

Added security every time you shop.

Like every CommBank Mastercard®, your new Platinum debit Mastercard™ comes with these extra security features, so you can shop with confidence.

100% money back guarantee

If there is a fraudulent transaction on your new card*, we'll reimburse you 100%.

Staying secure at the checkout

Whether you tap & go™ or insert your card into a terminal, built-in chip technology helps to protect you and your money.

Staying secure online

When you're shopping online or by phone, you might be asked for your Card Verification Code (CVC). It's a three digit code on the back of your card, and it helps to prove that you are the genuine cardholder.

Getting help in an emergency from Mastercard Global Service™

Wherever you are in the world, just make a free call to +1 636 722 7111 for instant help with:

- Lost or stolen cards
- Emergency cash advances^o
- MasterCard ATM locations
- Essential account information, and much more.

Go to [mastercard.com.au](https://www.mastercard.com.au) for more information.

Activate your card, then start shopping.



On the CommBank App

Select the Cards tab, then select your new card to activate and choose a PIN.



In NetBank

Logon and follow the Card activation links to activate your card and choose a PIN.



By phone

Call 13 2221.



In person

Visit any CommBank branch.

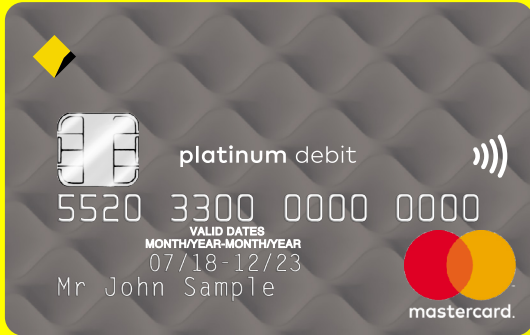
Go to [commbank.com.au/platinumdebit](https://www.commbank.com.au/platinumdebit) to view full terms and conditions.

Things you should know: # The Nilson Report, December 2017. * We'll cover any loss should someone make an unauthorised transaction on your account, as long as you comply with our terms and conditions available from [commbank.com.au](https://www.commbank.com.au) and immediately notify us of the loss, theft, or misuse of your card, PIN or password and of any suspicious activity on the account. ^oCash advances are only available with the bank's approval. [^]Cardless Cash limit of \$500 withdrawal without a card per day from any CommBank ATM. CommBank app, NetBank, NetCode and account access required - full conditions on the CommBank app. Mastercard and Priceless are registered trademarks, and the circles design and tap & go are trademarks of Mastercard International Incorporated. For full terms and conditions, including limits and exclusions, visit [commbank.com.au/platinumdebit](https://www.commbank.com.au/platinumdebit)

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Discover your Platinum Debit Mastercard™ upgrade and privileges.



With a new Platinum Debit Mastercard™ you can shop with your own money around the world — and treat yourself to exclusive Platinum privileges like guaranteed price cover, complimentary insurance cover and extra warranty insurance. All at no extra cost.

Discover your Platinum Debit Mastercard upgrade and privileges.

No catches

It's just like a standard Debit Mastercard, only better. There are no extra fees or hidden costs — just added benefits.

Anytime, anywhere access

Pay with your own money online, over the phone and in person, anywhere Mastercard is accepted.

Mastercard contactless. Tap & go™

Tap & go with your Platinum Debit Mastercard, the faster way to pay for purchases under \$100.

Your Platinum Privileges.



Guaranteed pricing cover

Make a claim for the difference if you buy something, then see it advertised for less.



Purchase security insurance

We repair or replace some goods that have been lost, stolen or damaged in the first 90 days from purchase.



Extra warranty insurance

Up to a year's extra warranty on most things you buy on your card.



Fee-free Travel Money Card

Get a Travel Money Card for your next trip, without the standard \$15 card issue fee.



Priceless® Cities

Discover a unique collection of experiences selected exclusively for Mastercard® cardholders. Whether you're planning a trip overseas or want to enjoy the city on your doorstep, you can find a range of benefits to make your next adventure extra special. Register now at [priceless.com](https://www.priceless.com).

Useful tips for using your new card.

Setting up direct debits

Direct debits can be a great way to get bills paid on time. Always set direct debits up using the account number and BSB, that way, you won't need to update your direct debits each time you receive a new card.

Choosing a PIN

You'll need a PIN to shop in person or use your card at an ATM. You can also set or change your PIN in moments on the CommBank app or in NetBank. Simply log on to the CommBank app, go to **Cards** and then select your new card. Or visit [commbank.com.au/new](https://www.commbank.com.au/new) to log on to NetBank, then follow the links.

Heading overseas

Accepted at over 47.2 million locations worldwide[#], your Platinum Debit Mastercard™ could be the perfect travel companion. Let us know you are going overseas before you fly. That way, we can keep an eye on where your card is being used and help detect suspicious transactions. Simply visit [commbank.com.au/new](https://www.commbank.com.au/new) to log on to NetBank and follow the links, or call us on +61 13 2221.

Using the CommBank app

Available for Apple and Android, the CommBank app is the easy way to activate, check and manage your card — whether you want to pay bills, check your balance, get Cardless Cash at a CommBank ATM^o, or even pay a friend using just their mobile number. Visit [commbank.com.au/app](https://www.commbank.com.au/app) or text **APP** to **0417 041 041**.