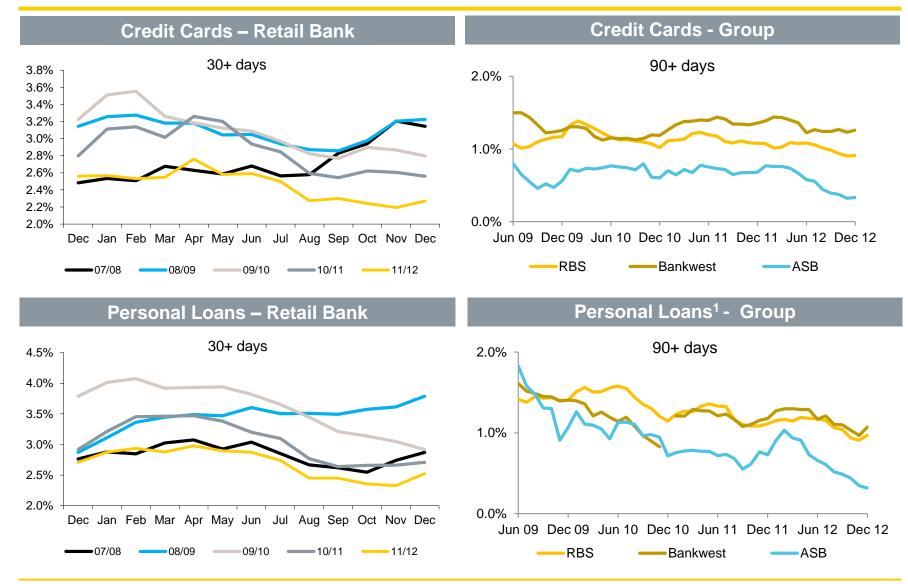
	Year 1	Year 2	Year 3
Stressed Losses	\$343m	\$640m	\$862m
Probability of Default (PD)	1.20%	1.93%	2.66%

- Results based on June 2012, due to the lag in the publication of current valuations data.
- Total potential losses of \$1,845m for the uninsured portfolio predicted over 3 years. Results based on June 2012.



Key Drivers of Movement

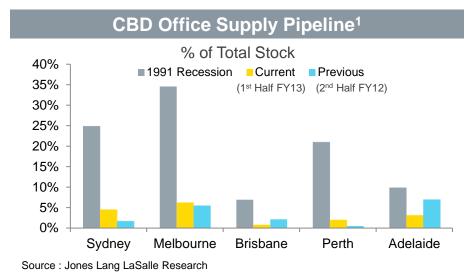
Unsecured Consumer Arrears



1 Bankwest arrears updated to reflect change in arrears methodology.

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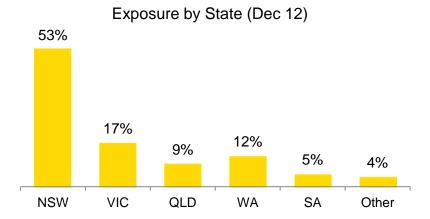
Commercial Property Market



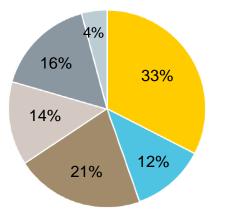
CBD Vacancy Rates					
Market	Peak 1990s	Current 1 st Half FY13	Previous 2 nd Half FY12		
Sydney	22.4%	8.4%	8.6%		
Perth	31.8%	5.6%	2.9%		
Melbourne	25.8%	8.1%	7.4%		
Brisbane	14.3%	9.9%	8.8%		
Adelaide	19.8%	11.4%	7.7%		

Source : Jones Lang LaSalle Research





Group Commercial Property Profile²



Other Commercial
Office
REIT
Residential
Retail

Industrial

The development pipeline includes all projects currently under construction.

2 Includes ASB and Bankwest.

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Economic Summary

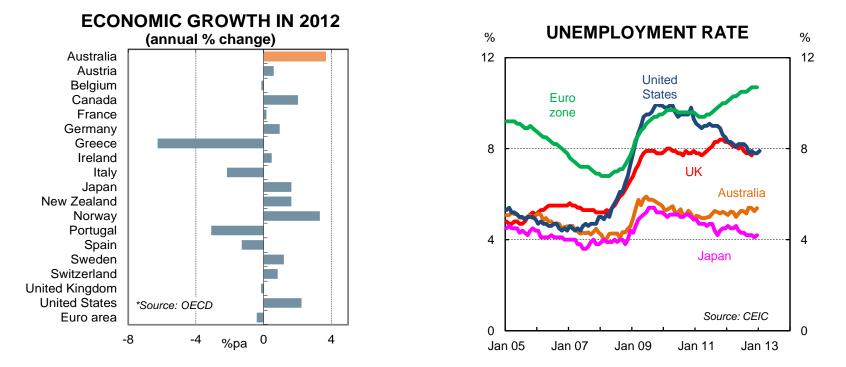
	As at June					
	2009	2010	2011	2012	2013 (f)	2014 (f)
Credit Growth % – Total	3.2	3.0	2.7	4.4	3-5	51/2-71/2
Credit Growth % – Housing	6.5	8.0	6.0	5.0	4-6	51/2-71/2
Credit Growth % – Business	0.9	-4.0	-2.1	4.5	11/2-31/2	6-8
Credit Growth % – Other Personal	-7.1	3.0	0.7	-1.4	-1-1	11/2-31/2
GDP %	1.6	2.1	2.4	3.5	3.0	2.9
CPI %	3.1	2.3	3.1	2.3	2.5	2.6
Unemployment rate %	4.9	5.5	5.1	5.2	5.5	5.6
Cash Rate %	3	41⁄2	43⁄4	31/2	3	3

CBA Economists ForecastsCredit Growth= 12 months to June QtrGDP, Unemployment & CPI= Year averageCash Rate= June qtr

Australian economy remains in good shape

GDP growth outperformance

Stronger labour market

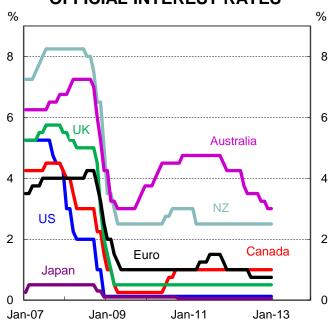


Australian economic performance remains strong in the global context

Unemployment, a key determinant of mortgage loss, remains at low levels

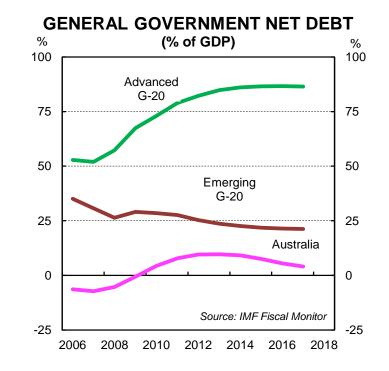
Policy protection is available

Interest rates can be cut



OFFICIAL INTEREST RATES

Fiscal policy can be used

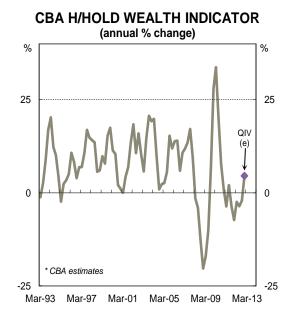


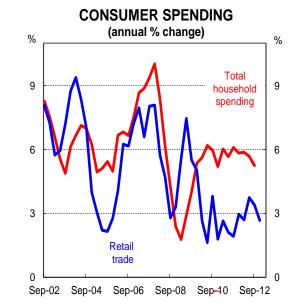
The consumer

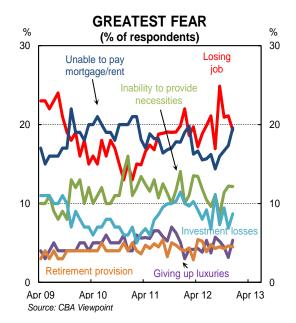
Balance sheet pressures are easing

Consumers are spending but are selective about where they spend

And job security remains a key concern



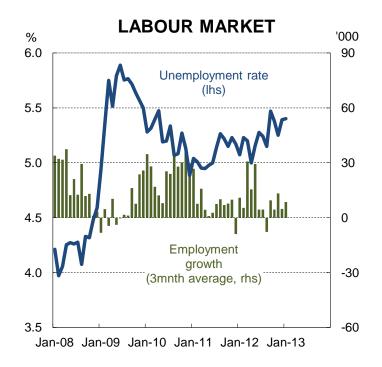


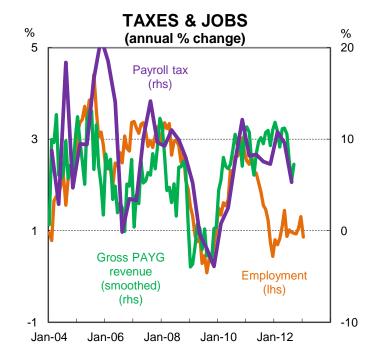


Labour market

The labour market is soft

Some indicators suggest stronger jobs growth

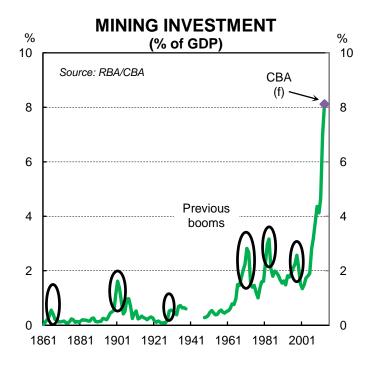


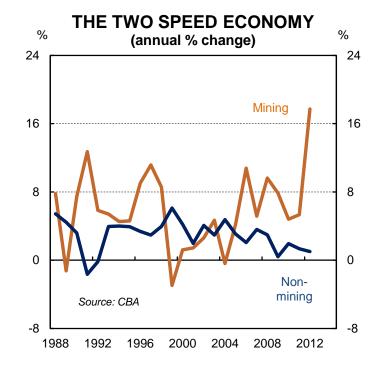


Business

The mining construction boom will reach a peak during the next year

Which means that the non-mining economy will have to make more of a contribution



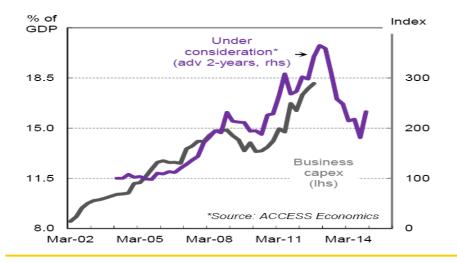


Business and capex

Support economic growth



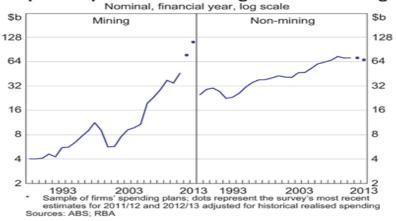
Capex & project status



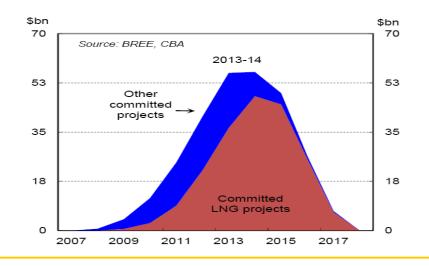
1. Source: Australian Govt Bureau of Resources & Energy. advanced = "committed or under construction". -

Structural change in the economy

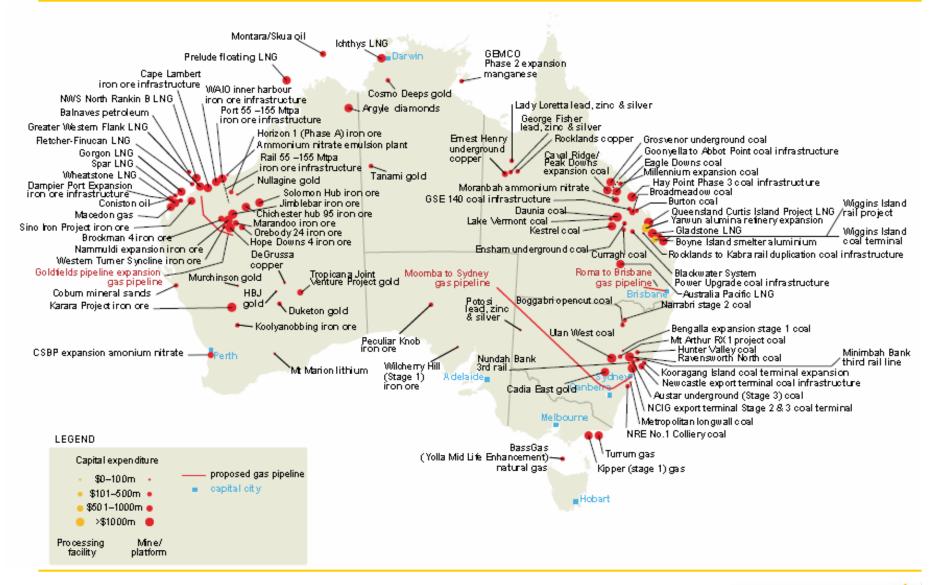
Capital Expenditure – Mining and Non-mining*



Pipeline dominated by multi-year projects

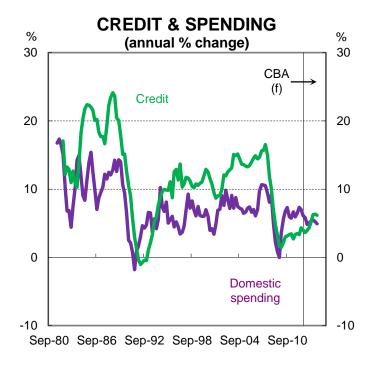


Advanced minerals and energy projects



Credit

Modest credit growth set to continue



- Economic growth prospects are reasonably favourable
- Reduction in global tail risks has improved financial market sentiment
- But downside risks persist
- Households and businesses remain cautious as a result
- Bottom line: credit growth to remain relatively subdued and to lag usual economic drivers

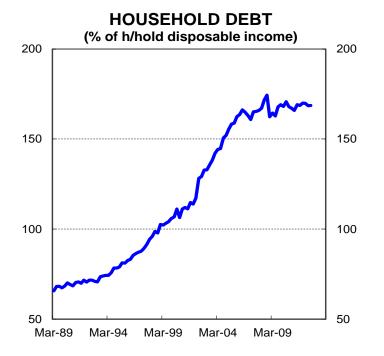
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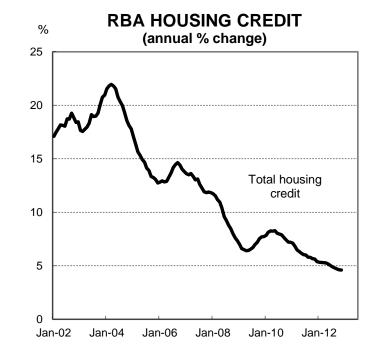
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An orderly adjustment has occurred in the Australian housing market, as households repair their balance sheets

Debt:income ratios have plateaued

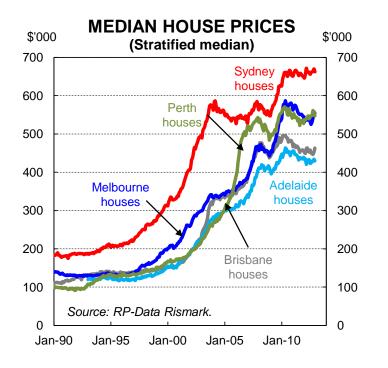
Housing credit growth has slowed





Australian house prices have undergone a modest correction as part of the adjustment process

House prices



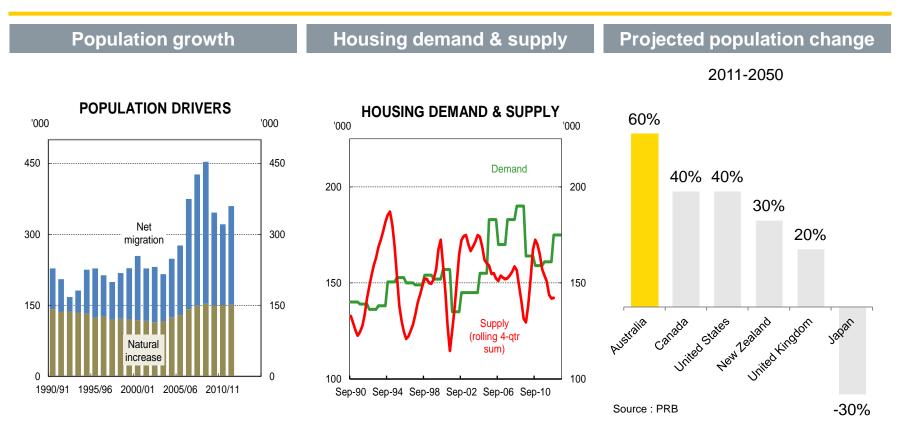
House price growthMvt (%)3 Years
to Dec 1212 mths
to Dec 126 mths
to Dec 12Sydney5.6%2.1%0.2%

Sydney	5.6%	2.1%	0.2%
Melbourne	3.6%	1.5%	2.2%
Brisbane	(3.1%)	1.7%	2.4%
Adelaide	(2.5%)	(2.1%)	(0.7%)
Perth	(1.2%)	3.7%	1.4%
Average	2.8%	2.1%	1.6%

* Source: RP-Data Rismark

- House prices have moderated from recent peaks with a degree of stabilisation currently evident
- Nominal price falls are typically modest most of the market adjustment is through real house prices and price to income ratios

The demand-supply balance significantly mitigates the risk of a material decline in Australian house prices



- Demographic trends consistent with underlying new housing demand rising to ~170k pa
- Demand running well ahead of new construction
- Supply / demand dynamic has been in place for some time accumulated or pent-up demand

Low vacancy rates, growth in rents, affordability trends and positive sentiment are all supportive of house prices

Housing indicators

%

60

30

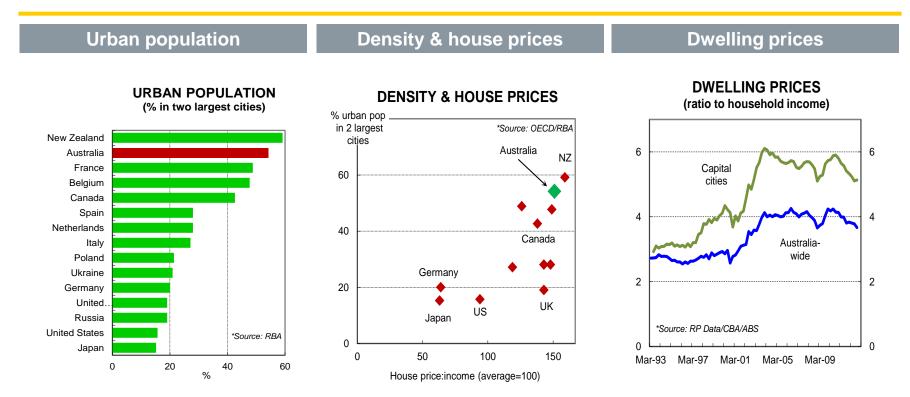
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-30

HOUSING INDICATORS **CBA AFFORDABILITY & PRICES** % 9.0 (annual % change) % % 70 40 Housing **CBA-HIA** housing Rents sentiment* affordability index (%pa, (adv 5 qtrs, rhs) (lhs) rhs) 6.0 20 32 QIV (e) 3.0 0 -7 House prices Vacancy (lhs) rate* (rhs) *Source: MI, REIA 0.0 -20 -45 Sep-03 Sep-06 Sep-00 Sep-09 Sep-12 Sep-90 Sep-94 Sep-98 Sep-02 Sep-06 Sep-10

- Visible signs of strong demand v. supply low vacancy rates, rental growth and positive sentiment
- Affordability a helpful guide to turning points in house prices
- Combination of strong income growth and falling mortgage rates further supports house prices

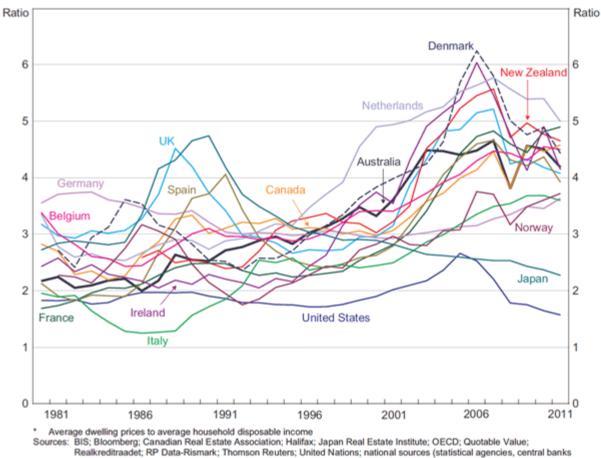
Australian house prices are influenced by a high urbanisation rate



- Australia is one of the most urbanised countries in the world; ~54% of urban population in 2 major cities
- Housing demand and higher incomes are concentrated in the capital cities
- Price (capital city)-to-Australia-wide income ≈ 5 times
- Price-to-income (Australia wide) ≈ 4 times

The house price-to-income ratio in Australia is in line with global norms

Dwelling price to income ratios*



Significant differences between Australian and US housing markets minimise risk of a US style house price collapse

	CBA / Aust	US	
Unemployment	~5% ¹	~8%1	
No-Recourse Lending	No	Yes	
Variable vs Fixed	~85%/15%	~15%/85%	
Sub-Prime (% of mkt)	Minimal	~14% ²	
Securitisation %	Minimal	~55% ²	
Account ownership	Retained by bank	Extensively on- sold	
Arrears/Delinquencies	~1-2%	~4.05%/8.7% ³	

Australian mortgage product

- Principal and interest amortising 25/30 year loan
- Variable interest rate set at bank's discretion
- Limited pre-payment penalty
- Full recourse to borrower
- No tax deduction for owner occupied housing
- Higher risk loans are subject to Lenders Mortgage Insurance (LMI)
- Minimal "low documentation" (ie self certified) market with tighter lending criteria
- Tight consumer credit regulations
- Major banks account for majority of new originations and "originate-to-hold"

1 As at January 2013.

2 Source: Federal Reserve Bank of San Francisco.

3 Source: Mortgage Bankers Association.

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Market share¹

	Dec 12		Jun 12	Dec 11		
	СВА	BWA	Combined	CBA+BWA	CBA+BWA	Home Loan Market Sh
Home loans	21.1%	4.0%	25.1%	25.2%	25.3%	
Credit cards – RBA ²	21.2%	2.7%	23.9%	23.3%	23.2%	
Other household lending ³	15.5%	1.1%	16.6%	16.4%	16.3%	_
Household deposits	25.8%	2.9%	28.7%	28.9%	29.4%	28%
Retail deposits ⁴	22.2%	3.0%	25.2%	25.4%	26.0%	
						26%
Business lending – APRA	15.3%	4.0%	19.3%	19.3%	19.4%	24%
Business lending – RBA	15.0%	2.7%	17.7%	17.6%	17.5%	
Business deposits – APRA	17.9%	2.7%	20.6%	20.6%	20.6%	22%
Asset finance	13.3%		13.3%	13.6%	13.7%	18.7%
Equities trading	5.4%		5.4%	5.5%	5.8%	20%
						18%
Australian Retail – administrator view ⁵			15.4%	15.5%	15.2%	
FirstChoice Platform ⁵			11.6%	11.8%	11.6%	16%
Australia life insurance (total risk) ⁵			13.5%	13.6%	13.2%	13.5%
Australia life insurance (individual risk) ⁵			13.3%	13.3%	13.3%	14%
						12%
NZ lending for housing			22.1%	21.9%	22.2%	10%
NZ retail deposits			20.2%	20.6%	21.0%	Jun-07 Jun-08 Jun-09 Jun-10 Jun-1
NZ lending to business			9.8%	9.0%	8.9%	
NZ retail FUM			17.7%	18.8%	15.1%	
NZ annual inforce premiums			29.7%	30.3%	30.2%	——CBA ——ANZ ——NAB —

Source: RBA/APRA. CBA includes Bankwest.

Prior periods have been restated in line with market updates. 1

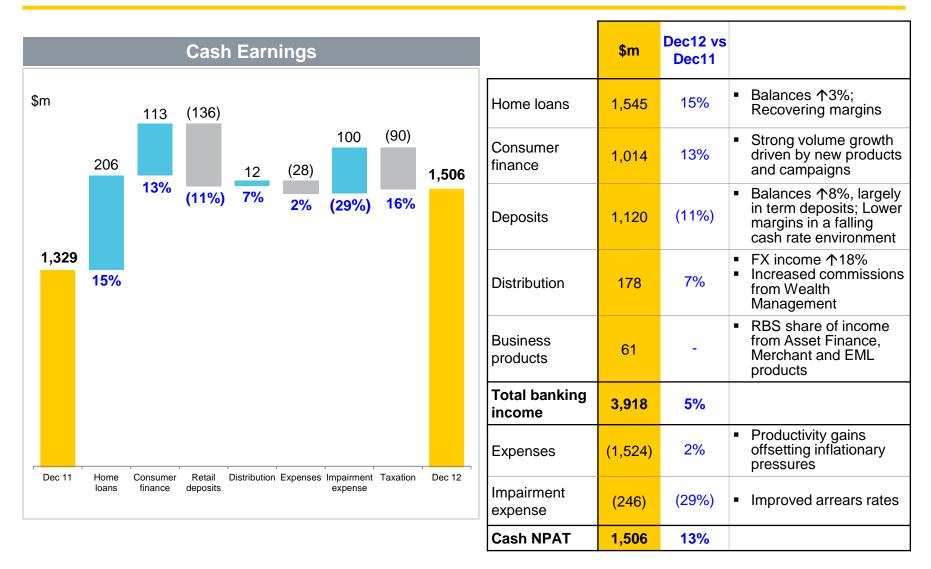
As at 30 November 2012. 2

3

Other household lending market share includes personal loans and margin loans. In accordance with RBA guidelines, these measures include some products relating to both the retail and corporate segments. 4

As at 30 September 2012. 5

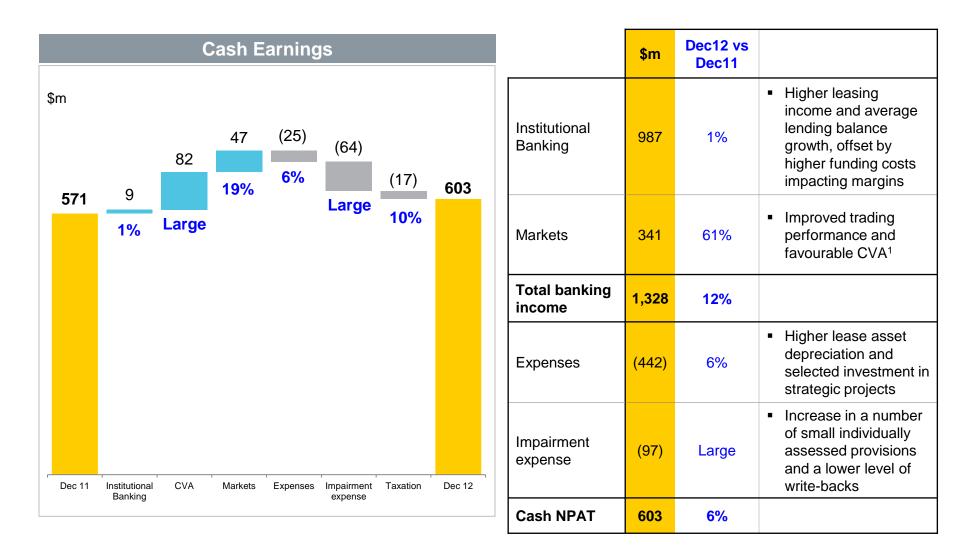
Retail Banking Services (RBS)



Business & Private Bank (BPB)

		Cash E	arnings			Key segments	\$m	Dec12 vs Dec11	
\$m						Corporate Financial Services	666		 Lending balances ↑8% offset by deposits and risk management
767	(24) (1%)	1 0%	(21)	12	735	Regional & Agribusiness	313	2%	 Margin growth in Lending as a result of effective margin management
			16%	(4%)		Local Business Banking	591	4%	 Business and Home Lending margin growth Deposit balances 12% offset by margin compression
						Private Banking	139	5%	 Home Loan margin increases and higher advisory revenue
						Equities & Margin Lending	155	(15%)	 Equities trading volumes ↓26%
						Total banking income	1,880	(1%)	
	Tatal basking			Tourstiese		Expenses	(678)	-	 Core Banking cost increases offset by productivity initiatives
Dec 11	Total banking income	Expenses	Impairment expense	Taxation	Dec 12	Impairment expense	(150)	16%	 Impacted by softening in collateral values of longstanding customers
						Cash NPAT	735	(4%)	

Institutional Banking & Markets (IB&M)



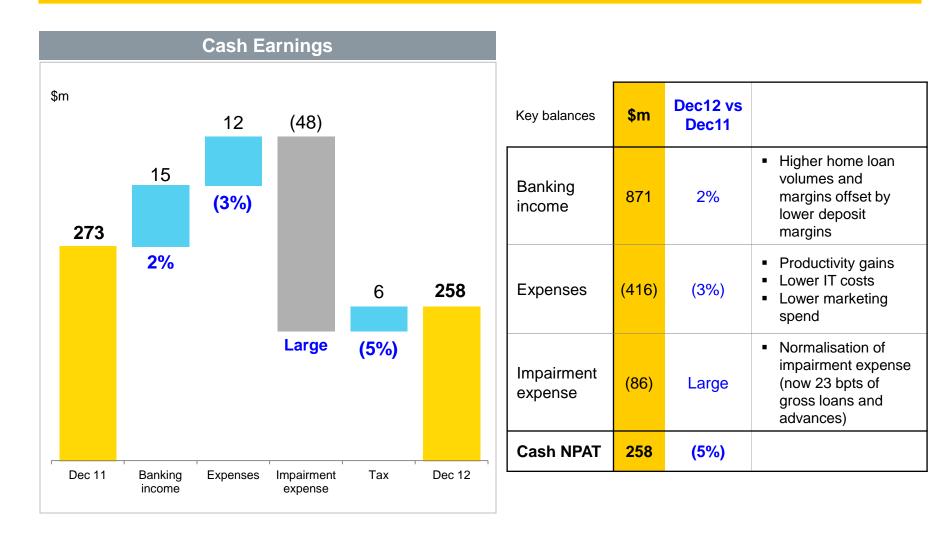
Wealth Management

	Cash Earnings								\$m	Dec12 vs Dec11	
\$m		83	(10)) (63)			CFSGAM	406	7%	 Average FUM 个5% to \$153bn, outperforming rising equity markets 	
304	27	0.001/	(3%)	9%	(13) <u>6</u> 334			CFS	379	28%	 Improved market conditions, inclusion of Count Financial
	7%	28%			15%	11%		CommInsure	333	(3%)	 Strong General Insurance result. Impacted by Retail Life lapse rate deterioration
								Other	(1)	-	
								Net operating income	1,117	10%	 Sound performance supported by recovering equity markets and solid net flows
		CFS net revenue	CommInsure net revenue	Expenses	Tax	Investment experience	Dec 12	Expenses	(743)	9%	 Investment in strategic growth initiatives, inclusion of Count Financial and inflation- related salary increases
								Cash NPAT	334	10%	

New Zealand

	Cash Earnings								Dec 12 vs Dec 11	
NZ\$m	58	(11)	(4.4)				ASB Operating Income	875	7%	 Strong lending volume growth Benefit from fixed rate loan repricing
368	7%	3%	(14) Large	(9) 7%	 2%	393	ASB Operating Expenses	(364)	3%	 Productivity gains partially offset by increased technology and marketing spend with inflation driven property and staff expense growth
							ASB Impairment Expense	(28)	Large	 Business portfolio coming off cyclical lows and lending growth contributing to retail increase
Dec 11	ASB Operating Income	ASB Operating Expenses	ASB Impairment Expense	ASB Tax	Sovereign & Other	Dec 12	Sovereign & Other	45	2%	 Solid inforce premium growth but lapse rates up from last year Unfavourable impact of claims volatility
							Cash NPAT	393	7%	

Bankwest



Notes

Customer Satisfaction - Sources

- 1 Roy Morgan Research Main Financial Institution (MFI) Retail Customer Satisfaction. Australian population 14+, % "Very Satisfied" or "Fairly Satisfied" with relationship with that MFI. 6-month rolling average. CBA excludes Bankwest.
- 2 DBM Business Financial Services Monitor (December 2012), average satisfaction rating of each financial institution's MFI business customers across all Australian businesses, 6 month rolling average.
- 3 Products per Customer Roy Morgan Research. Australian Population 18+, Banking and Finance products per Banking and Finance customer at financial institution. 6 month rolling average. CBA excludes Bankwest.
- 4 Roy Morgan Research, Australians 14+, Proportion of Banking and Finance MFI Customers that nominated each bank as their Main Financial Institution, 12 month rolling data to reporting month. CBA includes BankWest.
- 5 Roy Morgan Research, Australians 14+, Proportion of Banking and Finance MFI Customers that nominated each bank as their Main Financial Institution, 12 month rolling data to reporting month. CBA includes BankWest. Westpac includes Bank of Melbourne, St George Bank and BankSA.
- 6 DBM Business Financial Services Monitor, measured micro business with turnover up to \$1 million, small business with turnover of \$1 million up to \$5 million, medium business with turnover of \$5 million up to \$50 million and large business with turnover of over \$50 million, 6 month rolling average.

Productivity Metrics - Definitions

Retail Branch Network Transactions per CSR/Sales and Converted Referrals per CSS - Average number of transactions completed per week in branch by Customer Service Representatives / Average number of sales & converted referrals completed per week in branch by Customer Service & Savings Specialists.

Retail Call Centres call handing time - Average call handling time in Retail Direct Bank Call Centres in each half.

Local Business Banking \$ lending balance per Local Business Banking FTE - Average dollar commercial lending balance per Local Business Banking FTE in each half.

Home Loan Processing Home loan fundings per operations FTE - Average number of home loan fundings per Enterprise Services Service Delivery home loans operations FTE in each half.

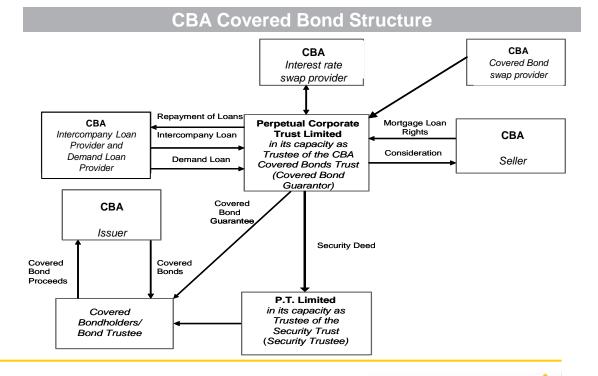


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Australian Covered Bond legislation

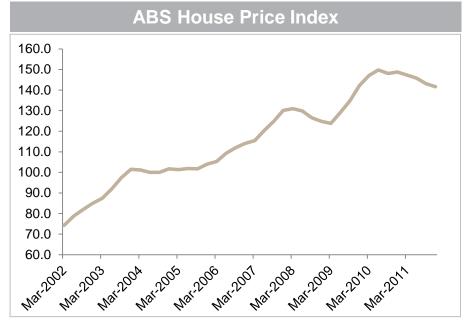
- The Australian parliament passed the Banking Amendment (Covered Bonds) Bill in October 2011
- Issuance only allowed under the legislative framework
- Segregation of cover assets achieved via a special purpose vehicle
- Maximum issuance cap of 8% of ADI assets in Australia
- Independent cover pool monitor
- APRA established a Prudential Standard and has certain other powers with regards covered bond issuance
- CBA cover pool assets may include:
 - Cash
 - Government Bonds, Semi Government Bonds and Bank Bills (15% in total)
- Derivatives relating to the covered bond issuance such as currency and interest rate swaps
- Prime Australian residential mortgages (maximum LVR of 80% in the ACT)
- Current maximum covered pool of around \$49bn based on 8% of assets in Australia of \$598bn implies potential covered bond outstandings of \$48bn



Asset Coverage Test	The Asset Coverage Test (ACT) is performed monthly by the Trust Manager to test the Adjusted Aggregate Mortgage Loan Amount is at least equal to the A\$ equivalent of all outstanding covered bonds (see Slide 41)
Amortisation Test	The Amortisation Test is performed monthly by the Trust Manager following the service of a Notice to Pay to test that the Amortisation Test Aggregate Mortgage Loan Amount is at least equal to the A\$ equivalent of all outstanding covered bonds (see Slide 42)
Pre-maturity Test	The Pre-maturity Test is performed daily by the Trust Manager for twelve months prior to a hard bullet covered bond maturity to test that such maturity can be met. Issuer Event of Default will occur where the rating of CBA falls to Moody's short term rating P-2 or Fitch short term rating F-1 and the hard bullet covered bond maturity has not been pre-funded for 6 months
Reserve Fund	If CBA is downgraded below P-1 and/or F1+, CBA is required to establish a Reserve Fund to credit the income accrued on each covered bond within the next three months and fees due and payable to servicer, cover pool monitor, trustee
Interest Rate Swap	The Interest Rate Swap will convert mortgage loan receipts (and other asset cash flows) to a floating rate of interest based on Bank Bill Swap Rate. CBA is the initial Interest Rate Swap provider and will be required to post collateral and/or be replaced subject to ratings triggers
Covered Bond Swap(s)	The Covered Bond Swap will, where necessary, convert payments from the Interest Rate Swap into the required currency and interest rate cash flows to match payment on the covered bonds. CBA is the Covered Bond Swap provider and will be required to post collateral and/or be replaced subject to ratings triggers
Servicer Downgrade	CBA will be the servicer of loans in the cover pool. If CBA's rating falls below P-1/F-1 (Moody's/Fitch) the servicer role will be transferred to a suitably rated institution
Indexation	House price indexation is included in the ACT. There is no benefit from upward house price indexation given the structure of the ACT. The index is the quarterly Australian Bureau of Statistics (ABS) Price Index for Established Houses for the Weighted Average of the Eight Capital Cities

House price indexation

- Indexation is used in the Asset Coverage Test and the Amortisation Test to protect investors from a downward move in property prices
- Indexation is applied to the LVR Adjusted Mortgage Loan Balance (see Slide 41) in the ACT and the Amortisation Test Current Principal Balance in the Amortisation Test (see slide 42)
- Indexation will be calculated using the Australian Bureau of Statistics (ABS) Weighted Average of Eight Capital Cities House Price Index*
- Applied 85% for upward revision of ABS Index and 100% for downward revision



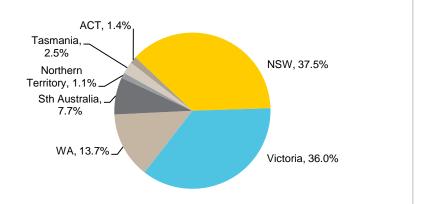
Source: ABS House Price Index 6416.0 – Weighted average 8 capital cities

"The House Price Index (HPI) is designed to provide a measure of the inflation or deflation in the price of the stock of established houses over time. Separate indexes are produced for each capital city in Australia, and these indexes are combined to produce a weighted average index of the eight capital cities. The HPI is published quarterly, approximately five weeks after the end of the reference quarter. The figures published for the two most recent quarters are regarded as preliminary and are revised in subsequent publications as more data is collected." ABS

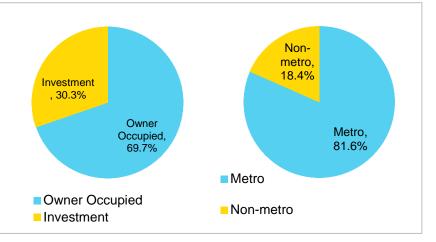
Covered bond pool summary

31-Dec-12	Owner Occupied	Investment	Total
Pool Size	12,715	5,521	18,235
No. of Loans	56,499	20,625	77,124
Average Loan Size	225,044	267,668	236,443
Maximum Loan Size	1,168,639	1,915,850	1,915,850
WA LVR (Current)	59.9%	58.7%	59.5%
WA LVR (Indexed)	56.6%	55.4%	56.2%
Maximum LVR	95.0%	95.0%	95.0%
WA Seasoning (mth)	40.0	42.7	40.8
Owner Occupied	100.0%	0.0%	69.7%
Investment	0.0%	100.0%	30.3%
Purchase	59.3%	67.3%	60.2%
Refinance	30.1%	24.9%	29.2%
Alteration	9.9%	7.4%	9.8%
Contruction	0.7%	0.4%	0.8%
Principal & Interest	87.1%	56.2%	77.7%
Interest Only	12.9%	43.8%	22.3%
First Home Buyer	23.4%	0.6%	16.5%
Primary LMI	18.5%	8.1%	15.3%

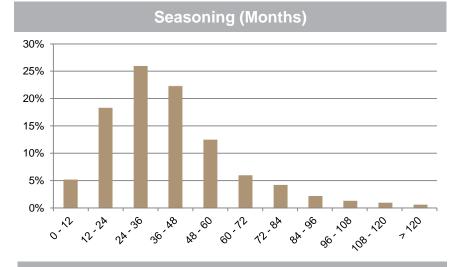
Geographic Distribution



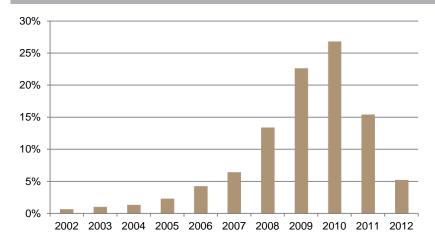
Borrower type and Location

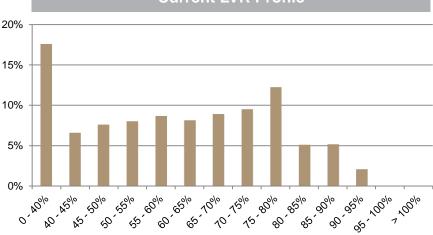


Covered bond pool summary



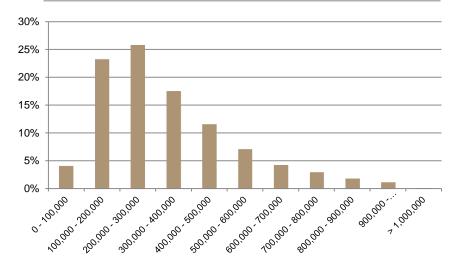
Origination Year Distribution





Current LVR Profile

Current Principal Balance Distribution



75 CormonwealthBank 🧹

Diverse product suite

Product	Benefits	Rate p.a.	Package rates	Max LVR	Package availability	Low Doc availability	Cover pool
Standard Variable Rate (SVR)	Unlimited extra repayments100% offsetSplit option	6.40%	5.60%	95%	✓	✓	✓
No Fee	 No Fees for the life of the loan Simple and Transparent to understand, with certainty around fees, and appealing to "fee sensitive" customers / market 	5.70%	-	95%	*	×	✓
Fixed Rate	Repayment certaintyPartial offsetInterest structure flexibility	From 5.34%	From 5.19%	95%	\checkmark	✓	~
Basic Variable Rate (BVR)	Unlimited extra repaymentsCompetitive discounted interest rate	5.94%	-	95%	×	√	✓
3 Year Special BVR	Unlimited extra repaymentsSpecial competitive discounted interest rate	5.59%	-	95%	×	×	√
1 Year Guaranteed Rate	Unlimited extra repayments100% offset	5.34%	-	95%	\checkmark	×	✓ After discount
12 Month Discounted Variable Rate	Unlimited extra repayments100% offset	5.70%	-	95%	✓	×	✓ After discount
VLOC – line of credit	 No set repayments All-in-one account Freedom to repay and redraw at will 	6.55%	5.75%	90%	\checkmark	√	×
EQFS	Flexible draw down optionSupplement customers income	7.55%	-	45%	×	×	×

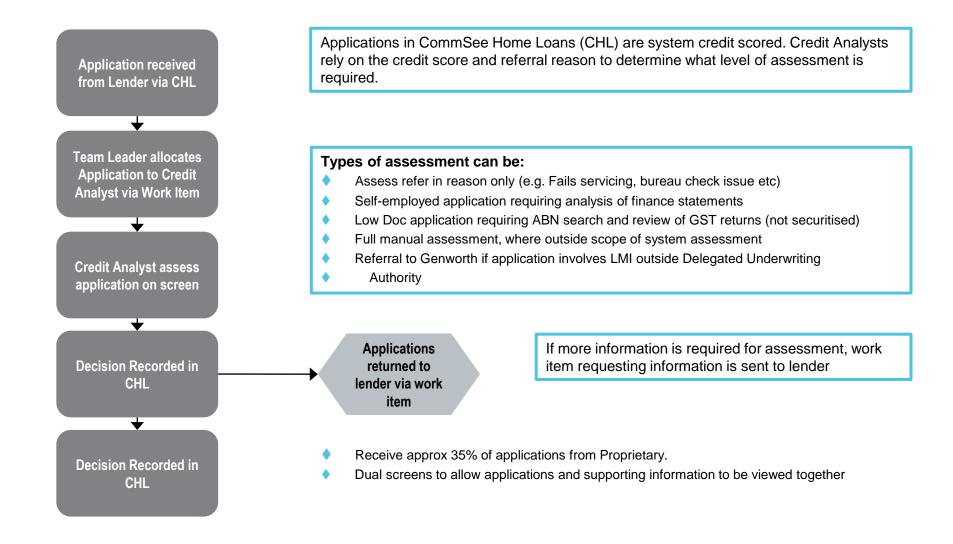
Maximum LVR differs by purpose:
 For refinance and bridging loans: maximum LVR is 90%

- For Personal Investment and Low Doc: maximum LVR is 80%

Sources of origination

Channel	Description	Population Size	Inflows (2011/12)	% of Portfolio
Branch Network	Customer can apply through any of our 1000+ branches.	661	\$20b (38%)	42%
Mobile Banking	Our Mobile Lenders are trained specialists with years of experience, they are available to visit our customers whenever, wherever.	170	\$5b (10%)	5%
Direct Banking	Applications can be made via 13 2224 operators 7 days a week between 8am and 8pm	55 (sales)	\$2b (4%)	2%
Third Party Banking	A fully accredited broker network sells CBA home loan products	~7,400	\$21b (38%)	37%
Premier Banking	Provides a premium service offering to high net worth individuals and families through the provision of specialist financial advice	177	\$4b (7%)	9%
Private Banking	Customers are assigned a dedicated Private Banker who takes care of all their lending needs	92	\$2b (3%)	5%

Mortgage decisioning process



Mortgage broker accreditation process

There are two requirements for CBA Broker Accreditation as follows:

1. Legislative licensing requirements

Must be National Credit Regulation compliant, through any of the following:

- hold an Australian Credit License
- be appointed as a Credit Representative of a licensee (ACL)
- be a direct employee/director of a licensee (ACL)

National Credit Regulation requires licencees to:

- Be a fit and proper person and include having a satisfactory Australian Federal Police checks (via MFAA)
- Meet continuous development training standards
- Be personally identified (by passports/drivers license, etc)
- Be a member of External Dispute Resolution Scheme (FOS or COSL) and also have an internal customer resolution process
- Hold Professional Indemnity Insurance

2. Additional CBA checks and training requirements

- Be a member of an approved Industry Body (Mortgage Finance Association of Australia or Finance Brokers Association of Australia) includes completing UCCC, Trade Practices and the Compliance Essential Course
- Internal clearance from Group Security and HR
- Have a minimum of 2 years industry experience in residential mortgages and customer interaction or be assigned an appropriate "Diamond" or "Gold" broker as mentor (which has been approved by Third Party Banking)
- Complete 6 week Sales and Process Coaching Program (includes 2 workshops)

Home loan collections

- "Arrears" are defined as a monthly payment or a proportion of a monthly payment, which has fallen due but has not been paid
- Broadly speaking there are two stages of arrears management and they are segmented by the number of days an account is in arrears



How to find us

24 Hour Global Contact Numbers...

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Debt Investor Update

CormonwealthBank

For the half year ended 31 December 2012

