

2014 Commonwealth Bank Sustainability - Global Reporting Initiative (GRI 3.1) Index			
GRI Content Index	Section	Location	
Strategy and Analysis			
1.1 Statement by the CEO	A message from our CEO	Sustainability Microsite - CEO video	
1.2 Key impacts, risks, and opportunities	Chief Executive Officer's Statement	Annual Report - page 5	
Organisational Profile			
2.1 Name of the organisation	Commonwealth Bank Australia		
2.2 Main brands, products and/or services	Commonwealth Bank overview	Commbank website > About Us > Our company > Overview	
2.3 Operating Structure	Structure	Commbank website > About Us > Our company > Overview	
2.4 Address of the organisation's head office	Commonwealth Bank Tower 1, 201 Sussex Street, Sydney, NSW 2000		
2.5 Geographic performance	Profile	Commbank website > About Us > Our company > Overview	
2.6 Legal nature	Profile	Commbank website > About Us > Our company > Overview	
2.7 Markets served	Profile Our global presence	Commbank website > About Us > Our company > Overview	
2.8 Size of the organisation	Profile	Commbank website > About Us > Our company > Overview	
2.9 Significant changes in the year	-	The Group disposed of certain CFS GAM operations including Colonial First State Property Management Pty Limited, Commonwealth Management Investments Limited and Colonial First State Management Pty Limited during the 2014 financial year.	
2.10 Awards	Sustainability Awards and Recognitions The Group's awards	Commbank website > About Us > Sustainability strategy > Awards recognition Commbank website > About Us > Our company Awards	
Report, Scope & Boundary			
3.1 Reporting period	1 July 2013 to 30 June 2014		
3.2 Previous report	1 July 2012 to 30 June 2013		
3.3 Frequency	Annual aligned to financial year		
3.4 Contact point	sustainability@cba.com.au	Sustainability Microsite > Connect with us	
3.5 Process for determining content	Our Approach	Sustainability Microsite > Our Approach	
3.6 Limit of the Report	The Sustainability Microsite is written for our customers, employees, shareholders, community partners and professional groups - everyone who has an interest in the Group's approach to the sustainability of our business. The microsite covers the activities of companies wholly owned by the Group within Australia, from 1 July 2012 to 30 June 2014.		
3.7 Report Scope and Boundary Limitations	Same as above		
3.8 Subsidiaries Reporting	Colonial First State Global Asset Management (CFSGAM) ASB Corporate Responsibility	CFSGAM Responsible Investment and Stewardship (RI) report ASB - Corporate Responsibility Report	
3.9 Data measurement techniques and calculation bases	The Group has baselined and therefore adjusted its Scope 1 carbon emissions sources to better reflect the GHG Protocol guidance. In addition, for consistency and comparability with peers, Emissions per FTE now relate to Scopes 1 and 2 only.	Sustainability Microsite > Performance data > Download data & assurance	
3.10 Consequences of the restatement of information	During the year, CFS PM ceased to be an employing entity within CBA during the year, and the workers' compensation liability was transferred out of the business.	Sustainability Microsite > Performance data > Download data & assurance	
3.11 Significant changes - scope & boundaries	The Group expanded its reporting boundaries to include greenhouse gas emissions from New Zealand and Asia Pacific.	Sustainability Microsite > Performance data > Download data & assurance	
3.12 GRI Summary	This table	Sustainability Microsite > Performance data > Download data & assurance	
3.13 External verification	In 2014, PwC was appointed as the external sustainability auditor commencing with the 2014 financial year to be aligned with the Group's financial audit.	Sustainability Microsite > Performance data > Download data & assurance	
Governance			
4.1 Governance structure	Corporate Governance	Commbank website > About Us > Shareholder centre > Corporate profile > Corporate governance	
4.2 Identification of the key executives	Corporate Governance - composition	Commbank website > About Us > Shareholder centre > Corporate profile > Corporate governance	
4.3 Independent and/or non-executive directors of the Board	Corporate Governance - composition	About Us > Shareholder centre > Corporate profile > Board of directors	
4.4 Mechanisms to provide recommendations or direction to the Board	Shareholder Communication	Commbank website > About Us > Investors Shareholders > Shareholder Information	
4.5 Compensation and financial, social and environmental performance	Directors' Report - Remuneration Report - Linking Remuneration to Performance	Annual Report - Remuneration section - page 45	
4.6 Avoidance of conflicts of interest	Statement of Professional Practice and Code of Conduct	Commbank website > About Us > Shareholder centre > Corporate profile > Corporate governance	
4.7 Board composition, qualifications, and expertise	Corporate Governance - Board Performance and Renewal Committee	About Us > Shareholder centre > Corporate profile > Board of directors	
4.8 Values, codes of conduct, and principles relevant to economic, environmental, and social performance.	Our Sustainability Framework	Sustainability Microsite - Our Approach	
4.9 Procedures of the highest governance body for overseeing the organisation's identification and management of economic, environmental, and social performance.	The Board reviews and approves the Group's Sustainability Strategy and Annual Sustainability Report that covers ESG activities and performance.		
4.10 Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	Corporate Governance	Commbank website > About Us > Shareholder centre > Corporate profile > Corporate governance	
4.11 Organisation precautionary approach or principle is addressed by the organisation.	Risk management	Commbank website > About Us > Shareholder centre > Corporate profile > Corporate governance	
4.12 Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organisation subscribes or endorses.	Our Approach UN Global Compact UNEP Finance Initiative	Sustainability Microsite - Our Approach	
4.13 Memberships in associations	Our Approach to Sustainability - Stakeholder Engagement	Sustainability Microsite - Our Approach	
Stakeholder Engagement			
4.14 List of stakeholder groups engaged by the organisation.	Our Approach - Stakeholder Engagement	Sustainability Microsite - Our Approach	
4.15 Basis for identification and selection of stakeholders with whom to engage.	Our Approach - Stakeholder Engagement	Sustainability Microsite - Our Approach	
4.16 Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Our Approach - Stakeholder Engagement	Sustainability Microsite - Our Approach	
4.17 Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded to those key topics and concerns, including through its reporting.	Our strategy - Sustainability is part of everything we do	Commbank website > About Us > Sustainability and Community > Our sustainability strategy	