

ESSENTIAL SUPER

Product Disclosure Statement (PDS)

Dated 18 February 2017



Investments in Essential Super (USI FSF1332AU) are offered from Commonwealth Essential Super ABN 56 601 925 435 by Colonial First State Investments Limited ABN 98 002 348 352 AFS Licence 232468 MySuper authorisation identifier 56601925435909



Essential reading

This Product Disclosure Statement (PDS) summarises important information. It includes references to other important documents which form part of the PDS. You should consider all of these documents before making an investment decision. You can get copies free of charge by going to our website commbank.com.au/essentialinfo, visiting your local Commonwealth Bank branch or calling us on **13 4074**.

The information in this PDS is general information only. It does not take your personal objectives, financial or taxation situation or other needs into account. If you need advice on your personal circumstances, please talk to a financial adviser. This PDS is designed for individuals who want to set up a super account, and for employers who want to open a super account for their employees. In this document, 'you' refers to a member of Essential Super who has opened a personal account or had an account opened by their employer. The offer made in this PDS is available only to persons receiving the PDS within Australia.

Taxation considerations are general and based on present taxation laws, rulings and their interpretation as at 18 February 2017. You should seek independent professional tax advice before making any decision based on this information. Colonial First State is also not a registered tax (financial) adviser under the Tax Agent Services Act 2009, and you should seek tax advice from a registered tax agent or a registered tax (financial) adviser if you intend to rely on this information to satisfy the liabilities or obligation or claim entitlements that arise, or could arise, under a taxation law.

! Take note

While information in this PDS is correct at the time of printing, it may change between the time you read this PDS and the day when you acquire the product. Visit commbank.com.au/essentialinfo or call us to check for more up-to-date versions.

» Get the whole picture

Make sure you read the **Essential Super Reference Guide**, which has more information. Download your free copy at commbank.com.au/essentialinfo or call us.

Colonial First State

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The fund trustee

The trustee is responsible for the day-to-day running of the fund. Colonial First State Investments Limited ABN 98 002 348 352 AFS Licence 232468 (Colonial First State) is the trustee and administrator of Commonwealth Essential Super ABN 56 601 925 435 (the fund) and the issuer of interests in Essential Super, which is a product of the fund. Colonial First State is a wholly owned subsidiary of Commonwealth Bank of Australia ABN 48 123 123 124 AFS Licence 234945 (the Bank). The Bank provides distribution and administrative services to the trustee. The trustee may change any of the terms and conditions contained or referred to in the PDS and, where a change is material, the trustee will notify you in writing within the timeframes provided for in the relevant legislation. Where a change to this information is not materially adverse, the information may be updated via our website at commbank.com.au/essentialinfo. A paper copy of any updated information is available free of charge on request by contacting us on **13 4074**.

The Bank and its subsidiaries do not guarantee the performance of Essential Super or the repayment of capital by Essential Super. An investment in Essential Super is through a superannuation trust and is subject to superannuation rules. It is not an investment in, deposit with, or other liability of the Bank or its subsidiaries. An investment in Essential Super is subject to investment risk, including loss of income and capital invested.

I About Essential Super

Superannuation is essential, but that doesn't mean it has to be complex. With Essential Super, you'll have a super account that's as easy to view online as your bank account.

Essential Super sits next to your bank account in NetBank, so you can see it anywhere and anytime. You can keep an eye on your superannuation balance when it suits you; you don't need to wait for your statement. With Essential Super, your super can move with you from job to job.

If a member of a super fund has not made an investment decision, any contributions made to their super must be invested in a MySuper product. A MySuper product must meet certain requirements set by the Government regarding fees, insurance and other matters.

Essential Super takes the complexity out of super by offering a MySuper product, the Lifestage investment option, as well as three other investment options – Balanced, Australian Share and Cash Deposit. It also offers automatic approval for Death and Total and Permanent Disablement (TPD) cover, where you meet the cover conditions outlined in section 8 on page 13.

If you are looking for a straightforward, competitively priced super fund or you are an employer wanting to meet your Super Guarantee (SG) obligations by setting up a MySuper account on behalf of your employees, then Essential Super may be right for you.

The product dashboard for the MySuper product sets out the following information:

- return targets
- returns
- comparisons between return targets and returns
- the level of investment risk that applies
- a statement of fees and other costs.

Information we must also provide regarding trustee and executive remuneration and any other documents we are required to provide under the Superannuation Industry (Supervision) Regulations 1994 (SIS) will be made available online (such as trust deed, annual report etc).

You can find all of this information at **commbank.com.au/essentialinfo**

Who can apply?

To apply for Essential Super, you must be:

- at least 16 years old¹
- currently living in Australia
- an Australian citizen, permanent resident or a relevant visa holder.

2 How super works

Want to know more about how super helps you save for retirement? Here are the essentials.

What is super?

Super is an easy way to save for retirement. If you're an employee, your employer puts part of your salary into your super account. These payments are called Super Guarantee contributions, and they're likely to be a key part of your savings plan. You can also add extra to build your savings faster. And because super earnings are usually taxed at a lower tax rate than other earnings and investments, it can help you save more over time.

Most people can choose their own super fund or simply use the one their employer suggests. Because super is for retirement, you generally can't take money out until you finish working, with a few very limited exceptions. But in the meantime, there's lots you can do to help your super grow.

Putting money into super

If you want to build your super faster, there are a few different ways you can put money into your account. Different types of contributions have different rules, limits and tax rates.

¹ The trustee may exercise its discretion to allow a person from 14 years of age to join the fund where they complete the application in-branch or under the authority of an employer setting up an account on behalf of an employee.

Here's a summary:

Contribution types	What are they?
Compulsory employer contributions	Contributions your employer is required to make. They include: <ul style="list-style-type: none">• Super Guarantee (SG) contributions (currently 9.5% of your salary each year, increasing to 12% by 2025)• contributions under an industrial award.
Voluntary employer contributions	Extra contributions an employer makes for you. These include salary sacrifice contributions, where you arrange to have some of your pre-tax salary paid into super by your employer.
Personal contributions	Contributions you make for yourself, from your after-tax salary. Depending on your situation, you may be able to claim a tax deduction for personal contributions, or you may be able to receive a Government co-contribution.
Spouse contributions	Contributions you make for your spouse (or that they make for you).

Some tax advantages of super

To encourage people to invest in super, the Federal Government has given it favourable tax treatment, making it one of the most tax-effective ways to save for retirement.

For example, when your employer contributes on your behalf, instead of paying your usual marginal tax rate on that money – up to 49% – you'll generally pay just 15%. Earnings within the fund are also taxed at a maximum of 15%. And once you turn 60, there's generally no tax on the super benefits you withdraw. There can also be some tax advantages in contributing to your spouse's super, depending on your circumstances.

To limit the tax concessions, the Government has put limits, or caps, on how much you can contribute, for each contribution type. Once you exceed these limits, the tax advantages fall away, and your contributions will be taxed at rates of up to 49%.

Remember, tax can be complex and often unique to your own situation.

» Find out more

You should read the important information about super before making a decision. Go to 'Tax and your super' section in the the **Essential Super Reference Guide** at commbank.com.au/essentialinfo. The material relating to super may change between the time you read this PDS and the day when you acquire the product.

3 Benefits of investing with Essential Super

Essential Super keeps it simple, with competitive fees, investment options to suit your needs and the flexibility to take your super from job to job. Best of all, you can keep track of your super anytime, in the same convenient online banking service you use for your everyday accounts.

Super where you can see it

Essential Super sits right next to your bank account in NetBank, so you can view it anywhere and anytime. That means you can keep an eye on your balance when it suits you; you don't need to wait for your statement.

If you have NetBank, some communications including statements will be sent to you electronically directly to your NetBank message box. This makes it easy for you to keep track of your super. If you don't have NetBank and your employer sets up an account for you, we may provide you with access to NetBank, where you can review and transact on your Essential Super account.

! Take note

You should regularly check your **NetBank** inbox for transactions, action that needs to be taken on your account, important notices and tips on how to make the most of your super.

Take your super from job to job

You wouldn't change your bank account every time you move jobs, so why would you change your super? With Essential Super, your super can move with you throughout your career.

And because starting a new job can be stressful enough, we'll make the process easy for you by giving you a pre-completed form – all you have to do is give it to your employer or payroll officer.

Super Concierge, doing the hard work for you

Another great thing about Essential Super is our Super Concierge service. If you have other super accounts and you would like to combine them, our Super Concierge service will help you bring them together. And, importantly, no more paying multiple sets of fees. Plus, you'll make it easier to keep track of your super. Just call us, and our team will be happy to help.

Benefit from our competitive fees

Super is your money, so you don't want it being eaten away by excessive fees.

There are no establishment, withdrawal or exit fees. Buy/sell spreads apply to all options, except the Cash Deposit option; Refer to the 'Buy/sell spreads' section in the **Essential Super Reference Guide** for more information.

Our administration fees are only 0.40% pa plus \$5 a month will be deducted from your account with a further 0.40% pa, investment fee. If you choose our Cash Deposit option, only the \$5 a month administration fee that is deducted from your account applies.¹

Investment options to suit your needs

With Essential Super, you can simply leave it to us with our Lifestage option (our MySuper product) or, after opening your account, choose your own investment mix – Australian Share, Balanced or Cash Deposit.

See 'How we invest your money' on page 7 for more information about your investment options.

Insurance for peace of mind

When you open an Essential Super account, you're automatically provided with Death and Total and Permanent Disablement (TPD) insurance.² Your cover will be adjusted throughout your lifetime, increasing or decreasing at different times of your life.

Your insurance starts as soon as your Essential Super account has money in it, as long as it's within 120 days of opening your account and provided you haven't cancelled this cover. Your insurance premiums are paid straight from your super – without you having to find extra money for premiums. You should ensure that you always have enough money in your account to cover your insurance premiums.

Of course, you can also change or cancel your level of insurance cover at any time.

See 'Insurance in your super' on page 13 for more information.

Nominating someone to receive your super benefits

You only need to complete what is known as a non-lapsing death benefit nomination form to nominate who you'd like to receive your super and any insurance benefits if you die.

You can change or remove your nomination at any time by completing a new form.

Go to the **Essential Super Reference Guide** for information on non-lapsing death benefit nominations and who you can nominate.

You can find our Non-lapsing Death Benefit Nomination form at

commbank.com.au/essentialinfo

Get started with Essential Super

Simply visit a Commonwealth Bank branch with your identification, such as a driver's licence, and (ideally) your Tax File Number (TFN), and they can help you set up an account. With more branches than any other bank in Australia, you're sure to find one near you.

If you don't have your TFN on you, don't worry, you can let us know after you've opened your account. See page 13 for more information on how we'll use your TFN.

You can also set up your account in NetBank – simply click the **Offers & apply** tab to get started online.

1 The administration fee is \$5.88 per month. However, as we give you the benefit of the tax deduction, the amount deducted from your account is \$5.

2 Subject to meeting certain conditions. Refer to section 8 'Insurance in your super' for further details.

» Find out more

You should read the important information about transacting on your account before making a decision. Go to the **Essential Super Reference Guide** at commbank.com.au/essentialinfo

The material relating to transacting on your account may change between the time you read this PDS and the day when you acquire the product.

Easy for employers

If you're an employer, Essential Super offers a simple and straightforward solution that helps you meet your super obligations with ease.

Essential Super supports your business with:

- **Easy set-up** – it's quick and easy to set up accounts for your employees, either online or in any Commonwealth Bank branch or over the phone.
- **Competitive fees** – a competitively priced product that offers your employees value for money.
- **Simple insurance** – with levels of cover set for the age of your employees and with competitive premiums.
- **MySuper Lifestage investment options** – an investment option which is matched to your employee's age, where the investment mix between growth and defensive assets changes as they age.
- **Support with your super needs, whenever you need it** – access education materials on super for you and your employees at commbank.com.au/business-super
- **Clearing house service** – pay all your employee super contributions in NetBank using our free, SuperStream compliant payment portal at no extra cost.

When you sign up to Essential Super on behalf of your employees, you become a standard employer-sponsor of the fund.

More information for employers is included in the **Essential Super Reference Guide**.

4 Risks of super

All investments carry risk. Investment markets have their ups and downs, and your super performance also depends on the options you choose. So it's important to understand the risks before you invest.

What are the risks?

No matter which investments you choose, you need to understand that:

- The value of your investment options will go up and down over time.
- Returns are not guaranteed – and you may lose money.
- Previous returns don't predict future performance.
- Laws affecting super may change.
- Your super savings may not be enough for your retirement.

Investment risks

Other risks associated with investing in Essential Super will vary, depending on your investment strategy.

Some investments and assets are riskier than others. And generally, assets with the highest long-term returns may also carry the highest level of short-term risk. Here's a summary of the main risks that may apply to your investments:

Risk type	Description
General risks	<ul style="list-style-type: none">• Market risk• Security and investment-specific risk• Management risk• Liquidity risk• Legal, regulatory and foreign investment risk.
Investment-specific risks	These are risks that apply to specific investment options, such as currency risk or credit risk.

But it's not just about the investment options you choose. Risk is also influenced by your age, how long you have until retirement, and what other investments, if any, you have. It also depends on how comfortable you are with the possibility of losing some of your investment in some years.

» Find out more

You should read the important information about risks before making a decision. Go to 'The risks of super' section in the **Essential Super Reference Guide** at commbank.com.au/essentialinfo

The material relating to risks may change between the time you read this PDS and the day when you acquire the product.

5 How we invest your money

With Essential Super, you can be as 'hands on' as you want to be. Leave it to us, or choose from three straightforward investment options.

Your investment choices

When you open an account, or your employer opens an account for you, we'll automatically invest your money in the MySuper product (Lifestage option). You can also choose your own investment options after opening your account.

Here's a summary of your choice of investment options in Essential Super:

Choice	Description
Leave it to us (MySuper Lifestage investment option)	On joining, you'll be placed in a Lifestage option, based on your age. With Lifestage options, we select investments we think are appropriate for the life stage of people of a similar age, and adjust it over time.
Choose your own options	If you don't think the Lifestage option is right for you, after opening your account, you can choose from these three investment options: <ul style="list-style-type: none"> Balanced Australian Share Cash Deposit.

! Take note

Before choosing an investment option, think about the likely investment return of each option, the risks involved, and your investment timeframe.

Changing your investment choices

After opening your account, you can change your investment options at any time in NetBank, or by calling us on **13 4074**.

About the Lifestage option

As you move through your life, investment needs change, along with your financial situation and attitude to risk. Our Lifestage option recognises this, with the investment mix changing as you get older.

For each life stage, we'll select an investment mix that we believe best reflects the investment needs for that stage. Over time, we'll adjust the investments to take into account changing investment needs.

For example, younger people usually have more time to withstand market ups-and-downs, so can generally take more short-term risk for potentially higher long-term gains. So their investment mix will include more growth assets, like property securities and shares.

On the other hand, for people nearing retirement who want to protect their wealth, investments that carry less risk may be more appropriate. So for this life stage, we will include more defensive assets, such as fixed interest and cash. However, it does not take your personal objectives, financial situation or needs into account. You should make sure that the option is right for you.

What are the life stages?

We have seven different Lifestage options, based on the decade in which you were born¹:

- 1940s Lifestage
- 1950s Lifestage
- 1960s Lifestage
- 1970s Lifestage
- 1980s Lifestage
- 1990s Lifestage
- 2000s Lifestage.








1 If there is no Lifestage option for the decade of your birth, we will use the Lifestage option closest to your date of birth.

Investment return objective of the Lifestage options

To achieve a return of Consumer Price Index (CPI), plus a certain percentage, over a rolling period of time, depending on your Lifestage option. Refer to the **Essential Super Reference Guide** for each investment option profile.

Asset allocation % ²							
Lifestage option (MySuper product)	1940s	1950s	1960s	1970s	1980s	1990s	2000s
Cash	30	30	13.4	5	5	5	5
Fixed interest	30	30	22.6	15	15	15	15
Global property and infrastructure securities	8	8	11	14	14	14	14
Australian shares	16	16	26.5	33	33	33	33
Global shares	16	16	26.5	33	33	33	33

Minimum suggested timeframe							
	At least 3 years	At least 3 years	At least 5 years	At least 6 years	At least 6 years	At least 6 years	At least 6 years

Risk ³							
Current risk band ³							

Example: Sam aged 40

Sam was born in 1976 and is turning 41 in 2017. Sam will be invested in the option designed for people born at a similar time. Sam would be placed in the 1970s Lifestage option.

Sam's investments will gradually move to a lower risk investment strategy as Sam moves closer to retirement. This change will happen automatically, so Sam won't need to move from one option to another.

» Find out more

You should read the important information about the investment options before making an investment decision. Go to the **Essential Super Reference Guide** at commbank.com.au/essentialinfo. The material relating to investments may change between the time you read the PDS and the day when you acquire the product.

² Asset allocations as at 18 February 2017. As we actively manage the asset allocation, the asset allocation of an individual Lifestage option may vary over time.

³ The risk band for the 1960s to 2000s Lifestage options is designed to reduce over time. Refer to the Essential Super Reference Guide for more information on the Standard Risk Measure and risk measure categories.

6 Fees and costs

! Did you know

Small differences in both investment performance and fees and costs can have a substantial impact on your long-term returns.

For example, total annual fees and costs of 2% of your account balance rather than 1% could reduce your final return by up to 20% over a 30-year period (for example reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs.

Your employer may be able to negotiate to pay lower administration fees.¹ Ask the fund or your financial adviser.

» Find out more

If you would like to find out more, or see the impact of the fees based on your own circumstances, the Australian Securities and Investments Commission (ASIC) website (www.moneysmart.gov.au) has a superannuation calculator to help you check out different fee options.

Fees and other costs

This document shows fees and other costs that you may be charged. These fees and other costs may be deducted from your money, from the returns on your investment or from the assets of the superannuation entity as a whole.

Other fees, such as activity fees and insurance fees, may also be charged, but these will depend on the nature of the activity or insurance chosen by you.

Taxes, insurance fees and other costs relating to insurance are set out in sections 7 and 8 of this document.

You should read all the information about fees and other costs because it is important to understand their impact on your investment.

The fees and costs for the MySuper product offered by Essential Super, are set out on page 10. The fees and costs for each of the other investment options are set out in the **Essential Super Reference Guide** available at commbank.com.au/essentialsuper.

¹ **Please note:** Although we are required by law to include this wording, the fees are not subject to negotiation.

Essential Super (Lifestage option)

Type of fee ²	Amount	How and when paid
Investment fee	0.40% pa	The investment fee is reflected in the daily unit price and is generally deducted from the assets of the Lifestage option on a monthly basis.
Administration fee	0.40% pa Plus \$70.56 pa (\$5.88 per month)	The administration fee of 0.40% is reflected in the daily unit price and is deducted from the assets of the Lifestage option on a monthly basis. The administration fee of \$5.88 is deducted from your account balance each month by redeeming units in the Lifestage option. Please note: The amount deducted from your account will be \$5 each month , as we give you the benefit of the tax deduction.
Buy/sell spread	0.15% per transaction	This fee is payable each time you add to, withdraw from or switch to/from the Lifestage option. Refer to the 'Fees and costs' section in the Essential Super Reference Guide for further details on buy/sell spreads.
Switching fee ³	Nil	N/A
Exit fee	Nil	N/A
Advice fees relating to all members investing in a particular MySuper product or investment option	Nil	N/A
Other fees and costs	Insurance costs	Please note: Insurance costs will apply to all insurance cover (automatically approved cover or cover you select). Refer to the 'Insurance and your super' section in the Essential Super Reference Guide for the insurance premiums that will be deducted monthly in advance from your account.
Indirect cost ratio	Nil	N/A

All figures disclosed include the net effect of GST.

You can use the information in the table above to compare costs between different superannuation products.

All fees are shown before any allowance for tax payable. The tax deduction claimed by the fund on fees payable in the fund is passed on to you in the form of a reduced fee.

² Refer to the Essential Super Reference Guide, available at commbank.com.au/essentialinfo for definitions.

³ Buy/sell spreads apply to all options, except the Cash Deposit option. Refer to the **Essential Super Reference Guide** for more information.

Example of annual fees and costs

This table gives an example of how fees and costs for the MySuper product (Lifestage option) for this superannuation product can affect your superannuation investment over a one-year period. You should use this table to compare this superannuation product with other superannuation products.

Example – MySuper product (Lifestage option)		Balance of \$50,000
Investment fees	0.40% pa	For every \$50,000 you have in the superannuation product, you will be charged \$200 per year.
PLUS Administration fees	0.40% pa plus \$70.56 pa (\$5.88 per month)	For every \$50,000 you have in the superannuation product, you will be charged \$200 per year. And , you will be charged \$70.56 in administration fees, regardless of your balance.
PLUS Indirect costs for the superannuation product	Nil	And , indirect costs of \$0 each year will be deducted from your investment.
EQUALS Cost of product		If your balance was \$50,000, then for that year you will be charged fees of \$470.56 for the superannuation product.

Please note: Insurance costs will also apply. Refer to page 13 for details.

Changes to fees

The fees shown here are current at the date of issue of this PDS. However, they can change at any time, without your consent. If we put fees up, we'll give you at least 30 days prior written notice, so you'll know what's going on. This excludes the cost components of fees which are estimates, as the actual costs charged may be more or less than estimated.

Transaction costs

As well as these fees, you pay transaction costs whenever we buy or sell investments on your behalf, for example, when you put money in, switch investment options, or withdraw any of

your super funds. These costs may include brokerage, government taxes, duties and levies, bank charges and account transaction charges.

To cover these costs, we use what's called a 'buy/sell spread'. This charge ensures that it's the members who are transacting who pay the costs of buying and selling assets - not the other members in that option.

Option name	Buy/sell spread per transaction (%)
Lifestage option	0.15
Balanced option	0.15
Australian Share option	0.10
Cash Deposit option	Nil

» Find out more

You should read the important information about fees and costs before making a decision. Go to the **Essential Super Reference Guide** at commbank.com.au/essentialsuper

The material relating to fees and costs may change between the time you read this Statement and the day when you acquire the product.

7 How super is taxed

Tax laws can be complex, and everyone's situation is different. If in doubt, you should speak to a tax specialist.

Your super will be taxed at three different stages:

- when you make a contribution to the fund
- while it's in the fund – any earnings from your investments will be taxed
- when you withdraw money from the fund.

The trustee will deduct any applicable tax and pay it to the Australian Taxation Office (ATO) on your behalf.

Tax on super contributions

Depending on the type of contribution, different tax rules apply. There are also contribution limits (know as contributions caps) that apply depending on the type of contribution you make. These tax rules and contributions caps are explained in more detail in the **Essential Super Reference Guide**.

! Take note

If your contributions exceed the concessional or non-concessional caps, your contributions over the cap may be taxed at rates of up to 49%.

Tax on investment earnings

Any money your investments earn in the fund is taxed at a maximum rate of 15%. The actual rate may vary, depending on the level of tax deductions and tax credits available to the fund. This can mean you'll pay less than 15%.

Tax on super benefits

When you're able to withdraw your super, the amount of tax you'll pay will depend on the type of super benefit, your age, and whether you receive your benefit as a lump sum or as a pension. It will also depend on the tax components that make up your super benefit. These are explained in more detail in the **Essential Super Reference Guide**.

If you are over 60 when you withdraw your super, you won't have to pay any tax on it (except for some death benefit payments). If you access your super before age 60, you may have to pay tax on some or all of your benefit. Depending on your circumstances, there may be tax advantages in rolling your super into a pension, rather than taking it as a lump sum.

» Find out more

You should read the important information about taxation before making a decision. Go to the **Essential Super Reference Guide** at commbank.com.au/essentialinfo. The material relating to taxation may change between the time you read this PDS and the day when you acquire the product.

! Take note

Your Tax File Number (TFN)

Why can we ask for it?

Under super law (Superannuation Industry (Supervision) Act 1993), we can collect your TFN.

How will we use it?

If you give us your TFN, you are giving us consent to use it for legal purposes, including:

- calculating the tax on any benefits you're entitled to
- providing information, including your TFN, to the Commissioner of Taxation
- where applicable and unless you opt out, searching for your other super accounts (see below)
- if you ever ask us to roll over your benefits to another super fund, giving your TFN to that fund.

If you provide your TFN, it will be treated confidentially.

What happens if you don't provide it?

You don't have to give us your TFN – it's not required by law. But if you don't:

- you won't be able to make personal contributions or have spouse contributions made to your account.
- more tax may apply to employer contributions made on your behalf.
- you may pay more tax on your benefits than you would otherwise have to – sometimes significantly more.
- you may not receive Government co-contributions that you may otherwise be eligible for.
- it may be difficult to find and consolidate your super benefits or to pay the benefits you are entitled to receive.

Please note: The legal purposes may change in the future following legislative change, and the consequences of not providing your TFN may also change as a result.

So, how do we use your TFN to search for your other super accounts?

Unless you opt out, when we search for your other super accounts, you are consenting to us acting on your behalf and using your TFN to search the ATO's SuperMatch program for super amounts held on your behalf by the ATO or by other super funds (and seeking more information from those funds about the accounts found). This consent will be held into the future and will allow us to complete periodic searches. If at any time you wish to withdraw your consent, please contact us on **13 4074**.

We will let you know the results of all searches. Then, you can decide if you would like us to consolidate your super accounts with us. If you need advice on super consolidation, please talk to a financial adviser.

When will we be checking and updating your TFN?

Under current legislation, we are required to check whether you have supplied us with a valid TFN whenever we rollover or transfer your account balance. We may do this more often, to ensure that we have the most current and valid data for you. Where you don't provide us with a valid TFN, we may update our records with a TFN provided by the ATO. In such an event we will not inform you of this update. If we receive a TFN from the ATO you will be taken to have provided your TFN.

If you don't provide your TFN and you roll over your balance from another fund to Essential Super, the trustee of the other fund may provide your TFN. If so, we will update our records accordingly.

8 Insurance in your super

Essential Super gives you automatic approval for Death and Total and Permanent Disablement (TPD) cover.

How it works

When you open an account (or your employer opens one for you), you'll be automatically provided with Death and TPD cover; this is known as default cover. However, the cover doesn't start until money is in your account, and this must

be within 120 days from the day you open your account. **Please note:** You must be an Australian resident, living in Australia and aged less than 60 years to be eligible for cover.

Insurance cover in Essential Super is provided through a group policy issued to the trustee of the fund by The Colonial Mutual Life Assurance Society Limited, also known as CommInsure or the insurer.

Cover	Description
Death cover	A benefit is paid in the event of your death or terminal illness.
TPD cover	A benefit is paid if you become totally and permanently disabled.

! Take note

If you have more than one account in Essential Super, you will only be paid an insurance benefit on one account. Go to the **Essential Super Reference Guide** at commbank.com.au/essentialinfo for information.

How to apply

You don't need to apply for cover, provided you have money in your account within 120 days of opening it – your cover will automatically commence. After this 120-day period, you will need to apply for cover, answer health and lifestyle questions and be approved by the insurer.

When does your cover start?

Your cover starts and is effective from when we receive the first payment to your account – from either you, your employer, or someone else on your behalf.

If you have other insurance cover with another fund, and no longer want that cover, don't cancel it until we have confirmed that your cover has started.

! Take note

Unless you cancel your insurance cover, premiums will be deducted from your account.

How much cover will you get?

The amount and type of cover you'll receive depends on your age. We'll automatically adjust this amount throughout your life. The cover you receive on joining Essential Super is shown in the table opposite as 'your default cover'.

Your age	Death and TPD cover		
	Your default cover	If you choose to halve	If you choose to double
14–19	\$50,000	\$25,000	\$100,000
20–24	\$75,000	\$37,500	\$150,000
25–29	\$150,000	\$75,000	\$300,000
30–39	\$200,000	\$100,000	\$400,000
40–44	\$150,000	\$75,000	\$300,000
45–49	\$100,000	\$50,000	\$200,000
50–54	\$80,000	\$40,000	\$160,000
55–59	\$60,000	\$30,000	\$120,000
60–64	\$40,000	\$20,000	\$80,000
65–69 ¹	\$25,000	\$12,500	\$50,000

When you are younger, your cover provided will be lower, as you're less likely to have high financial commitments or debt. In the years when you're more likely to be raising a family and paying a mortgage, your cover will increase.

Then as you get older and move out of this stage, your cover will reduce. For example, at age 20, your default cover will be \$75,000, and when you turn 25, your default cover will automatically increase to \$150,000.

! Take note

You can halve, double or cancel your insurance, at any time after your account has been opened, in NetBank or by calling us on **13 4074**.

Changing or cancelling your insurance cover

You can cancel this cover at any time in NetBank **after** your account has been opened.

You can also choose to halve or double your cover, or downgrade your insurance to only cover you in case of death. If you cancel your insurance, you can still apply later.

When you apply for new or increased cover you'll have to answer questions about your lifestyle and health and be approved by the insurer.

¹ TPD will be assessed under 'Activities of daily living' – see the **Essential Super Reference Guide** for further information.

How much does insurance cover cost?

While insurance through super is generally cost-effective, it is an additional expense to you. The amount you'll pay for your cover depends on:

- the type of cover you have
- the amount of cover
- your age
- whether you're male or female.

And once your cover is in place, your insurance premiums won't increase because of any change in your health – although they will generally increase each year with age. The costs range from an annual premium of \$21 to \$1,387 for Death and TPD cover. Go to the 'Insurance premiums' section in the **Essential Super Reference Guide** at commbank.com.au/essentialinfo for the insurance premium rates that will apply to you.

Paying insurance premiums

The cost of your insurance – called a premium – is deducted from your super account, monthly in advance. To pay your premiums, we'll sell units in the Lifestage investment option – if there are no funds or not enough funds here, we'll choose the next most conservative (least risky) option available. If you don't have enough in your account to cover your insurance premiums, your cover may lapse. You have 90 days from the last premium due date to pay the premiums. After that, your cover will lapse. You can check your insurance costs at any time in NetBank, on the insurance page of your Essential Super account.

Making a claim

If you or a beneficiary needs to claim on your cover, you'll need to tell us what's happened as soon as possible. Please call us on **13 4074** for details.

What's not covered

All cover is subject to a three-year pre-existing conditions exclusion. This means a benefit won't be paid for any illness, injury or condition that existed in the three years prior to or at the time your cover commences, recommences or increases.

Additionally, a claim resulting from suicide or self-inflicted injury or infection, that has occurred within 12 months of your cover commencing, or if you have increased your cover, will not be paid. Additional exclusions will also apply.

» Find out more

You should read the important information about insurance, including the ability to cancel this cover, the conditions and details of the insurance exclusions before making a decision. These matters may affect your entitlement to insurance cover. Go to the **Essential Super Reference Guide** at commbank.com.au/essentialinfo and read the **Application Form** via NetBank or visit a Commonwealth Bank branch. The material relating to insurance may change between the time you read this PDS and the day when you acquire the product.

9 How to open an account

Your super is important, so make sure you're fully informed before you decide. And if you have any questions, remember we're here to help.

Before you apply

Before you decide to apply for Essential Super, you should read all parts of the PDS and the **Essential Super Reference Guide**. You can get copies of these documents, free of charge, at commbank.com.au/essentialinfo or by emailing contactessentialsuper@cba.com.au or by calling **13 4074**. You need to consider the information in the **Application Form**. You can get access to this information when you apply either online via NetBank or by visiting a Commonwealth Bank branch. You should also consider whether this product is appropriate for you.

By completing the application, you agree to the content of the PDS that's available at the date you become a member of Essential Super. After that, we'll notify you of changes to the PDS in accordance with our legal obligations.

Is there a cooling-off period?

If you have set up the account yourself, you have a 14-day cooling-off period. If you decide that Essential Super is not right for you, any contributions you've made, or other transferred

super, will be transferred to another super fund of your choice. If your employer has set up the account, you cannot use the cooling-off period yourself.

If you are an employer and have set up an Essential Super account for your employees, you have a 14-day cooling-off period from the date of the first application. If you, as an employer, decide to exercise the cooling-off period, we will transfer the employer contributions made to another fund nominated by you.

The 14 days start when your welcome letter is received by you or five days after the units are issued, whichever occurs first. The amount returned may be less than your original contribution due to market movements, tax and administration and transaction costs.

Respecting your privacy

The privacy of your personal information is important to us. Information about how your personal information is dealt with is set out in the **Essential Super Reference Guide**. You should read this information before you apply. You will be taken to agree to the collection, use and disclosure of your personal information as set out in the **Essential Super Reference Guide** when you apply to make an investment or open an account.

What to do if you have a complaint

We accept that sometimes we can get things wrong, and when this happens we're determined to make them right again.

Talk to us

Most problems can be resolved quickly and simply by talking with us. You can call us on **13 4074** from 8am to 7pm (Sydney time) Monday to Friday or email us at **contactessentialsuper@cba.com.au**

If you need further assistance after your initial enquiries, you can contact Group Customer Relations.

Group Customer Relations

1800 805 605

customerrelations@cba.com.au

You can also contact us

- by writing to: CBA Group Customer Relations, GPO Box 41, Sydney NSW 2001
- through a third party, providing you give us written authority to deal with them about the complaint.

When you make a complaint to us, we will:

- acknowledge your complaint and make sure we understand the issues
- do everything we can to fix the problem
- keep you informed of our progress
- keep a record of your complaint, and
- give you our name, a reference number and contact details so you can follow up if you want to.

If your complaint relates to a direct debit arrangement, we will provide a response within 21 days. We will contact you within 45 days of receiving your complaint (if it does not relate to a direct debit arrangement) to provide an update and to let you know that if we do not resolve your complaint within 90 days, you may request reasons for the delay.

We will also:

- advise you of your right to complain to the Superannuation Complaints Tribunal (SCT), and
- provide you with the SCT contact details.

If your complaint does not relate to the payment of a death benefit, you may also have the right to request written reasons for our decision or our failure to make a decision.

External dispute resolution

If you are not happy with the response we provide, you may refer your complaint to an external dispute resolution service. The SCT is a Commonwealth Government body that deals with complaints about superannuation. You can contact the SCT on 1300 884 114, or by writing to Superannuation Complaints Tribunal, Locked Bag 3060, Melbourne VIC 3001, or online at **www.sct.gov.au**

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