

MICROS INTEGRATED

A complete EFTPOS solution for the hospitality industry.

- ✓ Let your customers pay by card, swiftly and securely
- ✓ Get paid on the same day for the majority of card transactions
- ✓ Save time and avoid manual processing errors.

At a glance: A fully integrated EFTPOS terminal built specifically for MICROS systems.

Our EFTPOS specialists can design a solution to help you:

- ✓ Offer a choice of swipe, chip or contactless card payments
- ✓ Boost revenue with speedier transactions and more efficient service
- ✓ Improve your cash flow by receiving card payments in your account the same day — all year round
- ✓ Reduce third-party costs by streamlining your payment processes
- ✓ Enjoy fully functional integration with OPERA Property Management System, 9700, Symphony and RES point-of-sale systems.



Burn through queues and cut double handling with a complete end-to-end solution.

Designed for:

- ✓ Restaurants, bars and cafes
- ✓ Hotels and resorts
- ✓ Stadiums and casinos.

How MICROS Integrated can help your business

Your need	Our solution
Streamline processes	Improve efficiency and avoid double handling by accepting credit and debit card payments at all of your point-of-sale terminals. Payments are transmitted swiftly via an IP gateway, with even faster transactions for contactless or low-value payments.
Drive higher revenues	Quicker transactions reduce customer handling time by an average of 50–60%. Efficiencies are even greater in a quick-service environment. That means you can make more sales in the same amount of time.
Reduce costs	Less manual processing and automated end-of-day settlement reports mean lower administration costs and fewer errors. Allowing contactless payments also reduces the risk of chargebacks.
Settle payments quickly and securely	Avoid fraud risks with the first fully integrated, EMV-compliant MICROS terminal. We give you the convenience and security of online, real-time authorisations and same-day settlement of funds to your CommBank business account. Your takings will be available sooner, improving your cash flow.
Handle less cash	Having a fully integrated EFTPOS system means dealing with less cash day-to-day. This means less risk of theft, as well as lower overheads removing the need to count, transport, secure and reconcile large amounts of cash.



What makes us unique

Why we're different	How it helps you
Simple solutions	Our easy application process, together with a fast turnaround time for new installations, helps to get you up and running sooner. Because our merchant solutions have been designed for simplicity, you'll find it easier than ever to accept transactions.
The broadest range	Whether they're paying in person, online or by phone, we have the solutions your business needs to accept card payments from your customers, wherever they are.
More support	We help you install and set up your system, then provide you and your staff with training if you need it. You'll also enjoy the peace of mind of round-the-clock customer support — 24 hours a day, 7 days a week.
Experience	You will benefit from the experience we've accumulated through over 100 years of helping Australian businesses thrive, and the security of our financial strength, even in uncertain times.


Complementary solutions

Why we're different	How it helps you
Business transaction account	Settle merchant transactions to a Commonwealth Bank Business transaction account for convenient and cost-effective access to your cash, on the same day you earn it.
Netbank or CommBiz	Manage your finances online and get an instant snapshot of your cash flow situation, 24 hours a day.

Other solutions

MICROS Integrated is just one in our range of market-leading merchant solutions.

EFTPOS Accept card payments in person, by mail or over the phone	Online Discover new sales opportunities online	Bill payment solutions Streamline bill payments with an all-in-one solution
EFTPOS Lite	CommWeb	BPOINT eCommerce
EFTPOS Plus	Internet Merchant Accounts	-
EFTPOS Mobile	MasterPass	-
EFTPOS Integrated	V.Me	-
Leo	-	-

 To find out more, visit commbank.com.au/micros-integrated



Important information: As this advice has been prepared without considering your objectives, financial situation or needs, you should before acting on the advice, consider its appropriateness to your circumstances. *Terms and conditions issued by Commonwealth Bank of Australia ABN 48 123 123 124, AFSL 234945, for Business Cheque and Savings Accounts, NetBank and CommBiz are available on our website at www.commbank.com.au, from any of our branches or by phoning us on 13 2221, and should be considered before making any decision about these products. Full terms and conditions for EFTPOS Mobile available on application. Bank fees and charges are payable. *If you have a complaint, the Bank's dispute resolution process can be accessed on 13 2221. *Everyday Settlement is available on transactions made until 10pm AEST for eligible customers with a CommBank business transaction account and a linked CommBank merchant facility. MICROS may charge fees directly for services.