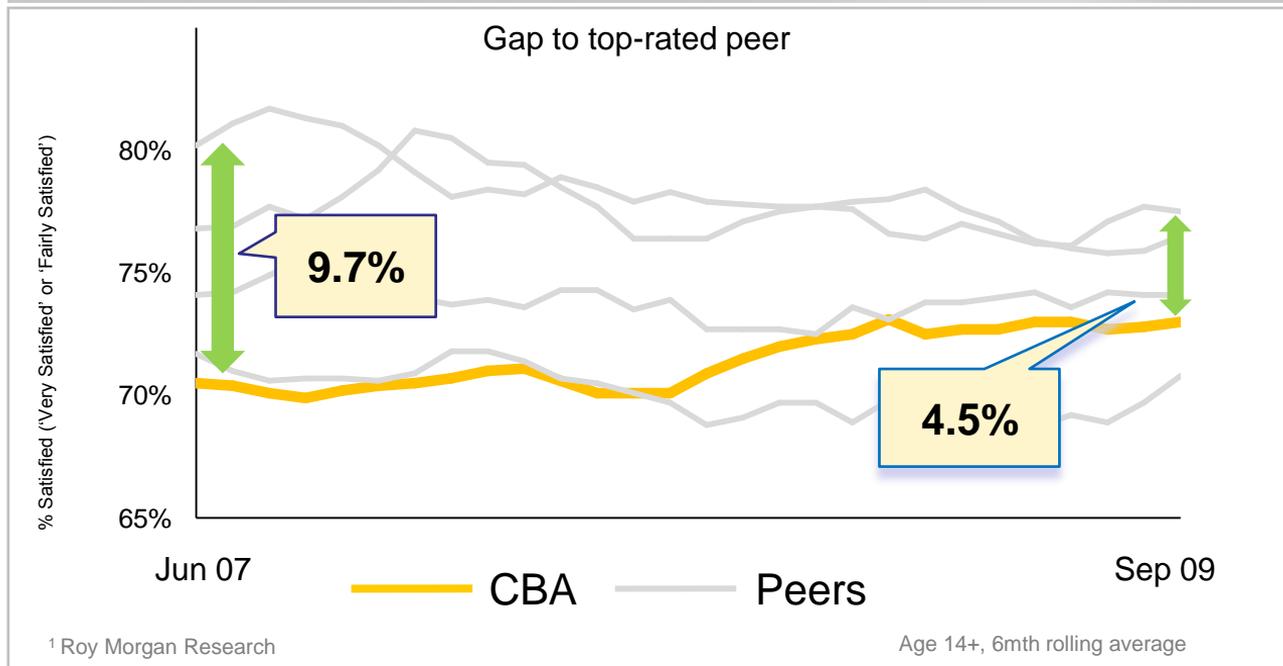


Retail MFI Customer Satisfaction ¹



Employee Engagement

CBA in top quartile of Gallup Worldwide Employee Survey

