

2013 Commonwealth Bank Sustainability - Global Reporting Initiative (GRI 3.1) Index			
GRI Content Index		Section	Location
<b>Strategy and Analysis</b>			
1.1	Statement by the CEO	A message from our CEO	<a href="#">Sustainability Microsite - CEO video</a>
1.2	Key impacts, risks, and opportunities	Chief Executive Officer's Statement	<a href="#">Annual Report - page 4</a>
<b>Organisational Profile</b>			
2.1	Name of the organisation	Commonwealth Bank Australia	-
2.2	Main brands, products and/or services	Profile	<a href="#">Commbank website &gt; About Us &gt; Our company &gt; Overview</a>
2.3	Operating Structure	Our structure	<a href="#">Commbank website &gt; About Us &gt; Our company &gt; Overview</a>
2.4	Address of the organisation's head office	Commonwealth Bank Tower 1, 201 Sussex Street, Sydney, NSW 2000	-
2.5	Geographic performance	Profile	<a href="#">Commbank website &gt; About Us &gt; Our company &gt; Overview</a>
2.6	Legal nature	Profile	<a href="#">Commbank website &gt; About Us &gt; Our company &gt; Overview</a>
2.7	Markets served	Profile	<a href="#">Commbank website &gt; About Us &gt; Our company &gt; Overview</a>
2.8	Size of the organisation	Profile	<a href="#">Commbank website &gt; About Us &gt; Our company &gt; Overview</a>
2.9	Significant changes in the year	-	-
2.10	Awards	Sustainability Awards and Recognitions The Group's awards	<a href="#">Commbank website &gt; About Us &gt; Sustainability strategy &gt; Awards recognition</a>
			<a href="#">Commbank website &gt; About Us &gt; Our company Awards</a>
<b>Report, Scope &amp; Boundary</b>			
3.1	Reporting period	1 July 2012 to 30 June 2013	-
3.2	Previous report	1 July 2011 to 30 June 2012	-
3.3	Frequency	Annual aligned to financial year	-
3.4	Contact point	sustainability@cba.com.au	<a href="#">Sustainability Microsite - connecting with us on social media</a>
3.5	Process for determining content	Our Sustainability Approach	<a href="#">Sustainability Microsite &gt; Our Approach</a>
3.6	Limit of the Report	The Sustainability Microsite is written for our customers, employees, shareholders, community partners and professional groups - everyone who has an interest in the Group's approach to the sustainability of our business. The microsite covers the activities of companies wholly owned by the Group within Australia, from 1 July 2012 to 30 June 2013.	-
3.7	Report Scope and Boundary Limitations	Same as above	-
3.8	Subsidiaries Reporting	Colonial First State Global Asset Management (CFSGAM)	<a href="#">CFSGAM Sustainability</a>
3.9	Data measurement techniques and calculation bases		<a href="#">Sustainability Microsite &gt; Performance data &gt; Download data &amp; assurance</a>
3.10	Consequences of the restatement of information	Sustainability Report - data table	<a href="#">Sustainability Microsite &gt; Performance data &gt; Download data &amp; assurance</a>
3.11	Significant changes	- This year, following feedback from a number of internal and external stakeholders, the Group is releasing its sustainability report at the same time as the Annual Report. - The Group also expanded its reporting boundaries to include: Retail and commercial office paper emissions as well as waste generated from its major commercial office portfolio.	<a href="#">Sustainability Microsite &gt; Performance data &gt; Download data &amp; assurance</a>
3.12	GRI Summary	This table	<a href="#">Sustainability Microsite &gt; Performance data &gt; Download data &amp; assurance</a>
3.13	External verification	KPMG Assurance	<a href="#">Sustainability Microsite &gt; Performance data &gt; Download data &amp; assurance</a>
<b>Governance</b>			
4.1	Governance structure	Corporate Governance	<a href="#">Annual Report - page 34</a>
4.2	Identification of the key executives	Corporate Governance - composition	<a href="#">Annual Report - page 34</a>
4.3	Independent and/or non-executive directors of the Board	Corporate Governance - composition	<a href="#">Annual Report - page 34</a>
4.4	Mechanisms to provide recommendations or direction to the Board	Shareholder Communication	<a href="#">Commbank website &gt; About Us &gt; Investors Shareholders &gt; Shareholder information</a>
4.5	Compensation and financial, social and environmental performance	Directors' Report - Remuneration Report - Linking Remuneration to Performance	<a href="#">Annual Report - Remuneration section - page 48</a>
4.6	Avoidance of conflicts of interest	Statement of Professional Practice and Code of Conduct	<a href="#">Annual Report - page 39</a>
4.7	Board composition, qualifications, and expertise	Corporate Governance - Board Performance and Renewal Committee	<a href="#">Annual Report - page 34</a>
4.8	Values, codes of conduct, and principles relevant to economic, environmental, and social performance.	Our Sustainability Framework	<a href="#">Sustainability Microsite &gt; Our Sustainability Approach</a>
4.9	Procedures of the highest governance body for overseeing the organisation's identification and management of economic, environmental, and social performance.	The Board reviews and approves the Group's Sustainability Strategy and Annual Sustainability Report that covers ESG activities and performance.	-
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	Corporate Governance	<a href="#">Annual Report - page 34</a>
4.11	Organisation precautionary approach or principle is addressed by the organisation.	Risk management	<a href="#">Annual Report - page 40</a>
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organisation subscribes or endorses.	Our Reporting Approach UN Global Compact UNEP Finance Initiative	<a href="#">Sustainability Microsite - Our Sustainability Approach</a>
4.13	Memberships in associations	Our Approach to Sustainability - Stakeholder Engagement	<a href="#">Sustainability Microsite - Our Sustainability Approach</a>
<b>Stakeholder Engagement</b>			
4.14	List of stakeholder groups engaged by the organisation.	Our Sustainability Strategy > Material issues	<a href="#">Commbank website &gt; About Us &gt; Sustainability and Community &gt; Our sustainability strategy</a>
4.15	Basis for identification and selection of stakeholders with whom to engage.	Our Sustainability Strategy > Material issues	<a href="#">Commbank website &gt; About Us &gt; Sustainability and Community &gt; Our sustainability strategy</a>
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Our Sustainability Strategy > Material issues	<a href="#">Commbank website &gt; About Us &gt; Sustainability and Community &gt; Our sustainability strategy</a>
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded to those key topics and concerns, including through its reporting.	Our Sustainability Strategy > Material issues	<a href="#">Commbank website &gt; About Us &gt; Sustainability and Community &gt; Our sustainability strategy</a>