




# Credit Card Migration Request

 To change your existing CommBank credit card account(s) to a new CommBank credit card, complete and return this form to your nearest branch or mail it to **Credit Cards, Reply Paid 72551, PARRAMATTA NSW 2124.**

## Important information

- From **1 September 2018**, CommBank American Express® Cards will no longer be offered. Eligible credit card applications must receive final approval before this date to receive an American Express credit card, otherwise you'll receive a Mastercard only.
- From **1 November 2018**, we're closing all CommBank American Express Cards and transactions will be declined. Until then you can continue to use your card and enjoy all your card benefits, including the number of points earned on eligible purchases.
- Your existing account number will change if you are moving between Standard, Gold, Platinum and Diamond products. Changes will be confirmed in writing to you.
- You will need to cancel any recurring payments (e.g. direct debits) if your account number changes and move them to your new account. You will need to arrange this with your merchants directly.
- If you use Autopay currently, it will be automatically transferred to the new account.
- Any outstanding balance and transactions not yet processed at the time of transfer may be processed at the new interest rate.
- If you are migrating to an Essentials Credit Card you will be charged a monthly fee commencing from the date your next annual fee would be due.
- If you're migrating from an Essentials Credit Card to any other card type, you will be charged an annual fee on your next statement date.
- For Business credit cards you can only migrate between Business Awards and Business Platinum Awards products.

## Section 1 – Primary cardholder

Title  Mr  Mrs  Miss  Ms  Other

Surname  Given name(s)

Current address

State  Postcode

Business phone number  Home phone number  Mobile number

## Section 2 – Current account to migrate

Mastercard or Visa card account number

## Section 3 – New credit card account to open (tick (✓) one box only)

Transfer the balance and limit of account in Section 2 above to (NB: Migrations between a Personal credit card and Business credit card are not permitted):

| Awards Credit Cards   | Low Fee Credit Cards   | Low Rate Credit Cards   | Business Credit Cards   |
|---|--|---|---|
| <input type="checkbox"/> <b>Diamond Awards</b><br>(min. \$12,000 credit limit for Mastercard and \$15,000 for Visa) | <input type="checkbox"/> <b>Low Fee Gold</b><br>(min. \$2,500 credit limit for Mastercard, not available for Visa) | <input type="checkbox"/> <b>Low Rate Gold</b><br>(min. \$2,500 credit limit for Mastercard, not available for Visa)   | <input type="checkbox"/> <b>Business Platinum Awards</b><br>(min. \$5,000 credit limit) |
| <input type="checkbox"/> <b>Platinum Awards</b><br>(min. \$5,000 credit limit for Mastercard and \$6,000 for Visa)  | <input type="checkbox"/> <b>Low Fee</b>  | <input type="checkbox"/> <b>Low Rate</b>  | <input type="checkbox"/> <b>Business Awards</b>   |
| <input type="checkbox"/> <b>Awards</b>  |  | <input type="checkbox"/> <b>Essentials</b><br>(min. \$400 credit limit, max. \$3,000 credit limit, not available for Visa, not eligible for cash advances or balance transfers) |   |

## Section 3a – Business details

If you have selected a Business Card above you must complete this section.



**Please note:** Primary Cardholder must be the Business Owner, Director or Partner. Applicant must be an Australian Citizen or an Australian Permanent Resident. If ABN belongs to a Trust, a copy of the Trust Deed must be provided.

Full registered business name

ABN or ACN  Business name to appear on card (optional – maximum 21 characters)

#### Section 4 – Declaration

I acknowledge that my existing Credit Card Conditions of Use will continue to apply to my new credit card account. The Bank may decline my request, if my existing account is over limit or in arrears. I agree that if I am changing to a credit card account with CommBank Awards, both I and any additional cardholder on my account will be issued with two credit cards (a CommBank Mastercard or Visa and a CommBank American Express Card) all on the same credit card account.

#### Migrating to an Essentials Credit Card

I acknowledge that in order to process my request to migrate to an Essentials Credit Card the following applies:

- I have a balance of less than \$3,000 on my existing credit card.
- I have a credit limit of less than \$3,000 on my existing credit card, or my credit limit will be decreased to \$3,000.
- I do not have a cash advance balance on my existing credit card.
- I do not have a balance transfer on my existing credit card.

Primary cardholder's authorisation

Date

#### Bank use only

Branch number

Branch name

Date

Before signing, ensure that signature and address has been verified, and the existing account is not overlimit or in arrears.

Bank Officer signature

Staff number

Arrange for the signed form to be imaged as '**Authorities Other**' against the customer's profile.

**Issue CommSee Request Work Item:** Select '**Request**' option from Customer Chevron. Select '**Credit Cards**' from category field. Select '**Account Migration**' from request type. Select '**Migration Details**' from Template and then select apply.